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A STATEWIDE PLAN

FOR

SHELTERED WORKSHOPS AND REHABILITATION FACILITIES

THE REPORT OF THE STATE PLANNING PROJECT
FOR WORKSHOPS AND REHABILITATION FACILITIES

MASSACHUSETTS REHABILITATION COMMISSION

296 BOYLSTON STREET, BOSTON, MASSACHUSETTS

Prepared by

Robert A. Habif
Research Assistant

October, 1967

Publication No. 795, Approved By
Alfred C. Holland
State Purchasing Agent

This Project has been funded by the Vocational Rehabilitation
Administration through Grant Number DRF - SP 45-7. Grant
Period: October 1, 1966 to September 30, 1967.

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University of Massachusetts

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DEFINITIONS OF TERMS USED
IN THIS REPORT

1. Rehabilitation facility (VRA Definition): "A facility operated for the primary purpose of assisting in the rehabilitation of handicapped individuals" in the following:
 - 1) A facility offering "one or more of the following types of services:
 - a) testing, fitting, or training in the use of prosthetic devices. (regarding medical facilities)
 - b) pre-vocational or occupational therapy.
 - c) adjustment training
 - d) evaluation, treatment, or control of special disabilities;"
 - 2) Facility provides "an integrated program of medical, psychological social, and vocational evaluation and services under competitive professional supervision: Provided, that the major portion of such evaluation is furnished within the facility, and that all medical and related health services are under the formal supervision of, persons licensed to practice medicine or surgery in the State."
2. Workshop (VRA Definition): "Means a place where any manufacture or handwork is carried on and which is operated for the primary purpose of providing gainful employment to the severely handicapped." As the following:
 - 1) Interim step in the rehabilitation process for those who cannot be readily absorbed in the labor market (transitional workshop),
 - 2) Or during such time as employment opportunities for them in the competitive labor do not exist.
3. Planning Area: Geographical territories comprised of cities and towns based on existing population, and land area. These areas were originally designed by the Massachusetts Department of Mental Health. (See Map I.)
4. Planning Regions: Geographical territories composed of several planning areas based on population characteristics.
5. MRC: Massachusetts Rehabilitation Commission
6. MCB: Massachusetts Commission for the Blind
7. DVR: State Department of Vocational Rehabilitation
8. VRA: Vocational Rehabilitation Administration, under Health, Education, and Welfare
9. Staff/Client Ratio: equals the average number of patients served daily in each facility divided by number of full time professional staff.

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I. BACKGROUND AND PURPOSE

The background for this State Plan is reflected in the Vocational Rehabilitation Amendments of 1965 which provides for grants to plan for the utilization, improvement, and construction of workshops and rehabilitation facilities. The need for planning is vital, for the most effective development of workshops and rehabilitation facilities through new grant programs requires careful study and planning. The concept of planning within this program is a broad one, encompassing both a recognition of needs for new workshops and facilities and a continuing evaluation of the activities of the existing ones.

The planning grant in Massachusetts was funded on October 11, 1966, and provides the state the opportunity to make an objective determination of the state's needs for workshops and rehabilitation facilities and to provide an ongoing program for assessing their changing needs. The planning activities have been divided into four phases as follows: Preparatory Activities; Inventory and Utilization Survey; Determination of Needs; and Continuing Activities.

A. Organization

Under the planning program only a single application can be submitted from any state. Arrangements were made between agency directors of both the Massachusetts Rehabilitation Commission (MRC) and the Massachusetts Commission for the Blind (MCB) and it was mutually agreed that the MRC would assume the planning responsibility, but the planning would include the needs of both state agencies.

B. Objectives

One of the principal products of the planning grant is the development of this State Workshop and Rehabilitation Facilities Plan. This State Plan is intended to be simple, flexible, and practical, and will be developed in phases of increasing thoroughness and completeness through the following objectives:

To identify the existing vocational rehabilitation facilities and workshops in Massachusetts.

To correct deficiencies in existing workshops and facilities.

To maintain and improve the quality of rehabilitation services within workshops and facilities as economically as possible.

To stimulate the construction of needed facilities including those for staffing and improvement.

To discourage construction and expansion not conforming to the needs of the community, the Massachusetts Rehabilitation Commission, and the Massachusetts Commission for the Blind.

To assure more effective use of federal and state funds by avoiding unnecessary duplication of services.

To improve client services by developing more effective interrelationships and utilization policies among workshops, rehabilitation facilities, and the Massachusetts Rehabilitation Commission, and the Massachusetts Commission for the Blind.

To identify barriers that may prevent or delay proper utilization of workshops and facilities.

To develop an orderly distribution of all workshops and facilities in keeping with projected population characteristics, Massachusetts Rehabilitation Commission and Massachusetts Commission for the Blind caseload population, and over all community development.

To encourage workshops and rehabilitation facilities to define and carry out their goals and projected roles and services in relation to Massachusetts Rehabilitation Commission, Massachusetts Commission for the Blind, sheltered workshops, rehabilitation facilities, and community needs.

To coordinate these plans with the planning that has emerged from the Massachusetts Mental Health and Retardation programs and to cooperate with the Comprehensive Statewide Planning for Vocational Rehabilitation Services, the Massachusetts Planning Commission for Vocational Rehabilitation presently being conducted.

To prepare a written plan that will determine the need for workshops and rehabilitation facilities and provide the continuing program to assess such needs and evaluate activities related to the establishment, construction, utilization, development, and improvement for workshops and rehabilitation facilities.

The following document focuses on the activities and accomplishments of the planning project since October 1, 1966. This is an attempt to prepare a State Plan for Workshops and Rehabilitation Facilities, but it is not a final plan. This document should be used for guiding and influencing the establishment, development, improvement, and utilization of workshops and rehabilitation facilities. Annual revisions of this plan will be made in light of new analysis and changing resources and needs.

II. PREPARATORY PLANNING ACTIVITIES

A. Appointment of a Facilities Staff

Presently, the staff includes a Project Director, one Field Supervisor, a Research Assistant, and a secretary. Due to the lack of manpower within the MRC, the planning project has been unable to recruit two additional Supervisors who were proposed in the original budget to be experienced MRC counselors.

Project Director:

Mr. Francis E. N. DeCapot, the Rehabilitation Facilities Specialist, directs the project in full time capacity with the following duties:

1. Develop project proposal including budget, function, and personnel requirements, with selection, recruiting, and supervision of the staff, in cooperation with appropriate staff members of the Massachusetts Rehabilitation Commission.
2. Select and orient Advisory Committee through advice and counsel of state, federal, and private agency administration
3. Develop the State plan for workshops and rehabilitation facilities.
4. Serve as liaison between federal, regional, and state agency, as well as cooperate and consult with Comprehensive Rehabilitation Services Planning Program, designated as Vocational Rehabilitation Planning Commission in Massachusetts.
5. Develop policies and methods of administration of Facilities Planning Program and structure for continuing activities with the Massachusetts Rehabilitation Commission.

Field Supervisors:

Mr. Michael A. Kapulka is the only appointed full time field supervisor to date with the following duties:

1. Under the direction of the Project Director, he will:
 - a. Inventory, identify, and evaluate existing facilities in order to determine:
 - (1) Adequacy of services currently being provided.
 - (2) Adequacy of staff and staffing patterns.
 - (3) Adequacy of physical plant to provide services as well as conformance with local health and safety regulations.
 - (4) Need for alteration, renovation, expansion, construction, or improvement of facilities.
 - (5) Admission policies.
 - (6) Intake procedures.
 - (7) Evaluation procedures.
 - (8) Other workshop services.
 - (9) Fiscal and Administrative policies.
 - (10) Fee schedules.
 - (11) Coordination of services within the facility with appropriate community agencies.
 - (12) Duties and responsibilities of facility staff.
 - (13) Personnel policies.
 - (14) Adequacy of reporting and record keeping.

- b. Evaluation of utilization patterns by Massachusetts Rehabilitation Commission of existing workshops and facilities and their utilization potential.
- c. Determination of needs for new workshops and facilities within area assigned.
- d. Develop planning relationship with other voluntary agencies and with other health, education, welfare, and rehabilitation agencies.
- e. Make preliminary review and recommendations for all new project grant requests.
- f. Cooperate and consult with Massachusetts Rehabilitation Commission personnel to:
 - (1) Identify and evaluate service needs of Massachusetts Rehabilitation Commission clients.
 - (2) Acquaint personnel with rehabilitation services available thru workshops and facilities.
- g. Maintain liaison with Massachusetts Commission for the Blind area counselor in determining that agency's needs for rehabilitation services as provided by workshops and facilities.
- h. The field supervisor will maintain constant communication within his assigned area, with the workshops and facilities and public and private agencies. He will serve as a resource person and liaison with facilities program planning by actively participating in local planning conferences. He will attend regular staffing sessions in each Massachusetts Rehabilitation Commission district office within his area, and actively involve both supervisors and counselors in identifying need for new additional facilities or programs to best meet

Research Assistant:

Mrs. Roberta Habif was appointed to this position for three fifths time with the following duties:

1. Maintain and regularly review or revise inventory of existing workshops and facilities.
2. Develop study of utilization of facilities and workshops by Massachusetts Rehabilitation Commission counselors and other agencies.
3. Determine unmet need for services of facilities, by disability and by area.
4. Review and maintain working knowledge of plans of other agencies, including:
 - a. Mental retardation facilities
 - b. Hospital and Medical Facilities Construction - (Hill-Burton programs)
 - c. Massachusetts Division of the Blind
 - d. Community Mental Health programs.
 - e. Massachusetts Vocational Rehabilitation Planning Commission.

5. Maintain resource information on technical and professional data on workshops and rehabilitation facilities.
6. Prepare statistical data and reports on workshops and facilities.
7. Prepare progress reports and final Project report for distribution to federal, state, and community.
8. Maintain liaisons with Advisory Committee

B. Advisory Committee

An Advisory Committee of 27 was appointed as composed of representatives from voluntary agencies and organizations in the rehabilitation field. This Committee met for the first time in January, 1967. The Planning staff has brought together representatives from public and private organizations as well as representatives from workshops and rehabilitation facilities, who will be involved in the state planning process from the very beginning to the implementation of the planning staff's recommendations.

Functions of the Advisory Committee:

The primary function of the Advisory Committee is to serve as an advisory body to the planning project staff in the following roles:

1. Discuss the apparent need for workshop and facilities' development.
2. Make recommendations for expansion of services.
3. Provide for exchange and discussion of information between State Planning staff and community resources.
4. Provide consultation and advice to the Planning Project Director.
5. Assist the Planning staff in identifying existing problems of workshops and rehabilitation facilities.
6. Aid in the identification of standards and criteria related to workshops and rehabilitation facilities.
7. Assist in development of long range planning for sheltered workshops and facilities.
8. Assist in the development of a tentative list of priorities.
9. Ensure that the final plan represents the broad range of community interests; i.e., the rehabilitation facility, the governmental organizations including the Massachusetts Rehabilitation Commission State Plan, the legislative branches of government, and the Vocational Rehabilitation Planning Commission for the rehabilitation of all handicapped persons.

Advisory Committee Groups:

To increase the opportunities for this Advisory Committee to communicate their specialized knowledge to the planning staff the Project Director divided the Committee into seven groups with designated discussion topics as: Client Wages, Rehabilitation Facilities; Fees and Services, Workshops' Fees and Services, Rehabilitation Personnel Training, Agency Cooperation, Legislation and Federal Grants. * The staff continues to emphasize the importance of these Advisory Groups for planning purposes for it is hoped that the discussion presented by each group will function as an educating device for the planning staff and other Advisory Committee Members. In addition, these presentations will ensure that the planning will represent the broad spectrum of community interests.

C. Planning Relationships with Neighboring State Vocational Rehabilitation Agencies

The only formal meeting has been with the Facilities Specialist from Maine. To date there has been a lack of consultation in joint planning between states although we anticipate setting up meetings in the second planning year.

D. Planning Relationships with other State Agencies

This planning staff will be able to coordinate their project with other state planning activities through state agency representation on the Advisory Committee as the representatives from the Massachusetts Department of Public Health, the MCB, the Massachusetts Division of Employment Security, and the Department of Public Welfare. In addition, liaison has been developed with the mental retardation planning activities and the mental health planning activities. This coordination has been established to prevent unnecessary duplication of efforts between agencies.

E. Division of the State into Planning Areas

For planning purposes the state was first divided into three planning regions and six areas; these six areas coincided with the current district organization of the Massachusetts Rehabilitation Commission. These regional divisions were selected to facilitate the collection of data in the utilization studies as the MRC and the MCB statistics are organized according to district boundaries.

The planning staff inquired into the feasibility of changing this regional division based on MRC District Boundaries to correspond to the Massachusetts Mental Health Divisions and the Mental Retardation Regional Planning Divisions. The staff found this change more feasible for the planning areas would now be similar in demographical characteristics. Thus, in this State Plan and in the final planning of priorities this staff will utilize the seven regions and the 37 planning areas similar to the Mental Health and Mental Retardation Planning Areas. (See Map I on page 6A). The population characteristics of these planning areas are described in Table I and a listing of all communities included in these 37 Planning Areas is located in the Appendix. The original planning areas based on the MRC District Office boundaries will now only function as a basis for analyzing the Utilization Inventory information in Section III.

*For further discussion of these Advisory Committee Groupings refer to the First Progress Report, June 30, 1967, page 9.

The first of the year was a very dry one, and the crops were much injured. The weather was very hot, and the ground was very dry. The crops were much injured, and the yield was very small. The weather was very hot, and the ground was very dry. The crops were much injured, and the yield was very small.

THE SECOND OF THE YEAR

The second of the year was a very wet one, and the crops were much injured. The weather was very cold, and the ground was very wet. The crops were much injured, and the yield was very small.

THE THIRD OF THE YEAR

The third of the year was a very dry one, and the crops were much injured. The weather was very hot, and the ground was very dry. The crops were much injured, and the yield was very small. The weather was very hot, and the ground was very dry. The crops were much injured, and the yield was very small.

THE FOURTH OF THE YEAR

The fourth of the year was a very wet one, and the crops were much injured. The weather was very cold, and the ground was very wet. The crops were much injured, and the yield was very small.

THE FIFTH OF THE YEAR

The fifth of the year was a very dry one, and the crops were much injured. The weather was very hot, and the ground was very dry. The crops were much injured, and the yield was very small. The weather was very hot, and the ground was very dry. The crops were much injured, and the yield was very small.

THE SIXTH OF THE YEAR

The sixth of the year was a very wet one, and the crops were much injured. The weather was very cold, and the ground was very wet. The crops were much injured, and the yield was very small.

MAP I - PLANNING REGIONS AND AREAS

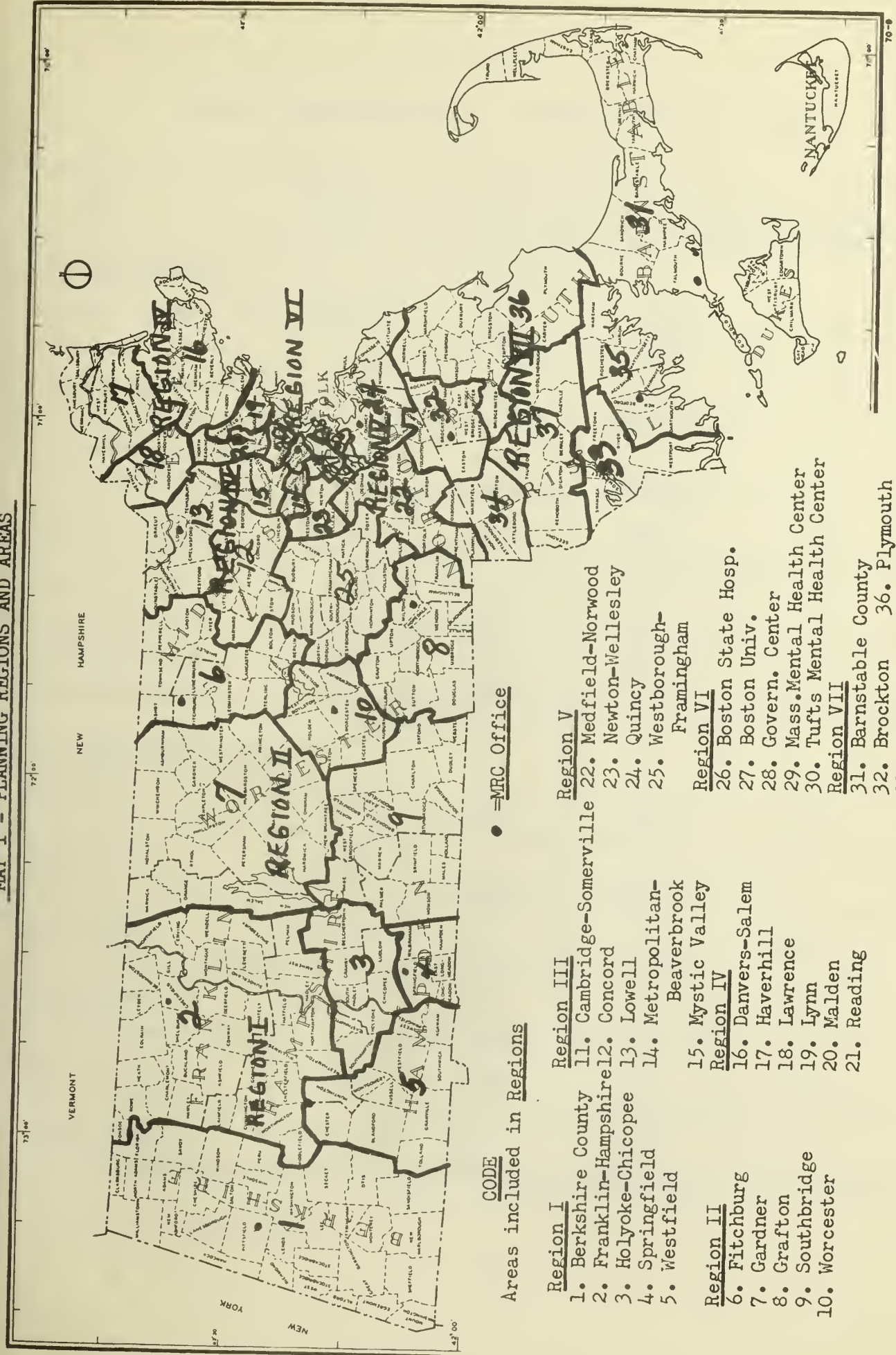


TABLE 1

POPULATION CHARACTERISTICS OF PLANNING REGIONS AND AREAS

AREA	POPULATION 1960	% population 14 to 65 yrs.	% population 65 yrs & over	LAND AREA (sq. miles)	DENSITY *
<u>REGION 1 - WESTERN REGION</u>					
1. Berkshire County Area	142,183 258,411	67.3 37.0 (95,655)	11.3 6.2 (16,040)	926.99	153 279
2. Franklin-Hampshire Area	93,526	68.0 (63,677)	13.6 (12,735)	915.41	102
3. Holyoke-Chicopee Area	166,929	60.9 (101,691)	9.7 (16,213)	211.37	790
4. Springfield Area	205,054	60.5 (124,086)	11.2 (23,119)	95.62	214
5. Westfield Area	77,941	60.0 (46,705)	9.4 (7,329)	331.95	235
<u>TOTAL REGION I</u>	685,633 801,861	63.0 53.8 (431,814)	11.0 9.4 (75,436)	2481.34	276 323
<u>REGION II - WEST CENTRAL REGION</u>					
6. Fitchburg Area	151,111	54.7 (82,681)	8.5 (12,807)	312.66	483
7. Gardner Area	71,105	58.5 (41,612)	12.9 (9,154)	674	106
8. Grafton Area	99,136	55.1 (54,596)	10.2 (10,145)	286.29	346
9. Southbridge Area	100,679	61.1 (61,512)	10.4 (10,509)	463.92	217
10. Worcester Area	245,842	61.6 (151,552)	12.2 (30,133)	175.27	1402
<u>TOTAL REGION II</u>	667,873	58.6 (391,953)	10.8 (72,748)	1912.14	349

No. of persons per square mile

Population Characteristics of Planning Regions and Areas (cont'd)

AREA	POPULATION 1960	% population 14 to 65 yrs.	% population 65 yrs & over	LAND AREA (sq. miles)	DENSITY
<u>REGION III - NORTH CENTRAL REGION</u>					
11. Cambridge-Somerville Area	202,413	65.6 (132,883)	11.2 (22,859)	10.18	19983
12. Concord Area	58,508	56.6 (33,092)	8.0 (4,709)	273.30	214
13. Lowell Area	180,110	58.6 (105,629)	9.6 (17,444)	184.1	978
14. Metropolitan - Beaverbrook Area	123,220	63.1 (77,857)	10.8 (13,362)	21.07	5858
15. Mystic Valley Area	141,086	60.2 (85,071)	9.3 (13,163)	52.92	2676
<u>TOTAL REGION III</u>	705,337	61.6 (434,532)	10.1 (71,537)	541.57	1302
<u>REGION IV - NORTHERN REGION</u>					
16. Danvers-Salem Area	208,442	59.9 (124,936)	10.6 (22,296)	194.9	1069
17. Haverhill Area	93,760	58.7 (55,082)	13.5 (12,676)	181.14	518
18. Lawrence Area	127,089	60.3 (76,683)	12.5 (15,892)	86.75	1465
19. Lynn Area	140,796	67.8 (95,462)	12.0 (17,023)	35.04	4028
20. Malden Area	166,191	63.0 (104,720)	11.4 (19,004)	16.66	9988
21. Reading Area	99,325	59.7 (59,357)	10.1 (10,046)	41.16	2413
<u>TOTAL REGION IV</u>	835,603	61.7 (516,240)	11.6 (96,937)	555.65	1504

Population Characteristics of Planning Regions and Areas (cont'd)

AREA	POPULATION 1960	% population 14 to 65 yrs.	% population 65 yrs. & over	LAND AREA (sq. miles)	DENSITY
<u>REGION V - CENTRAL REGION</u>					
22. Medfield-Norwood Area	141,810	59.7 (84,739)	8.4 (11,952)	171.85	825
23. Newton-Wellesley Area	126,716	63.9 (81,046)	10.2 (12,957)	44.75	2832
24. Quincy Area	244,362	62.2 (152,032)	9.7 (23,927)	121.0	202
25. Westborough - Framingham Area	167,973	58.0 (97,453)	8.7 (14,662)	266.32	631
<u>TOTAL REGION V</u>	680,861	60.9 (415,270)	7.8 (53,498)	603.92	1127
<u>REGION VI - BOSTON PROPER</u>					
26. Boston State Hospital Area	216,783	61.9 (134,084)	33.3 (72,256)		
27. Boston University Area	148,691	63.7 (94,675)	13.1 (19,470)		
28. Government Center Area	185,180	63.7 (114,622)	11.5 (20,543)		
29. Mass. Mental Health Center Area	205,992	66.2 (136,377)	14.1 (29,145)		
30. Tufts Mental Health Center Area	83,108	58.3 (48,473)	11.2 (9,327)		
<u>TOTAL REGION VI</u>	839,754	63.3 (528,231)	18.1 (150,741)	59.17	14207

Population Characteristics of Planning Regions and Areas (cont'd)

AREA	POPULATION 1960	% population 14 to 65 yrs.	% population 65 yrs & over	LAND AREA (sq. miles)	DENSITY
<u>REGION VII - SOUTHERN REGION</u>					
31. Barnstable County Area	89,135	59.0 (52,650)	12.1 (10,830)	584.05	153
32. Brockton Area	158,035	58.4 (92,365)	10.7 (16,920)	137.77	1147
33. Fall River Area	131,734	63.0 (83,032)	11.0 (14,613)	149.71	880
34. Foxborough Area	65,597	60.2 (39,486)	11.2 (7,358)	122.50	535
35. New Bedford Area	144,801	*	*	188.50	768
36. Plymouth Area	65,286	66.5 (43,432)	11.4 (7,475)	338.71	193
37. Taunton Area	78,286	61.4 (48,077)	11.1 (8,727)	271	289
<u>TOTAL REGION VII *</u>	732,808	48.9 (359,042)	8.9 (65,943)	1779.29	412

* Statistics for % pop. (14-65), % pop. (65 & over) not available for Gosnold.

F. Coordination with Comprehensive Statewide Planning for Vocational Rehabilitation Services

This project staff has been very fortunate in being able to closely coordinate their activities with the comprehensive statewide planning, the Massachusetts Vocational Rehabilitation Planning Commission. Facility planning is such an Integral part of the comprehensive planning project that both groups have actively collaborated on planning procedures and planning needs. To date both planning projects have coordinated on inventories of workshops, medical rehabilitation facilities, audiological rehabilitation facilities, and smaller single disability rehabilitation facilities. Staff representatives from both planning groups will continue to meet to coordinate the analysis and planning of need priorities. The forthcoming planning data will be freely available to both planning agencies.

III. INVENTORY OF WORKSHOPS AND REHABILITATION FACILITIES

A comprehensive inventory form for the existing workshops and rehabilitation facilities in the state was developed to include information needed for the VRA Inventory Form 32 plus additional information on staff and services that the planning staff thought valuable for a thorough evaluation of rehabilitation services in the state. Through this inventory it was found that records are not kept at most medically oriented facilities and thus most facilities were unable to complete items 3a through 10f on the VRA Inventory Form 31. In many cases the numbers listed were only estimates.

This inventory was sent to medically, vocationally and psychologically oriented facilities which ranged from single to multiple disability facilities. In order to evaluate the various types of rehabilitation facilities this inventory study was divided into the following six stages: Stage 1 for workshops; Stage 2 for larger medical rehabilitation facilities; Stage 3 for audiological facilities; Stage 4 for single medical facilities; Stage 5 for state mental hospitals and schools for the retarded; and Stage 6 for physical medicine and rehabilitation departments of general hospitals which currently provide services for MRC and MCB or have the potential for a future resource. This last stage will be completed in the next planning year. The actual number of facilities inventories to date are 38 workshops, 38 medical facilities, 18 audiological facilities, 13 state hospitals (and mental health centers), four state schools for the retarded, and 12 training or adjustment facilities.

The following list of workshops and rehabilitation facilities is not totally complete; however, it is a list of facilities which have an appreciable amount of use by the two state rehabilitation agencies or have potential for future use by these agencies. This list of workshops and facilities will be annually updated as new needs and resources develop.

In the following pages are the VRA Inventory Forms 31 used to record inventory information; instructions for completing this form are found below and abbreviations are defined in these instructions. A Regional Key Chart

is found at the beginning of each Regional Planning Section to aid in the location of the specific VRA Inventory Form and the following narratives. This Regional Key Chart lists the workshop and facilities according to type of services rendered and geographical location. Any additional information collected on each workshop or rehabilitation facility is located in the Narrative Statements which follow the VRA Inventory Forms in each Regional Section. Areas and Regions refer to planning areas designated on Map I. It is hoped that Section III of this State Plan will become a reference source for vocational rehabilitation persons.

INSTRUCTIONS FOR COMPLETING INVENTORY
VRA FORM 31

1. Enter name or number of planning area.
2. Enter the city or town, county and name of workshop or facility listing all workshops or facilities in each city or town consecutively in alphabetical order. List out-of-state facilities and workshops separately.
3. Enter the sponsorship of the workshop or facility, using the following codes:

PUBLIC

NONPROFIT

- | | |
|------------------------------------|------------------------|
| a. City | f. Community nonprofit |
| b. County | association |
| c. State-vocational rehabilitation | g. Church affiliated |
| d. Other State | h. Other nonprofit |
| e. Other public | |
4. Enter interest which sponsor has in property, using the following codes:

a. Own	b. Rent or lease	c. Rent free
--------	------------------	--------------
 5. List major disability groups being served. Include only those groups which comprise a significant proportion, at least 10% of the total caseload. For classification of disabling conditions, refer to chapter 13, pages 21-25 of the Vocational Rehabilitation Manual.
 6. Services. Enter services provided in the facility or workshop using the following code:

- | | |
|--|----------------------------|
| a. Physical and medical evaluation | n. Job placement |
| b. Medical Management | o. Extended employment |
| c. Physical therapy | p. Transitional employment |
| d. Occupational therapy | q. Other--Indicate in |
| e. Speech and hearing services | narrative statement |
| f. Medical consultation | |
| g. Psychological services, diagnostic and treatment | |
| h. Social services | |
| i. Vocational evaluation | |
| j. Pre-vocational and vocational training | |
| k. Vocational counseling - rehabilitation counseling | |
| l. Personal adjustment training, including mobility | |
| m. Job conditioning | |

7-A through 7E. In the following columns, differentiate between in-patient statistics and out-patient statistics, when both are applicable, by underscoring in-patient statistics.

- 7-A. Enter the total number of clients who were admitted to the facility for services during last fiscal or calendar year.
- 7-B. Enter the number of vocational rehabilitation agency clients who were referred to the facility for services during last fiscal or calendar year.
- 7-C. Enter the average number of clients being served daily at the facility or workshop.
- 7-D. Enter the total number of clients who can be served in the facility or workshop during any single day with the present staff and facility.
- 7-E. Enter the number of clients as of the date of the inventory who have been referred to the facility but cannot commence services because the facility is operating at full capacity.

INSTRUCTIONS FOR COMPLETING ADDENDUM
to Inventory VRA 31 (side 2)
STATE PLAN FOR WORKSHOPS AND REHABILITATION FACILITIES

Note: Horizontal Line Numbers (1,2,3,) appear on both sides of page. Each facility's description should be continued on reverse side of page and identified by following through on corresponding Line Number 1 con't., 2 con't., etc.

Facility Fiscal Information - 8A through 8F. Use the same fiscal or calendar year as reported in columns, 7A and 7B.

8A - Enter Total Income (dollars) of the facility.

The percentages entered in columns, 8B through 8D should be in whole numbers and their sum should equal 100% and should be based on the dollars entered in column 8A.

8B - Enter percentage of total income derived from State vocational rehabilitation and blind agencies.

8C - Enter percentage of total income derived from community support, i.e., Community Chest, United Fund, private gifts, benefits, etc.

8D - Enter percentage of total income derived from other sources (client fees), i.e., insurance, welfare, and all sources other than enumerated above.

8E - Enter total operating expenditures (dollars) for this facility, exclusive of capital expenditures. (i.e., excluding expenditures for new land, construction of new buildings or additions, purchase of new equipment, etc.)

8F - Estimate amount (dollars) of value of free services rendered.

Client Characteristics - 9A through 9B. In the following columns, use last fiscal or calendar year as reported in columns, 7A and 7B.

9A - Enter the total number of facility's prospective admissions and facility client's officially referred (written communication) to the State vocational rehabilitation or blind agencies. Report those referred at Pre - and Post - admission, and at discharge.

9B - Enter percentage of clients served by facility whose ages were: (1) under 21 years; (2) between 21 and 65 years.

Program Results: Clients Discharged Last Year 10 through 10F. Use same fiscal or calendar year as reported in columns 7A and 7B.

10 - Enter the number of clients discharged last year.

The percentages entered in columns 10A through 10F should be in whole numbers and their sum should equal 100% and should be based on the number entered in line 10. Use the same fiscal or calendar year as reported in columns 7A and 7B.

10A - Enter percentage discharged to competitive employment.

10B - Enter percentage discharged to home making.

10C - Enter percentage discharged to home bound employment.

10D - Enter percentage discharged to extended workshop employment.

10E - Enter percentage discharged to further training.

10F - Enter percentage discharged to other situations (including those for whom employment is not possible or not a consideration at this time).

A. Regional Key Chart to Workshops and Rehabilitation Facilities
Region I
Western Region *

1. Berkshire County Area (VRA Form Nos. 1 & 2)

I. Workshops

- Pittsfield: 1) Berkshire County ARC Workshop (VRA Form No.-1, line-2)
2) Opportunities for the Handicapped (No.-1, line-4)
3) Goodwill Industries of Pittsfield (No.-1, line-3)
4) Workshop for the Blind (No.-1, line-5)

II. Rehabilitation: Facilities

A. Medical Facilities

- Pittsfield: 1) Berkshire Rehabilitation Center (No.-1, line-1)
2) United Cerebral Palsy Association (No.-2, line-1)

B. Audiological Facilities - None

C. State Hospitals - None

D. State Schools for the Retarded - None

E. Rehabilitation Training Facilities - None

2. Franklin-Hampshire Area (VRA Form Nos. 3 & 4)

I. Workshops

- Greenfield: 1) Franklin County ARC Workshop (No.-3, line-4)

II. Rehabilitation Facilities

A. Medical Facilities

- Northampton: 1) Physical and Rehabilitation Medicine Department
Northampton Veterans Hospital (No.-3, line-5)
Greenfield: 2) Franklin County Public Health Hospital (No.-3, line-3)

B. Audiological Facilities

- Greenfield: 1) Franklin County Hearing and Speech Center (No.3,line2)
Northampton: 2) Clark School for the Deaf (No.-3, line-1)

C. State Hospitals

- Northampton: Northampton State Hospital (No.-3, line-6)

D. State Schools for the Retarded - None

E. Rehabilitation Training Facilities

3. Holyoke-Chicopee Area (VRA Form No. 5)

I. Workshops - None

II. Rehabilitation Facilities

A. Medical Facilities - None

B. Audiological Facilities - None

C. State Hospitals - None

D. State Schools for the Retarded

- Belchertown State School for the Retarded (No.-5, line-1)

E. Rehabilitation Training Facilities - None

4. Springfield Area (VRA Form Nos. 6 & 7)

I. Workshops

- Springfield: 1) Springfield Workshop for the Blind (No.-6, line-3)
2) Springfield Goodwill (No.-6, line-4)

II. Rehabilitation Facilities

A. Medical Facilities

- Springfield: 1) Rehabilitation Department-Springfield Hospital
(No.-6, line-2)
2) United Cerebral Palsy of Western Mass. (No.-7, line-1)

B. Audiological Facilities

- Springfield: 1) Springfield Hearing and Speech Center (No.-6, line-1)

C. State Hospitals - None

D. State Schools for the Retarded

E. Rehabilitation Training Facilities

5. Westfield Area (VRA Form No. 5)

I. Workshops - None

II. Rehabilitation Facilities

A. Medical Facilities

- Westfield: 1) Western Public Health Hospital (No.-8, line-1)

B. Audiological Facilities - None

C. State Hospitals - None

D. State Schools - None

E. West Springfield Special Education Project (No.-8, line-2)

* This Region is served by the MRC District Office in Springfield and its Sub-district Offices in Pittsfield and Greenfield.

State Workshops and Rehabilitation
Facilities Plan
INVENTORY
VRA 31

DEPARTMENT OF HEALTH, EDUCATION, AND WELFARE
Vocational Rehabilitation Administration
Washington, D.C. 20201

Form Approved
Budget Bureau No. 83-R059

Date: 9-30-67
Number 1 of VRA 31

REGION I
Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

Line Identification	Area	Location		Name of Facility	Sponsorship of Program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
1	Berkshire County Area	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Berkshire	Pittsfield	Berkshire	Berkshire Rehabilitation Center, Inc.	h	b	3--Orthopedic=50% 63--Nervous system = 25% 64--Cardiac=10%	a, b, c, d, e, f, g, h, i, k, q	781	0	30	-	60
2	Berkshire	Pittsfield	Berkshire	Berkshire County ARC Workshop	h	b	532 = 100% Mental Retarded	h, i, j, q	15	0	15	15	4
3	Berkshire	Pittsfield	Berkshire	Goodwill Industries of Pittsfield, Inc.	h	a&b	3--Orthopedic=27% 500--psychotic=21% 510--psychoneurotic=13% 63--Mental Retarded=19% 63--Nervous System=11%	1, k, j, n, m	42	36	20	24	10
4	Berkshire	Pittsfield	Berkshire	Opportunities for the Handicapped	h		53-- = 100% Mental Retarded	a	Incomplete-See Narrative				
5	Berkshire	Pittsfield	Berkshire	Workshop for the Blind *	d	b	10-- = 100% Blindness	c	6	0	6	12	1

* All Workshops for the Blind are summarized together in narrative at the end of this total section on facilities Massachusetts, page 231

Proposed Addendum to be used
by the Facilities Specialist
in Connection with VRA 31

VRA 67-234

Program Results: Clients Discharged Last Year

Facility Fiscal Information

Client Characteristics

Line Identification	Percent Of Income from:				9a Clients referred by Facility to State VR and AFB	% Clients		Number of Clients Discharged	Percent Discharged to:					
	8a Total Facility Income	8b State VR and Agencies for the Blind	8c Community Support	8d Other Sources	8e Total Operating Expenditures	8f Estimated Dollar Value of Free Services	9a Clients referred by Facility to State VR and AFB		10a Competitive Employment	10b Homemaking	Homebound Employment	Extended Workshop Employment	Further Training	Other Situations
1	\$130,000	2%	Berkshire Rehabilitation Center, Inc.	78%	180,000	30%	15	19%	5%	?	?	0%	10-15%	15-20%
2	\$7328	0	Berkshire County ARC Workshop	--	\$7328	0	1	0	100	--	--	--	--	--
3	\$90,394	12	Goodwill Industries of Pittsfield	74	\$66,674	0	8	3	94	50	0	31	0	19
4			Opportunities for the Handicapped Incomplete			Unk.	0			--	--	--	--	--
5	\$12,700	0	Workshop for the Blind	100%	\$41,882	--	0	0%	33%	--	--	--	--	--
								-18-						

Date 9-30-67
Number 2 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

REGION I

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	Berkshire County (cont.)												
1	Berkshire County	Pittsfield	Berkshire	United Cerebral Palsy Association of Berkshire County	3	4	5	6	7a	7b	7c	7d	7e
							Incomplete						

BERKSHIRE REHABILITATION CENTER, INC.
741 NORTH STREET
PITTSFIELD, MASS.

REGION I
BERKSHIRE
COUNTY
AREA

The Berkshire Rehabilitation Center, Inc. is a private, non-profit organization established to provide comprehensive services to Berkshire County's chronically ill. From May, 1964 this Center has been involved in establishing itself as a service providing agency. Presently, this Center rents approximately 6,000 square feet from Pittsfield General Hospital.

There are no architectural barriers at this facility and the transportation and parking facilities seem adequate.

In total there are 23 full time staff members and five part time members. The full time staff includes a Director who is a Psychiatrist, a Social Worker, a Rehabilitation Nurse, two Occupational Therapists, eight Physical Therapists, one Audiologist, and one Social Worker Assistant. Part-time staff includes one Psychologist, two Physical Therapists, and two Speech Therapists.

This Center is the only facility in Western Massachusetts which provides comprehensive medical rehabilitation services. It provides services to out-patients and to in-patients at Pittsfield General Hospital, St. Luke's Hospital and Hillcrest Hospital in Pittsfield. A physical therapy department will be established at Fairview Hospital in Great Barrington.

Medical Services offered at this facility include medical rehabilitation evaluation, medical management, occupational therapy, physical therapy, and prosthetic fitting by a consultant. In addition, there is psychological testing, individual counseling by a psychologist or social worker, and family counseling by a social worker. This facility also provides speech and hearing services as speech evaluation, speech therapy, audiological evaluation, audiological therapy, and hearing-aid tryout. In terms of vocational services, vocational evaluation, vocational counseling and training for independent living are provided.

The Director stated that they did use a vocational rehabilitation counselor as a representative from another agency. In addition, there is a Psychiatrist who can prescribe limbs and prescribe a wheel chair. The facility also provides training in the use of prosthesis. Follow-up services in terms of periodic evaluations by the physician and home visits by the treatment team are provided when indicated by staff members.

Between May, 1966 and April, 1967 this facility served 781 inpatients and 908 outpatients; the outpatients were 48% females and the inpatients were 57% females. In total 50% of the patients had orthopedic disabilities and 25% were recorded to have diseases of the nervous system. In this same time period 25 outpatients were referred by Massachusetts Rehabilitation Commission (MRC), and the facility staff referred 15 patients to the MRC office. On the inventory the Director indicated a waiting list of 60 patients for speech services.

Recently the MRC and this Berkshire Rehabilitation Center have met to discuss utilization and referral; it is tentatively planned that an MRC counselor be assigned to the Rehabilitation Center. This should result in a selection of referrals, an increase in referrals and better referral information. This MRC counselor will also be considered to be part of the rehabilitation team at this Rehabilitation Center.

This Center has identified the need for additional staff, space, and equipment in providing restorative services.

Additional staff is needed for the increasing number of referrals which have increased from 90 to 140 per month in one year's time. The Center notes that there are seven physical therapists treating 100 to 120 patients; they feel this lack of staff calls for the addition of three more full time physical therapists.

The Center presently has two occupational therapists carrying a daily caseload of 20-30 treatments daily. The addition of two occupational therapists would alleviate the priority treatment list and benefit the patients who now go untreated. In addition, the two occupational therapists would enable the center to start developing and offering pre-vocational services. The Center definitely sees the need for the development of a "pre-vocational evaluation program."

To effectively meet the needs of the psychosocial problems this Center indicates the need for a psychologist, two social workers, and one casework assistant.

There are no speech and hearing services available in Berkshire County. Presently the Center employs two part-time speech therapists. The current waiting list for speech therapy numbers over 70. As a result of an MRC grant the Center has obtained some audiological equipment which played an important role in securing a well-trained audiologist with a master's degree. (He joined the staff on March 24, 1967.) In addition the speech and hearing departments of Northeastern University in Boston and the University of Massachusetts in Amherst are interested in establishing student affiliations with the Center. The Center feels that the addition of two full-time speech therapists will enable them to meet some of the clinical needs as well as to provide a valuable rehabilitation experience to speech and hearing students, many of whom are Vocational Rehabilitation Administration trainees.

Expansion

The growth of the Center's caseload has made inadequate the present area of 6,000 sq. feet. Presently the therapeutic space allocated to physical therapy, occupational therapy, and speech and hearing cannot accommodate the present patient load. In addition the area set aside for administration, social service, bookkeeping, and clerical is so inadequate that it limits the possibility of hiring additional needed personnel. The lack of space for vocational counselors from MRC can only be corrected through expansion of our present facility.

The Pittsfield General Hospital has offered to the Rehabilitation Center an additional 5,900 sq. feet. This new area and their present area will require renovations. Part of the proposed new area is presently available for conversion to a therapeutic gymnasium. Renovation of this area is underway. In addition the Center will utilize for speech therapy and psychology four large offices elsewhere in the Hospital.

Note: VRA 31 Inventory Form No. 1, Line 1.

BERKSHIRE COUNTY ASSOCIATION WORKSHOP FOR THE RETARDED
472 WEST STREET
PITTSFIELD, MASS.

REGION I
BERKSHIRE COUNTY
AREA

Berkshire County Association Workshop for the Retarded began its operations in 1962. The areas served by this workshop are Pittsfield, Dalton and Southern Berkshire County. Berkshire County Association Workshop is a member of the National Association for Retarded Children, Massachusetts Association for the Retarded and Berkshire County Association for the Retarded. It is a non-profit organization and provides work activity to the severely retarded. The workshop is supported by funds from private contributions, the Berkshire County Association for the Retarded and the United Fund.

The workshop occupies 774 square feet, 660 square feet of which is training area. It is a one story frame building located on the grounds of an old estate. There are adequate parking facilities, but the workshop is not within walking distance of major transportation lines.

This is not a production oriented workshop preparing its clients for competitive employment. There are no evaluation or vocational training areas. Its work program is that of handiwork, dealing in ceramics, sewing, woodworking, homemaking arts and cooking. The staff consists of an executive Director and three instructors who are volunteer members. A psychologist and speech therapist are available when needed.

Presently, there are fifteen trainees in attendance, ranging in age from 18 to 52, with a primary disability of severe retardation and secondary disabilities including cerebral palsy, mongoloidism, visual, speech and hearing defects. There are no MRC clients at the workshop.

Future plans depend on the development and program of the new Mental Health Unit being constructed in Berkshire County.

Note: VRA 31 Inventory Form No. 1, Line 2.

GOODWILL INDUSTRIES OF PITTSFIELD, INC.
370 WAHCONAH STREET
PITTSFIELD, MASSACHUSETTS 01201

REGION I
BERKSHIRE COUNTY
AREA

This non-profit organization was established in 1956 and services all communities in Berkshire County or the Berkshire planning area. This workshop is a member of the National Goodwill Industries of America, Inc.

The entire facility includes eight buildings for the stores and workshop. A two story brick building is used for rehabilitation services and training. There are no architectural barriers to the handicapped. The per diem charge for MRC clients is \$8.00 for either evaluation or training.

Fifty percent of the work program at this facility is salvage and repairs, and thirty percent is sales; the remaining twenty percent is evaluating and training supervisors. The following activities are used for vocational evaluation and training: telephone switchboard, building maintenance, clothing sorters, truck helper and appliance and furniture repair.

Services provided at this workshop include the following: vocational evaluation, vocational counseling, personal adjustment training, vocational training and job placement. Medical evaluation and management are provided through referrals to consultants. The total staff includes the Director and three full-time supervisors. A physician is available on call. Follow-up services are provided, but there is no policy on frequency of contact, and up to six months of time elapse may result before contact.

Criteria for acceptance at the workshop includes residence in Berkshire County and employable age. Clients with the disability of legal blindness are rejected as they can be served by the Pittsfield Workshop for the Blind.

In 1966, this workshop served forty two clients. Thirty six had been referred by MRC counselors, and eight had been referred to MRC by the workshop staff; six had been accepted. The average number of clients served daily was twenty with a capacity to serve twenty four; there is presently a waiting list of ten clients for evaluation. The waiting period will range from three to six months.

Thirty (83%) of the thirty six MRC referrals ranged between the ages of twenty one to fifty years of age, and eighty three percent had completed eight grades or less and fifty six percent were males.

The major disabilities include orthopedic deformity, psychoses, mental retardation, psychoneuroses and diseases of the nervous system.

The workshop Director has noted that the MRC counselor visits this workshop regularly.

The Director has no plans for building expansion at present. He is planning on expansion of services to increase the number of training stations in areas as shoe repair, woodworking, cafeteria work, sewing, machine operation, furniture refinishing and furniture painting.

Note: VRA Form 31 No. 1, Line 3.

OPPORTUNITIES FOR THE HANDICAPPED
175 WENDELL AVENUE
PITTSFIELD, MASS.

REGION I
BERKSHIRE COUNTY
AREA

This facility is located in the Unitarian Church but is non-sectarian. This workshop offers the severely retarded the opportunity to become useful and self-sustaining citizens.

This program meets on one morning a week and is more of an activity center than a workshop. The clients which are mentally retarded work on such projects as woodworking, sewing, stamp sorting and Christmas tags. This is a non-productive facility.

Further information is not available for the inventory was not returned.

Note: VRA Inventory Form No. 1, Line 4.

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	1	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Franklin-Hampshire	Northampton	Hampshire	Clarke School for the Deaf	h	a	2-- = 100% (deafness)	e,g,q	184	0	184	184	0
2	Franklin-Hampshire	Greenfield	Franklin	Franklin County Hearing & Speech Center	h	b	2-- = 100% (deafness)	e,q	91	0	15	--	--
3	Franklin-Hampshire	Greenfield	Franklin	Franklin County Public Health Hospital*	h	a	NA	a,b,c,d,e,f,g,h,i,q	*	*	*	*	*
4	Franklin-Hampshire	Greenfield	Franklin	Franklin County Ass'n for Retarded Children Workshop	h	b	532 = 100% (Mental Retardation)	h,i,q	13	0	13	13	0
5	Franklin-Hampshire	Northampton	Hampshire	Physical Medicine & Rehabilitation Dept. Veterans Hospital	e	a	NA	a,b,c,d,e,f,g,h,i,j,k,n	--	--	--	--	--
6	Franklin-Hampshire	Northampton	Hampshire	Northampton State Hospital	d	a	5-- = 100% (Mental Disability)	d,b,g,h,l,p,n,q	3600	0	1920	1920	0
									4163		14	14	
	* Division of Rehabilitation and Home Care established in 1966 at the Franklin County Public Health Hospital so statistics are not complete.				-26-								

Program Results: Clients Discharged Last Year

-27-

State Workshops and Rehabilitation
Facilities Plan
INVENTORY
VRA 31

DEPARTMENT OF HEALTH, EDUCATION, AND WELFARE
Vocational Rehabilitation Administration
Washington, D.C. 20201

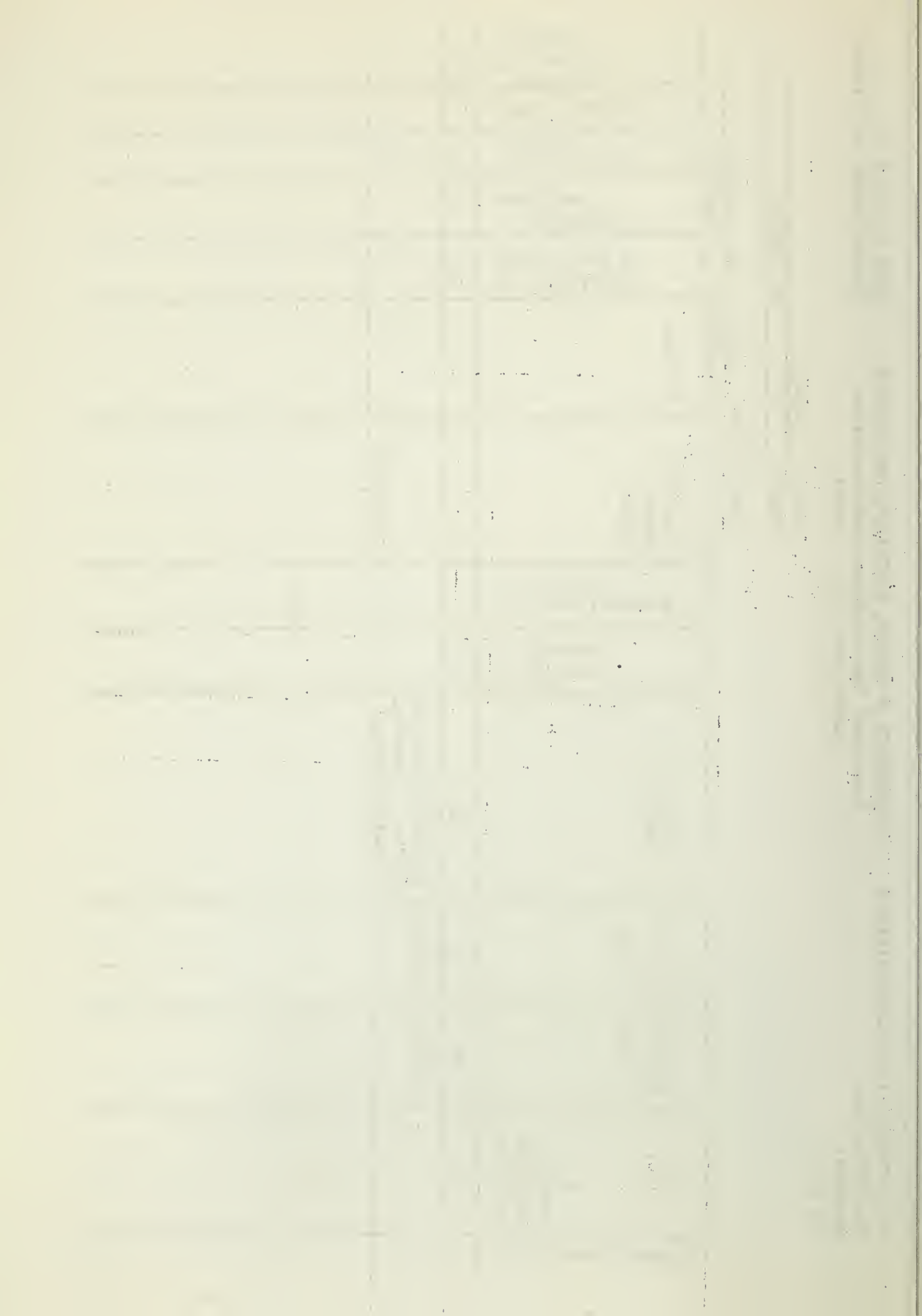
BForm Approved
Budget Bureau No. 83-R059

Date 9-30-67

Number 4 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

Line Identification	Area	Location		Name of Facility	Sponsorship of Program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	1	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
		Amherst	Hampshire	Speech and Hearing Center - University of Massachusetts.			Incomplete						



THE CLARKE SCHOOL FOR THE DEAF
ROUND HILL ROAD
NORTHAMPTON, MASS. 01060

REGION I
FRANKLIN-HAMPSHIRE
AREA

Clarke School is a residential school serving boys and girls from age four to sixteen. It was established in 1867, chartered by the Act of Massachusetts General Court.

Services offered are hearing evaluation, speech evaluation, lip-reading, auditory training, hearing aid evaluation and orientation, an educational program from kindergarten to eighthgrade and therapy and/or counseling with a psychologist. There is also a research and teachers' training program in cooperation with Smith College, University of Massachusetts, and Syracuse University. There are one hundred and thirty staff members including a Director, assistant Director, audiologist, hearing therapist, three nurses, a psychologist, forty teachers, five of whom are part-time, three physicians (on call), six secretaries and librarians, twenty four house parents and forty four service personnel.

During 1966, there were one hundred and eighty four students served, none of whom were MRC clients. (Although this facility has no accurate record as to number of referrals to the MRC district office, the staff does make referrals to MRC.) Multiple handicapped students are not accepted at this school.

The building in which this school is located has no ramps or elevators. It is accessible by bus and has adequate parking facilities.

Arrangements have been made to acquire some adjacent property in order to expand and improve the present facility, should the need arise.

Note: VRA 31 Inventory Form No. 2, Line 1.

FRANKLIN COUNTY HEARING AND SPEECH CENTER, INC.
278 MAIN STREET
GREENFIELD, MASSACHUSETTS 01301

REGION I
FRANKLIN-HAMPSHIRE
AREA

In 1960, the Franklin County Hearing and Speech Center was established. It is a non-profit organization whose main purposes are auditory training and hearing testing for out-patients.

There are adequate parking facilities available for staff and patients, and the center is easily accessible by bus.

All staff works on a part-time basis. There is an executive Director, a speech pathologist and teacher, a speech therapist, and a secretary. There are also some volunteer staff. Teaching and testing activities are carried out on the equivalent of one day per week. Audiological training is provided through both individual and group sessions.

The services provided include speech reception, hearing evaluation (pure tone and air and bone conduction), speech discrimination and evaluation, speech therapy, lip-reading evaluation and instruction and auditory training. Presently, a staff member can provide speech training for laryngectomized patients.

Ninety one patients received service during the past year on the average of fifteen patients per day. Sixty five percent of the total served were under sixteen years of age. This facility has no record of any referrals from the State vocational rehabilitation agencies, nor did they refer any patients to the State agency.

Note: VRA 31 Inventory Form, No. 3, Line 2.

FRANKLIN COUNTY PUBLIC HOSPITAL
DIVISION OF REHABILITATION & HOME CARE
164 HIGH STREET
GREENFIELD, MASS.

REGION I
FRANKLIN-HAMPSHIRE
AREA

The Rehabilitation Division of Franklin County Hospital was opened in 1966. This is a non-profit hospital providing inpatient and outpatient care. Staff members include the chief executive, two rehabilitation nurses, an occupational therapist, two full time and three part-time orthopedic surgeons, four full time and one part-time physical therapists, two part-time psychiatrists, one part-time social worker, a speech therapist and two recreational therapists. This hospital is affiliated with Crippled Children services.

Services include training in the use of prosthesis; limb and wheel chair prescription; follow-up through outpatient visits and Home Care; medical rehabilitation evaluation, physician supervision, occupational and physical therapy and nursing care; intake evaluation, individual, family and group counseling; speech evaluation and therapy, audiological evaluation and therapy and hearing-aid try out. Special programs include recreation and arts and crafts. Vocational services consist of personal adjustment training, training for independent living and preschool program. Inhalation therapy is also available. Franklin County Hospital provides various training programs: Lab technician, nursing, X-ray Technician, physical therapy assistant, health education, and recreation therapy.

During the past fiscal year 8,767 patients were cared for at the hospital. All disabilities and illnesses are accepted. Further statistical information is not available from this facility.

The hospital can be reached by an area bus line, however parking facilities are not adequate. The hospital staff has informal contact with MRC counselor through an occasional visit or telephone call. The MRC counselor contact will increase with the opening of an MRC office in Greenfield.

Future plans include an expansion of and a replacement of old facilities. This will increase the rehabilitation facilities of occupational and physical therapy, Hearing and Speech department and medical social service. Presently two major Public Health Service projects are being conducted. One is a study of the characteristics of and personnel responses to the building being constructed, which is rather unique. The second project is a three year demonstration project with a prime objective of establishing a county-wide Home Care Program and a coordinated rehabilitation program.

A community mental health center is being built. An inpatient rehabilitation facility is planned to provide inpatient rehabilitation services to patients within the service area.

They are presently working cooperatively with the Franklin County Mental Health Center on a planning grant which may result in a sheltered workshop and day care center in the area.

Note: VRA 31 Inventory Form No. 3, Line 3.

FRANKLIN COUNTY ASSOCIATION WORKSHOP FOR RETARDED CHILDREN

72 CHAPMAN STREET

GREENFIELD, MASSACHUSETTS 01301

REGION I

FRANKLIN-HAMPSHIRE

AREA

The Franklin County Association for Retarded Children is housed in a three story cinder-block building in space made available by the Salvation Army. Since the beginning of its operations in 1956, this workshop has occupied four different locations in Greenfield, none of which has been adequate. Its present location consists of 2,700 square feet, 336 square feet of this being used as training areas and 1,440 square feet for gymnasium and workshop. There are no ramps or elevators, and available workshop space is inadequate.

Franklin County Association Workshop for Retarded Children is a member of the Mass. Association for Retarded Children and the National Association for Retarded Children. It is within walking distance of a bus line and has adequate parking facilities. It serves all of Franklin County.

Franklin County Mental Health Association has obtained approval for a Project Development Grant for the year June 29, 1967 - June 28, 1968. The purpose of this grant is to assess the needs of all types of disabilities which prevent the individual from emerging in remunerative employment at any level.

The staff consists of the Director, an instructor and a volunteer social worker whose services are used when needed. Medical and vocational evaluation and services of a psychologist are obtained through referral. This workshop does not have formal evaluation or training programs because of the severity of retardation of its clients. The clients are neither charged a fee nor do they receive wages. The types of work that they engage in are furniture refinishing, training in domestic work, rug making, weaving pot holders and caning chair seats. These products are made for their own use and are sometimes sold in fund drives.

There are presently ten males and three females at the workshop, ranging in age from sixteen to forty years with an average age of twenty five years. There are no MRC or MCB clients attending this workshop, and the workshop has made no referrals to the State VRA agencies in the past calendar year.

"Franklin County Association for Retarded Children feels that its work with and for retardates could be more appropriately handled in cooperation with rehabilitation and vocational projects for the handicapped and retarded than with the Mental Health Center and Public Hospital." They also are considering moving to larger quarters but have no specific plans as to where.

Note: VRA 31 Inventory Form No. 3, Line 4.

VETERANS ADMINISTRATION HOSPITAL
NORTHAMPTON, MASS. 01060

REGION I
FRANKLIN-HAMPSHIRE
AREA

The Veterans' Hospital in Northampton is a federally sponsored facility for both in-patients and out-patients. The hospital can be reached by bus and regulated hospital parking areas are available for those who have cars.

The Physical Medicine and Rehabilitation Department is staffed by the chief executive, the medical director, five occupational therapists, an orthopedic surgeon (part-time), a psychiatrist, three physical therapists and a part-time speech therapist. There is no vocational rehabilitation counselor available.

Prescriptions for limbs for amputees, training in the use of prosthesis, and prescription for wheel chairs are available. Other medical services include medical rehabilitation evaluation, occupational and physical therapy and nursing care. Psychosocial services include intake evaluation done by a psychiatrist and/or social worker, psychological testing, and individual, family and group counseling and/or therapy.

Speech evaluation and therapy, audiological evaluation and therapy and hearing-aid tryouts are also available. Special programs include recreation, arts and crafts, and social group work after working hours. Personal adjustment training, vocational and evaluation and counseling, pre-vocational training, job placement, training for independent living, reading and communications skill for the blind and elementary and secondary school curriculum comprise the vocational services.

Total bed capacity is for 1105 patients. During 1966, there were no MRC patients served at this hospital.

Information on number of patients served during the recent calendar year, characteristics of patients' major disabilities or future plans were not provided.

Note: VRA 31 Inventory Form No. 3, Line 5.

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NORTHAMPTON STATE HOSPITAL
NORTHAMPTON, MASS. 01060

REGION I
FRANKLIN-HAMPSHIRE
AREA

Northampton State Hospital was established in 1858 for the care of the mentally ill. It is not located near public transportation. Parking facilities are provided on the grounds. In the hospital buildings, there are no ramps; there are narrow doorways and inadequate elevator space.

The staff totals eight hundred. Positions held are those of a chief executive, clinical director, twenty occupational therapists, two physicians, fourteen psychiatrists, four psychologists, nine social workers, three of whom are part-time, sixty three nurses, ninety two LPN's, three hundred attendants and the service staff.

Services include occupational therapy, nursing care, intake evaluation, psychological testing, individual, group and family therapy, recreation programs, arts and crafts, personal adjustment training, job placement and correspondence courses.

One hundred patients were referred to MRC from the hospital during 1966. Thirty six hundred patients were cared for during the past calendar year, none of whom were MRC patients. Capacity of 1,934 patients receive services daily. There is no waiting period between referral and the beginning of services. Seventy six percent of the patients are between the ages of twenty one to fifty five. Male and female population is evenly distributed.

No future plans are mentioned.

Note: VRA 31 Inventory Form No. 3, Line 6.

Number 5 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	1	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Holyoke & Chicopee	Belchertown	Hampshire	Belchertown State School	d	a	53 = 100% Mental Retarded	a,b,f,e,g,h,i,n,q	Unknown served	Unknown	Reported 1255 population for 1965		

Inventory Form Number 5 (continued)

Proposed Addendum to be used
by the Facilities Specialist
in Connection with VRA 31

VRA 67-234

Facility Fiscal Information				Client Characteristics		Program Results: Clients Discharged Last Year											
Line Identification	Total Facility Income	Percent of Income from:				Total Operating Expenditures	Estimated Dollar Value of Free Services	Clients referred by Facility to State VR and AFB	% Clients		Number of Clients Discharged	Percent Discharged to:					
		State VR and Agencies for the Blind	Community Support	Other Sources	(1) %				(2) %	Competitive Employment		Homemaking	Homebound Employment	Extended Workshop Employment	Further Training	Other Situations	
1	--	8a	8b	8c	8d	8e	8f	9a	9b	10	10a	10b	10c	10d	10e	10f	

BELCHERTOWN STATE SCHOOL
STATE STREET
BELCHERTOWN, MASS. 01007

REGION I
HOLYOKE CHICOPEE
AREA

Belchertown is a State School for the Retarded founded in 1922. Bed capacity is 1,500. The type of care offered is for in-patients and out-patients. Easy access by public transportation is difficult, however, adequate off street, public and private, parking facilities are available.

There are 675 staff members in attendance consisting of the chief executive, 33 instructors, an occupational therapist, six physicians, four psychologists, two rehabilitation counselors, two social workers, 187 attendant nurses, 100 L.P.N.'s and 25 R.N.'s. The remainder of the staff is made up of maintenance, kitchen, laundry, housekeeping and clerical personnel.

During 1966, 1,480 people received such services as medical, intake evaluation, psychological testing, individual and/or family counseling, speech evaluation and therapy, audiological evaluation, prevocational training, job placement, preschool and elementary and secondary curriculum, recreational programs and arts and crafts. There were no MRC clients served.

Statistics on patients and characteristics are not available.

Construction is now going on for a 160 bed dormitory for boys. Final plans have been completed for a community evaluation rehabilitation center and renovation of two other buildings.

Note: VRA 31 Inventory Form No. 5, Line 1.

Date 9-30-66
Number 6 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

REGION I

Line Identification	Area	Location		Name of	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	1	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Springfield	Springfield Hampden This facility has closed in 1967.		Springfield Hearing & Speech Center, Inc.	h	a	2-- 100% (Hearing Impairments)	e, q	786	NA	NA	NA	0
2	Springfield	Springfield Hampden		Rehabilitation Dept. of the Springfield Hospital	h	a	3-- Orthopedic = 25-30% 4-- Amputation = 10-15% 63-- Nervous System = 20% 64-- Cardiac & Circul = 25-30%	a, b, c, d, e, f, g, h	691 439 approx.	0 15-MRC 1-MGB	30 3 -4 17	30 outpatient waiting Amputee Clinic	0 for
3	Springfield	Springfield Hampden		Springfield Workshop for the Blind*	d	b	10-- (Blindness) = 100%	0	20	0	20	20	0
4	Springfield	Springfield Hampden		Springfield Goodwill	f	a	510 Psychoneurotic a, f, g, h, = 25% i, j, k, l, m, n, 532 Mental retard. o, p, q = 28% 522 personality disorders (436 were in extended employment) = 26%	a, f, g, h, i, j, k, l, m, n, o, p, q	127 (MRC- 51)	55 75	75	75	13
* Narrative on Workshop for the Blind		included at end of the		total	section of facilities in Massachusetts.								

VRA 57-234

Facility Fiscal Information				Client Characteristics			Program Results: Clients Discharged Last Year														
Line Identification	Total Facility Income 8a \$	Percent of Income from:				Estimated Dollar Value of Free Services 8f	Clients referred by Facility to State VR and AFB 9a	% Clients		Number of Clients Discharged 10	Percent Discharged to:										
		State VR and Agencies for the Blind 8b %	Community Support 8c %	Other Sources 8d %	Total Operating Expenditures 8e \$			Under 21 years (1) %	Between 21-65 years 9b % (2)		Competitive Employment 10a %	Homemaking 10b %	Homebound Employment 10c %	Extended Workshop Employment 10d %	Further Training 10e %	Other Situations 10f %					
1	20,000	Springfield Hospital 0	Springfield Hearing & Speech 70	Dept. of the 30	\$ 20,000	Center, 10% of income Inc. unk.	9a	57	41	--	No Records	--	--	--	--	--	--	--	--	--	--
2	41,067	Rehabilitation 5%-MRC 0 0%-MCB		Dept. of the 95	of the \$ 77,376	Springfield Hospital 15-20 MRC clients * 27% total MCB-0 Unknown ** 41% unknown		5% * 8% **	47*	1130	60	unk.	0	1	10	29					
3	9518	Springfield Workshop 0	Workshop for the 0	100	96,026	Blind unk.	0	0	90	0	--	--	--	--	--	--	--	--	--	--	--
4	421,607	Springfield Goodwill 34	unk. 9-30-66	442,687	unk.	30	50	50	50	127	40	0	0	48	8	4					
* Operating income only.																					

Date 9-30-67
Number 7 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	1	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Springfield (continued)	Springf.	Hampden	United Cerebral Palsy of Western Mass.			Incomplete						

SPRINGFIELD HEARING AND SPEECH CENTER, INC.
77 MAPLE STREET
SPRINGFIELD, MASSACHUSETTS 01105

REGION I
SPRINGFIELD AREA

The United Fund supports the Springfield Hearing and Speech Center. There are no limitations regarding age or disability. As of July 1967, this facility has closed. In terms of audiological facilities, the Western Region is only serviced by Amherst and Berkshire Rehabilitation Center.

The Center became effective in 1925 as an out-patient facility. Staff consisted of the Director and four part-time personnel: an audiologist, a hearing therapist, a speech pathologist and a speech therapist.

Services included hearing evaluation (pure tone and air and bone conduction), speech reception discrimination and evaluation, lip-reading evaluation and instruction, auditory training and hearing-aid orientation. No hearing-aid tryouts were provided.

Note: VRA 31 Inventory Form No. 6, Line 1.

REHABILITATION DEPARTMENT OF THE SPRINGFIELD HOSPITAL
759 CHESTNUT STREET
SPRINGFIELD, MASSACHUSETTS

REGION I
SPRINGFIELD AREA

The Springfield Hospital established its rehabilitation department in 1960. The hospital is located near a bus line and has private, off street parking available for those with cars. There is no ramp leading to the rehabilitation area from the outside building.

The rehabilitation department is staffed by the medical director, who is also the orthopedic surgeon and physician for this department, two occupational therapists, one full time and one part-time, two physical therapists, a speech therapist, two physical therapy aides and a rehabilitation orderly. A prosthetist, a psychiatrist, a psychologist and a rehabilitation counselor are available as consultants. The rehabilitation counselor is a representative of the Massachusetts Rehabilitation Commission.

Medical services that are available include medical rehabilitation evaluation, physician supervision, occupational therapy, physical therapy, and nursing care. Prosthetic fitting is provided by outside personnel. Psychosocial services such as intake evaluation, psychological testing, individual, group and family therapy are available by referral to inhospital personnel in other departments of the hospital. Other services available in the rehabilitation department include speech evaluation and therapy and audiological evaluation. Recreation programs are available to chronic and pediatric patients only. Vocational and educational services are provided by the Massachusetts Rehabilitation Commission. Follow-up is conducted through the out-patient visits in regular clinics, special clinics and amputee clinics. Training in medical and X-ray technology, physical therapy assistantships, and nursing are available in the hospital. Wesson Maternity hospital and the Children's Hospital Medical Center are affiliated with Springfield Hospital.

In 1966, 1130 patients received services, 61% were inpatients. Fifteen outpatients were MRC clients. The capacity of 47 patients are being served daily. Waiting period between referral and the beginning of services is about one day. The majority of patients are between the ages of 21 - 55. Records are not available for number of male and female patients. Special emphasis in treatment is given to amputees, but there is no rejected disability. Fifty to sixty per cent of the disabilities served are orthopedic or functional and cardiac and circulatory conditions.

Future plans include the replacement and modernization of the Rehabilitation Department. It is currently housed in a renovated 1889 building. The new building will triple the number of square feet available and expand the treatment areas for Physical Therapy, Occupational Therapy and Speech Therapy, as well as Administrative and waiting areas. This plan has been presented to the local Hospital Regional Planning Council. Expansion of existing services will be made possible by new construction, although no new services are contemplated at this time.

The need of Federal Funds is anticipated from the Rehabilitation portion of the Hill Harris Program. These funds will allow the construction of the physical facilities required for the updating and continuing expansion of the rehabilitation program.

Note: VRA 31 Inventory Form No. 6, Line 2.

GOODWILL SPRINGFIELD INDUSTRIES, INC.
285 DORSET STREET
SPRINGFIELD, MASSACHUSETTS 01108

REGION I
SPRINGFIELD AREA

Springfield Goodwill Industries was chartered as a Massachusetts Corporation on December 30, 1925. It is a private, non-profit, charitable, United Fund organization affiliated with over 130 other Goodwill Industries. It is controlled by a local Board of Directors made up of leading citizens of the community. This workshop is certified for training and evaluation and as a work activity center by the Department of Labor.

This workshop serves the communities of Springfield, West Springfield, Agawam, Westfield, Holyoke, Palmer, Monson, Belchertown, Northampton, Ware, etc. There is adequate public transportation to the workshop and off street private parking is available.

In 1964, a new 72,000 square foot Goodwill Industries building was purchased, allowing for adequate physical space for all programs. There is only one floor in this new building for the workshop, and there are no architectural barriers.

The per diem charge paid by MRC is \$10.00 for evaluation, \$6.00 for personal adjustment training (PAT) and \$6.00 to \$10.00 for on-the-job training. The per diem charges for MCB clients are \$10.00 for the evaluation and PAT and \$6.00 to \$10.00 for on-the-job training.

This workshop has a professional staff of twelve persons in the following positions: Director, nurse, placement officer, three rehabilitation counselors, two social workers, four work evaluators, and a workshop foreman. Consultants include physician, psychiatrist and two psychologists. There are presently no volunteer members on this staff.

All clients receive the following services at the workshop: medical evaluation and medical management; intake evaluation by psychiatrist, psychologist, and social worker; psychological testing; individual and family counseling; group therapy or counseling; vocational evaluation, testing and counseling; personal adjustment training, vocational and prevocational training, job analysis, on-the-job training, transitional and extended employment and job placement. Follow-up services are provided by the staff on a bi-weekly basis or as prescribed by the employer.

The work program is twenty three percent industrial sub-contract, sixty five percent salvage and repair, ten percent sales and two percent transportation. In total, the workshop has 350 separate work stations, of which 218 were occupied in 1966. Evaluation includes twenty five work stations with activities for testing on simulated work tasks. Vocational training is provided through on-the-job training in 55 work stations, and transitional employment activities are carried on in 75 work stations. Extended employment work is done at 120 work stations, but it does not include sub-contract and the work activity center.

In 1966, this workshop served 127 clients for evaluation and training; 51 were MRC referrals, and four were MCB referrals. The remaining 72 clients were referred from State vocational agency in Connecticut and the Department of Labor. During this same year, the workshop employed 236 persons in transitional and extended employment.

The 51 MRC clients had, for the most part, the following major disabilities: mental retardation, psychoneuroses and diseases of the nervous system such as epilepsy and cerebral palsy. These clients were 63 percent male, and 45 percent ranged from fifteen to twenty years of age, and another 45 percent between twenty one and fifty years of age; 67 percent had completed less than the eighth grade of education and another 13 percent had dropped out during high school. In this same MRC referral group, 41 percent had no previous work history, and the remaining 59 percent had only worked sporadically. An average length of stay in the rehabilitation program at this workshop was sixty days.

In the group of seventy two clients not referred by Massachusetts vocational rehabilitation agencies, 78 percent were males; their major disabilities were in rank order: youth offender, psychoneuroses and mental retardation. Similar to the MRC group, they had little record of work history and low levels of education. Their average length of stay was one hundred and thirty five days.

In 1966, this workshop staff made thirty referrals to MRC and none to MCB. The Director commented on their excellent relationship with MRC as an MRC counselor visits regularly.

This workshop was the first facility in the State to receive the Training Service Project Grant and thus met the standards set forth by VRA through the National Policy and Performance Council. It was the consensus of the survey team that the overall evaluation of this workshop organization and administration was acceptable and, in some cases, excellent.

The past service rendered to the State vocational rehabilitation agencies has been excellent. In the past four years, this workshop has serviced four hundred and thirty four MRC clients, and, in addition, furnish rehabilitation services to the Veterans Administration in Connecticut and Massachusetts, to the blind agencies and to the Connecticut State rehabilitation agency.

Note: VRA 31 Inventory Form No. 6, Line 4.

Date 9-30-67

Number 8 of VRA 31

REGION I

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

Line Identification	Area	Location		Name of Facility	Sponsorship of Program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	1	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Westfield	Westfield	Hampden	Western Public Health Hospital	d	a	65 = 100% (Respiratory Diseases)	a, f, g, h, i, j, k, l, m, n, q	See	Narrative	Statement		
2	Westfield	West Springfield	Hampden	West Springfield Vocational Project	e	a	532 = 100% (Mentally Retarded)			See	Narrative		
					-45-								

Inventory Form Number 8 (continued)

Proposed A dendum to be used
by the Facilities Specialist
in Connection with VRA 31

VRA 67-234

Line Identification	Facility Fiscal Information				Client Characteristics			Program Results: Clients Discharged Last Year							
	Percent of Income from:				Clients referred by Facility to State VR and AFB	% Clients		Number of Clients Discharged	Percent Discharged to:						
	Total Facility Income	State VR and Agencies for the Blind	Community Support	Other Sources		Total Operating Expenditures	Estimated Dollar Value of Free Services		9a	Under 21 years	Between 21-65 years	10a Competitive Employment	10b Homemaking	10c Homebound Employment	10d Extended Workshop Employment
1	NA	--	--	--	Western Public Health Hospital	NA	NA	NA	10	10a	10b	10c	10d	10e	10f
2	West Springfield Vocational Project				Incomplete			100	0						

WESTERN MASSACHUSETTS HOSPITAL
WESTFIELD, MASS.

REGION I
WESTFIELD AREA

In lieu of inventory information this facility submitted the following information on their hospital services. This Hospital is a state owned Department of Public Health regional hospital for the care and treatment of patients suffering from cancer, tuberculosis, and chronic pulmonary disorders. Presently the Superintendent states that this is not a rehabilitation facility.

Renovation plans call for a physical medicine section and the position of a physiotherapist has already been approved. Presently they provide occupational therapy services but they should more properly be considered as a recreational or diversional service by lack of a qualified occupational therapist.

This facility does provide rehabilitation services through its dental department; here maxillo-facial prostheses is provided for those patients having undergone destructive head and neck surgery. This is a unique service obtainable in few centers throughout the nation. Presently, this rehabilitation service is done only for patients admitted to this hospital for cancer treatment, and not on patients who have been treated elsewhere.

Note: VRA 31 Inventory Form No. 8, Line 1.

WEST SPRINGFIELD PUBLIC SCHOOLS
SPECIAL EDUCATION PROJECT
WEST SPRINGFIELD SENIOR HIGH SCHOOL
425 PIPER ROAD
WEST SPRINGFIELD, MASS. 01089

REGION I
WESTFIELD AREA

This Special Education Project is a unique vocational program for the educable retarded high school students. This program was established through a demonstration grant for the VRA. This demonstration project is being sponsored by the West Springfield School System in cooperation with the Massachusetts Department of Education and the MRC.

The staff includes a director, coordinator, a vocational counselor, a social worker, five work trainers, and a psychologist.

The program consists of academic work, occupational evaluation, prevocational training, vocational training, on-the-job training, placement, follow-up, individual, family and group counseling, medical evaluation, and psychological testing.

Prevocational work stations include clerical, bakers, painters, teacher aide, trucker's assistant, and maintenance assistant. The on-the-job training runs for a period of four to six weeks in such jobs as kitchen helper, baker's helper, drill press operator, coat marker, maid, assistant cook, landscape laborer, cafeteria aid, teacher aid, painter, and farm hand.

In January, 1967, approval was received from VRA for this program to accept students from other communities.

Further information on statistics and program are not available at this reporting for the inventory has not been returned.

Note: VRA 31 Inventory Form No. 8, Line 2.

B. Regional Key Chart to Workshops and Rehabilitation Facilities
Region II
West Central Region *

1. Fitchburg Area (VRA Form No. 9)

II Workshop

Fitchburg: 1) North Worcester County ARC Workshop (No. 9, line 2)

II Rehabilitation Facilities

A. Medical Facilities - None

B. Audiological Facilities - None

C. State Hospital - None

D. State Schools for the Retarded - None

E. Rehabilitation Training Facilities

1) Perkins School for the Retarded (No. 9, line 1)

2. Gardner Area (VRA Form No. 10)

I Workshop

1) Gardner: Gardner ARC Activity Center (No. 10, line 2)

II Rehabilitation Facilities

A. Medical Facilities-1) Rutland: Rutland Hts. Hosp. (No. 10, line 1)

B. Audiological Facilities - None

C. State Hospitals: Gardner State Hospital (No. 10, line 4)

D. State Schools for the Retarded - None

E. Rehabilitation Training Facilities-Rutland: 1) Devereaux Foundation
(No. 10, line 3)

3. Grafton Area - No Facilities

4. Southbridge Area (VRA Form No. 11)

I Workshop - None

II Rehabilitation Facilities

A. Medical Facilities - None

B. Audiological Facilities - None

C. State Hospitals - Palmer: Monson State Hospital (No. 11, line 1)

D. State Schools for the Retarded - None

E. Rehabilitation Training Facilities - None

5. Worcester Area (VRA Form Nos. 12 & 13)

I Workshops

Worcester: 1) Worcester Area Occupational Training Center (No. 12, Line 3)

II Rehabilitation Facilities

A. Medical Facilities

Worcester: 1) Rehabilitation Center of Worcester (No. 12, line 2)

2) Rehabilitation-Physical Medicine Department

St. Vincent Hospital (No. 12, line 5)

3) Worcester County Sanatorium (No. 12, line 6)

4) United Cerebral Palsy Association (No. 13, line 2)

B. Audiological Facilities

Worcester: 1) Worcester County Speech and Hearing Center

(No. 12, line 1)

C. State Hospitals

Worcester: 1) Worcester State Hospital (No. 13, line 1)

D. State Schools for the Retarded

E. Rehabilitation Training Facilities - None

* This Region II is served by MRC in the Worcester District Office and the Fitchburg and Milford Sub-district Offices.

Date 9-30-67
Number 9 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

Region II

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	1	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Fitchburg	Lancaster	Worcester	Perkins School for the Retarded	h	a	53-(Mental Retardation) = 100%	g,e,j,q	95	0	95	95	0
2	Fitchburg	Fitchburg	Worcester	North Worcester County Assoc. for Retarded Children Workshop	h	c	532 = 100% (Mental Retardation)	i,j,o,m,q (Mental Retardation)	23	0	22	25	0
					-50								

VRA 67-234

Facility Fiscal Information				Client Characteristics		Program Results: Clients Discharged Last Year	
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Line Identification	Percent of Income from:				Total Operating Expenditures				Estimated Dollar Value of Free Services		Clients referred by Facility to State VR and AFB	% Clients		Number of Clients Discharged	Percent Discharged to:					
	Total Facility Income	State VR and Agencies for the Blind	Community Support	Other Sources	Total Operating Expenditures	Estimated Dollar Value of Free Services	Clients referred by Facility to State VR and AFB	Under 21 years	Between 21-65 years	%		10	Competitive Employment		Homemaking	Homebound Employment	Extended Workshop Employment	Further Training	Other Situations	
	8a	8b	8c	8d	8e	8f	9a	9b	(1)	(2)	%	10	10a	10b	10c	10d	10e	10f		
	\$	%	%	%	\$				%	%	%	%	%	%	%	%	%	%		
1	278,075	0	NA	NA	276,200	NA	0	50	50	50			NO RECORDS							
2	9,193	0	71	29	9,160	0	0	9	91	3		100	0	0	0	0	0	0		

PERKINS SCHOOL
971 MAIN STREET
LANCASTER, MASS. 01523

REGION II
FITCHBURG AREA

In 1896 a residential teaching facility was founded for retarded children in Lancaster, Mass. Blind or crippled children are not accepted as there are no facilities for the physically disabled. The school provides private parking areas for those who require this facility, but is not located near public transportation.

The total staff amounts to 56, and of the 56, 16 are professionals. They hold the positions of director of admissions, director of business administration, 10 full time and 2 part-time teachers, one part-time physician and 1 part-time physical therapist.

All academic subjects from pre-school to 8th grade are taught. A psychologist does the intake evaluation. Medical supervision and psychological testing are provided by outside personnel. Speech therapy, arts and crafts and recreational programs are also provided. Vocational services consist of pre-vocational training and training for independent living.

The capacity is 95 students, and no further statistics are available on this population.

At present, Perkins School is conducting a drive for capital funds. They plan to replace an industrial arts building and no other expansion is foreseen at this time.

Note: VRA 31 Inventory Form No. 9, Line 1.

NORTH WORCESTER COUNTY ASSOCIATION FOR RETARDED
CHILDREN AND UNITED FUND WORKSHOP
189 WESTMINSTER STREET
FITCHBURG, MASS. 01420

REGION II
FITCHBURG AREA

This retarded children workshop is a nonprofit facility which provides work experience to the retarded of Northern Worcester County. Communities served by this workshop include Ashby, Ayer, Berlin, Bolton, Clinton, Fitchburg, Groton, Harvard, Lancaster, Leominster, Lunenburg, Pepperell, Shirley, and Townsend. This workshop is located in Fitchburg and has been in operation since 1963; it is certified by the Federal Wage and Hour Division as a Work Activity Center.

At present this workshop is located in an abandoned fire station and has a unit on two levels which occupies a total 800 square feet. The sub-contract area occupies 320 square feet of this total. There are no elevators or ramps in this building.

This workshop is supported by the United Funds of Leominster and Greater Fitchburg and through fund drives held in towns.

Presently this workshop has three staff members in addition to a volunteer Acting Director from the ARC Board: a part-time instructor, a part-time business manager and a part-time training assistant. The staff have no professional background.

This workshop operates from September through June, according to the academic year, serving the retarded beyond school age who are capable of productive work under sheltered conditions.

This workshop is work oriented and clients are paid according to their production if their production is over three dollars per week. The rate is fifteen cents per hour on a piece work basis. If they do not earn a rate of three dollars they are paid this as a minimum.

This workshop program is concerned with subcontract work consisting of toy sun glass assembly, and packaging of toys. They do not participate in prime manufacturing or with arts and crafts activities.

The Director indicates that this workshop provides vocational evaluation, vocational training, extended employment, and job placement. They do not seem to have a formal evaluation or training program based on rehabilitation needs. This workshop does provide follow-up by frequent week checks on client's progress.

In 1966 this workshop serviced 22 clients and 20 of these clients have been in this facility for more than two years. The average number of clients served daily is 22 with a capacity to serve 25. In the calendar year 1966 two clients were placed in employment through Worcester Occupational Training Center. Twenty of these clients range from 21 to 30 years of age.

They did not refer clients to MRC in 1966 nor do MRC counselors utilize these facilities.

This workshop staff feels there is a pressing need for a comprehensive regional vocational training facility for the handicapped in North Worcester County. They hoped this facility could make provisions for the educables and borderline retardates as well as their present program for trainables. The Director noted that students from the educable classes, who are not suited to this trainable program are generally referred to the Worcester Occupational program. In many cases their parents are reluctant to send them over the 25 miles to Worcester. To date their program has been stymied by a lack of funds, which has deprived them of professional staff, equipment and an adequate vocational evaluation program.

Note: VRA 31 Inventory Form No. 9, Line 2.

State Workshops and Rehabilitation
Facilities Plan
INVENTORY
VRA 31

DEPARTMENT OF HEALTH, EDUCATION, AND WELFARE
Vocational Rehabilitation Administration
Washington, D.C. 20201

Form Approved
Budget Bureau No. 83-RC59

Date 9-30-67
Number 10 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

REGION II

Line Identification	Area	Location		Name of Facility	Sponsorship of Program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	1	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Gardner	Rutland	Worcester	Rutland Heights Hospital	d	c	60-Dis. from Neoplasms=12% 5--Mental Dis.=5% 63-Nervous Sys.=14% 64-Cardiac & Cir.=45% 65-Respiratory=7%	a,b,c,d,f,g,h,i,j,k,l,n,q	130	10	173	175	13
2	Gardner	Gardner	Worcester	Gardner Assoc. for Retarded Children Workshop **	h	b	532=100% (Mental Retardation)	d	8	0	8	20	0
3	Gardner	Rutland	Worcester	Devereux Foundation	h	a	5--=100% (Mental Dis.)	a,b,c,e,f,g,h,i,j,k,l,q	70	0	70	90	20
4	Gardner	Gardner	Worcester	Gardner State Hosp.	d	a	5--=100% (Mental Disability)	Incomplete					

Inventory Form Number 10 (continued)

Proposed Addendum to be used
by the Facilities Specialist
in Connection with VRA 31

VRA 67-234

[illegible]

RUTLAND HEIGHTS HOSPITAL
RUTLAND, MASS. 01543

REGION II
GARDNER AREA

This medical in-patient facility is a state owned Public Health Hospital which began operating in 1965. It has a total bed capacity of 184 with a present occupancy of 175 patients.

Presently there are 142 staff members who occupy the following positions: chief executive, 3 instructors, a dietitian, a rehabilitation nurse, an occupational therapist, a part-time consultant as orthopedic surgeon, six physicians, part-time psychiatrist, 3 full time and one part-time physical therapist, a part-time consultant psychologist, a part-time consultant psychiatrist, a full time rehabilitation counselor, and 3 social workers.

These staff members provide the following services: medical services as medical rehabilitation evaluation, medical management, occupational therapy, physical therapy, nursing care and prosthetic fitting from outside personnel, Psycho-social services are psychological testing, individual and family counseling, group counseling; speech and hearing evaluations and therapy are provided by outside personnel; special programs are arts and crafts and recreational programs; vocational and educational services are personal adjustment training, vocational evaluation, vocational counseling, prevocational training, sheltered workshops, job placement, and training for independent living.

This facility does have a psychiatrist who can prescribe a limb for an amputee and prescribe a wheel chair. Follow-up services are provided for patients through periodic evaluations.

In calendar year 1966 this facility serviced 130 patients, ten of whom were MRC clients. The staff had referred 12 patients to MRC but two were rejected due to the lack of employment potential. MRC had made at least three or four referrals to this facility but these apparently were not recorded. The average daily capacity is 175 and they are presently serving a daily average of 173. At time of inventory this facility had a waiting list of 13 patients undergoing evaluation. The average length of stay in the facility is 77 days.

Fifty seven percent of the patients were males; and 43% of this patient population was between 21 years and 59 years of age. The most common disabilities were cardiac and circulatory conditions, diseases of the nervous system, neoplastic oonditions, mental disorders, and respiratory diseases. This facility does give special emphasis in treatment of early stroke patients. On the other hand this facility rejects acute stages of alcoholism, mental illnesses, and pulmonary tuberculosis.

The MRC Worcester District Office and this Rehabilitation Unit at Rutland Heights Hospital have developed a liaison with the MRC counselor making regular visits to this facility and the MRC counselor attends clinic twice a month.

This hospital anticipates expansion of 100 beds within the next calendar year.

Note: VRA 31 Inventory Form N . 10, Line 1.

GREATER GARDNER ASSOCIATION FOR RETARDED CHILDREN
WORK ACTIVITIES CENTER
316 CENTRAL STREET
GARDNER, MASSACHUSETTS 01440

REGION II
GARDNER AREA

The Greater Gardner Work Activities Center is situated in one room on the second floor of a brick building. There is a total of 680,700 square feet. There are no elevators nor ramps.

The Center was established in 1966 to serve the towns of Gardner, Templeton, Hubbardston, Winchendon, Ashburnham and Westminster. It may be reached by the Wilson Bus Lines, but is not easily accessible by public transportation from all communities. Parking facilities are available at a public parking lot.

The Director is the only staff member. She performs the duties of a group worker, instructor, a work evaluator and a workshop foreman.

The only medical service provided is occupational therapy. Testing is done before the client enters the Center. Reading and writing is taught by the Director when time permits.

This is a non-productive workshop, as there are no formal programs of evaluation or training. All of the work activity consists of crafts. Fiber seating and packaging are anticipated for the future. Eight clients attended the Center during 1966. The only condition for acceptance is that they must be sixteen. There were four males and four females.

There are no definite plans as yet. The Greater Gardner Association for Retarded Children needs a building and location large enough and suitable for all its activities. The Director hopes to obtain sub-contracts for piece work and also to be certified as a Sheltered Workshop. They now hold certificates from the Department of Labor, Wage and Hour and Public Contract Divisions for a Work Activity Center.

In general, the staff needs to be expanded, and the vocational rehabilitation program initiated, and the productive work program enlarged. It is still too early to objectively evaluate this workshop, as it was established in 1966.

Note: VRA 31 Inventory Form No. 10, Line 2.

DEVEREUX FOUNDATION
MILES ROAD
RUTLAND, MASS.

REGION II
GARDNER AREA

This is a non-profit facility which provides in-patient and out-patient care. This facility has a total bed capacity for 90 patients with present occupancy of 70 beds, and it specializes in the treatment of the mentally retarded and emotionally disturbed. This facility has been in operation for two years and is affiliated with the Worcester Guidance Clinic.

This facility has a total staff of 40 which include the following: one Executive, 1 Medical Director, 18 Instructors, one Home Economist, one Occupational Therapist, one Physician, 4 Part-Time Psychiatrists, 1 Social Worker, 1 part-time Speech Therapist.

These staff members provide the following services: Medical Rehabilitation Evaluation, Medical Management, physical therapy; nursing care; psychological testing; individual counseling by the psychiatrist, psychologists and social worker; family counseling by the social worker; and group counseling by the psychiatrist, psychologist, and social worker. Specific speech and hearing services provided are speech evaluation, speech therapy, audiological evaluation, and audiological therapy. In addition, Vocational and educational services are provided as: personal adjustment training, vocational evaluation, vocational counseling, prevocational training, training for independent living and elementary or secondary school. Transportation is also furnished by this facility.

In calendar year 1966, 70 patients under 21 years of age were served, none of whom were MRC clients. All patients were mentally retarded or emotionally disturbed. This facility staff serves on a daily average 70 patients with a capacity to serve 90 patients daily. They presently have a waiting period of three months on evaluation with 20 patients on the waiting list.

In terms of expansion the Devereux Foundation has indicated the possibility of establishing a sheltered workshop program in their Massachusetts Branch facility similar to their program in Devon, Pennsylvania. Through the years the Devereux Foundation has been primarily concerned with the educational needs of the emotionally disturbed, and retarded and only quite recently have they attempted to develop a Vocational Rehabilitation Program. In all probability the Devereux Foundation is planning to gradually establish Vocational Rehabilitation Services in Massachusetts.

Note: VRA 31 Inventory Form No. 10, Line 3.

Date 9-30-67
Number 11 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

REGION II

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	1	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Southbridge	Palmer	Worcester	Monson State Hospital	d	a	63- = 100% (Epileptics and j,q Mentally Retarded)	a,b,c,d,g,	1560	0	1560	1600	64

VRA 67-234

Facility Fiscal Information				Client Characteristics		Program Results: Clients Discharged Last Year										
Line Identification	Total Facility Income	Percent of Income from:				Estimated Dollar Value of Free Services	Clients referred by Facility to State VR and AFB	% Clients		Number of Clients Discharged	Percent Discharged to:					
		State VR and Agencies for the Blind	Community Support	Other Sources	Total Operating Expenditures			Under 21 years	Between 21-65 years		Competitive Employment	Homemaking	Homebound Employment	Extended Workshop Employment	Further Training	Other Situations
8a	\$	8b %	8c %	8d %	8e	8f	9a	(1)	9b (2)	10	10a	10b	10c	10d	10e	10f
1	B,700,000	0	0	100	NA	100%	0	NA	NA	NA	--	--	--	--	--	--
Monson State Hospital																

MONSON STATE HOSPITAL
PALMER, MASS. 01069

REGION II
SOUTHBRIDGE AREA

The Monson State Hospital for Epileptics is located in the Western Region in the Southbridge Planning Area. This State Hospital originated in 1898 and is the only facility of its type in New England. This facility offers in-patient and out-patient care by maintaining an active day program, summer camp, school program and residential program. Though Monson State Hospital is for epileptics, 90% are retarded, and 70% of these are severely retarded.

This facility provides, on the average, 1,560 patients a day with the following services: Medical services; psychological services as psychological testing, individual therapy and counseling, group therapy and counseling; social services as individual and family counseling by the social worker; speech and hearing services as speech evaluation and therapy and audiological evaluation and therapy; vocational service as prevocational training and training for independent living; an educational program from preschool to secondary level, and special programs as recreational programs; group work and arts and crafts.

The total vocational or training program, started in 1960, is based on growth and development and is called a "Motivating, Escalating, Therapeutic Ladder." The Monson's trainee plan is a unique one in that the motivated, high level retardates, dressed in uniforms, assist regular personnel in therapy as well as maintenance work. After completion of the training program (18 months), the trainee is given payment for his work.

Presently, the staff consists of a superintendent, assistant superintendent, eleven instructors during the school year, an occupational therapist, nine physicians, one orthopedic surgeon on the consulting staff, one part-time physical therapist, two psychiatrists, a psychologist, a social worker and one part-time speech therapist. The facility does not use a rehabilitation counselor in their staff or as a representative from another agency. They do indicate an informal relationship by facility to MRC and MCB either through an occasional visit by counselor or telephone call.

In the calendar year 1966, the facility serviced 1,560 patients none of whom were referrals from the State vocational rehabilitation planning agencies. The facility has the capacity to serve 1,600; presently, they have sixty four patients in evaluation, awaiting the beginning of services.

The building program is controlled by the Massachusetts Department of Mental Health. Presently, this State Hospital has projects under consideration such as, new buildings for children, extension of the Reception Hospital and repair.

Note: VRA 31 Inventory Form No. 11, Line 1.

State Workshops and Rehabilitation
Facilities Plan
INVENTORY
VRA 31

DEPARTMENT OF HEALTH, EDUCATION, AND WELFARE
Vocational Rehabilitation Administration
Washington, D.C. 20201

Form Approved
Budget Bureau No. 83-R059

Date 9-30-67
Number 12 of VRA 31

Region II

Year Covered 1/66 to 12/66
mo./yr.

Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services	
	City or Town	County											
Worcester	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e	
1 Worcester	Worcester	Worcester	The Worcester County Hearing & Speech Center	h	b	2-- =100% (Hearing Impairment)	e, q	1809	144-MRC 2-MCB 20-MRC 5-MCB	30	30-35	30	45-50
2 Worcester	Worcester	Worcester	Rehabilitation Center of Worcester	h	b	3--Orthopedic:25% 4--Amputation:15% 63-Nervous Syst:5% 64-Cardiac & Circul 15% 699 Other=38%	a, b, c, d, e, f, g, h, i, j, q	610	14	30-40	40-60	30-40	
3 Worcester	Worcester	Worcester	Worcester Area Occup. Training Center for Retarded	h	b	532=100% (Mentally Retarded)	e, j, k, l, m, n, p, q, i	100	65	50	50	13	
4 Worcester	Worcester	Worcester	Workshop for the Blind *	c	b	10- =100% (Blindness)	o	6	0	6	6	0	
5 Worcester	Worcester	Worcester	St. Vincent's Hospital	h	a	Incomplete							
6 Worcester	Worcester	Worcester	Worcester County Sanatorium	b	a	65- =100% (Respiratory)	a, b, c, k, q	7563 218	0	80	120	0	

* Narratives on Blind Workshops are summarized together at the end of the facility section.

Program Results:	Clients	Discharged	Last Year
1. Client Satisfaction	85%	90%	88%
2. Program Completion Rate	78%	82%	75%
3. Recidivism Rate	12%	10%	15%
4. Client Engagement	70%	75%	68%
5. Program Effectiveness	80%	85%	78%

[illegible]

Date 9-30-67
Number 13 of VRA 31

REGION II

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	1	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Worcester	Worcester	Worcester	Worcester State Hospital	d	a	5-- 100% (Mental Disorders)						
2	Worcester	Worcester	Worcester	Worcester Cerebral Palsy	h				Incomplete	Incomplete			
					-65-								

WORCESTER COUNTY HEARING AND SPEECH CENTER, INC.
306 MAIN STREET
WORCESTER, MASS. 01608

REGION II
WORCESTER AREA

In 1966, direct services were given to 1,876 individuals by the Worcester County Hearing and Speech Center. They ranged in age from under sixteen to sixty five years and over. In the calendar year, 1966, MRC referred 164 clients, and MCB referred eight clients to this facility for service.

They received such services as hearing testing (pure tone and speech), hearing-aid evaluations, consultation, lip-reading, auditory and speech therapy and social adjustment classes for young adult deaf. Another service offered is preschool and nursery school training for speech and hearing handicapped children. In addition, several models of hearing-aids from fourteen manufacturers are available for tryout. The facility indicates they are working to full capacity with staff available with a waiting list of forty five to fifty clients.

The Center is a non-profit organization founded in 1928. It is a member of the Community Services of Greater Worcester and the National Association of Hearing and Speech Agencies.

The Center occupies twelve rooms in a municipal building. Elevator space is minimal, making mobility for wheel chair patients difficult. Parking facilities are adequate, and bus service is close by.

The staff is composed of four full-time and four part-time personnel. Full-time positions are held by the Director, an audiologist, a hearing therapist and a speech therapist. Part-time personnel include two additional speech therapists, a reading specialist and a lip-reading specialist. Consultants include a speech pathologist, a psychologist and a vocational counselor. In the calendar year, 1966, the staff made thirty referrals to MRC and two to MCB.

Worcester County Center hopes to acquire more speech clinicians and audiologists. The problem, in this case, is not monetary, but quantity of available trained people. They also would like to move to a modern new facility because their present location is inadequate, and there is a lack of space for expansion. They feel that a review of modern business practices would also be in order as the keeping of records has become burdensome.

Note: VRA 31 Inventory Form N . 12, Line 1.

REHABILITATION CENTER OF WORCESTER, INC.
LINCOLN PLAZA
535 LINCOLN STREET
WORCESTER, MASS. 01605

REGION II
WORCESTER AREA

This outpatient rehabilitation facility is a non-profit organization sponsored by the Community Services and Easter Seal Society. Presently they are completing contractural arrangements with Crippled Children Services to provide professional rehabilitation services for cleft palate and plastic problems. Services are provided for patients in selected hospitals and local nursing homes.

Public transportation is accessible and parking facilities are provided through off street public parking.

The total staff includes 25 individuals in the following positions: full time executive, a part-time medical director, a full time and a part-time occupational therapist, four part-time orthopedic surgeons, two part-time thoracic surgeons, two part-time and two full time physical therapists, three part-time prosthetists, one part-time rehabilitation counselor, one part-time social worker, two full time and two part-time speech therapists, a patient coordinator, and an inhalation therapist.

This rehabilitation facility staff is able to provide training in use of prosthesis and prescription of limbs. The Chief Physical Therapist and Chief Occupational Therapist are able to prescribe a wheel chair. Specific services provided at this facility include the following: medical services as medical rehabilitation evaluation, medical management, occupational therapy, physical therapy, and inhalation therapy; psycho-social services include intake evaluation by a social worker, individual and family counseling by a social worker; speech evaluation and speech therapy; personal adjustment training; pre-vocational training; training for independent living; chronic pulmonary rehabilitation evaluation and service; and follow-up whereby patients are scheduled for return check-ups.

This facility employs no vocational counselor but it does have an established liaison with MRC counselors from the MRC Worcester District Office, on a twice a month basis.

In calendar year 1966 this rehabilitation facility served 443 clients, 14 of whom were MRC clients. The average number of patients served daily is 30 to 40 with a daily capacity to serve 40 to 60 depending on disability and services needed. Presently there is a waiting list of 30 to 40 persons; the waiting period varies from one to 14 days depending on evaluation, disability and services needed. In this same year this facility staff referred 13 patients to MRC and 10 were accepted. Reasons for rejection were financial need, age and extent of disability.

This total figure of 24 clients receiving MRC services is a small estimate in relation to the total number of clients mutually served by this Rehabilitation Center and MRC. It would be a tremendous task to analyze precisely how many clients were in both programs. For example, many Public Welfare clients

receive treatment at this Rehabilitation Center and Welfare also simultaneously refers the client to MRC; in addition, Industrial Accident cases would be referred to the Rehabilitation Center in Worcester and in many instances simultaneously referred to the MRC Worcester District Office.

This Rehabilitation Center gives special treatment emphasis to cardio-vascular and muscular skeletal problems. In calendar year 1966 the major disability groups were orthopedic, amputation, cardiac, nervous system disorders and respiratory diseases. The average length of stay in this facility ranges 30 to 180 days.

The Rehabilitation Center of Worcester is interested in extending its comprehensive rehabilitation services in order to more adequately serve the vocational needs of physically and emotionally handicapped persons. During the 17 year history of this organization, surveys, studies, and community committees have all recommended that the Rehabilitation Center provide such rehabilitation services that will enable patients to progress from an illness or accident until they are back on the job, managing their home, or back in school again.

Up to this time, the primary focus of the Rehabilitation Center has been in the realm of physical restoration, i.e., to assist patients to make maximum use of their remaining physical potential. At the request of the Community Services ad hoc committee during August of 1965, it was recommended that the Rehabilitation Center consider developing a comprehensive community work evaluation and sheltered workshop program. To this end, the National Association of Sheltered Workshops and Homebound Programs agreed to have one of their representatives conduct a brief study and make recommendations. In general; their conclusions and recommendations were: "An area the size of the Greater Worcester Area has an obligation to provide a program of vocational evaluation and sheltered employment to the physically disabled."

The Rehabilitation Center proposes to continue the rehabilitation process which is now limited largely to physical restoration. With the necessary funds at our disposal, they feel they can easily extend their existing services to provide a more detailed and comprehensive vocational evaluation, including, in selected cases, job training and evaluation in a sheltered workshop setting. A proposed VRA Grant will make possible the necessary improvements, enabling them to meet the salaries of additional personnel and certain other expenses. At the new Lincoln Plaza location, adequate space is available for such a project. Pre-vocational evaluations are already provided by our occupational therapists. Yet, any such activities are very limited at the present time.

Note: VRA 31 Inventory Form No. 12, Line 2.

WORCESTER AREA OCCUPATIONAL TRAINING CENTER FOR THE RETARDED
162 CHANDLER STREET
WORCESTER, MASSACHUSETTS 01609

REGION II
WORCESTER AREA

The Worcester Area Occupational Training Center for the Retarded is housed in a former medical treatment building. The building consists of three floors with total space amounting to 4,000 square feet, 2,000 of which is used for sub-contract areas. There are no elevators; stairs offer the only access to the building. There is adequate parking area, and the training center is accessible by bus. It serves the communities within a thirty mile radius of Worcester.

Worcester Area Occupational Training Center is a project of the Worcester Area Association for the Retarded and has obtained a Federal Wage and Hour Work Activity Certificate. It is a member of the American Association for Mental Deficiency, National Rehabilitation Association and the National Association of Sheltered Workshops.

In June, 1966, Worcester Area Occupational Training Center obtained a grant under Section 13 (b) of the Vocational Rehabilitation Act to "raise the level of competency of workshop operations" for the period from Sept. 1, 1966 through Aug. 31, 1967. This grant is being used to obtain additional personnel and equipment.

The staff presently includes the Director, one instructor - teacher, three supervisors, one work evaluator and two workshop foremen, all of whom are full-time. Part-time staff consists of one group worker, one recreation worker and one social worker. One volunteer worker provides bookkeeping services.

Services supplied by staff are vocational evaluation and training, vocational and rehabilitation counseling, vocational testing, personal adjustment training, on-the-job training, extended and transitional employment and job placement. In addition, psychological testing and individual, family and group counseling are available through referral to a consultant. Special programs for recreation and social group work are also provided by this facility. Ninety five percent of the type of work in which they engage is sub-contract work, the other five percent being prime manufacture work. Clients receive pay based on weekly production. The per diem charge for work evaluation is \$10.00, and, for personal adjustment training is \$7.00.

One hundred mentally retarded clients were served by this facility. Sixty five of this total were Massachusetts Rehabilitation Commission's (MRC) clients. This facility averages fifty clients per day and is working to capacity. Presently, there are fifteen clients awaiting services. The average waiting period is two months due to the filled capacity.

The clients ranged in age from sixteen to fifty years of age, and 50 percent were males; all the clients had no work history, and all remained in the facility from six to twelve months. This workshop referred fifteen clients to MRC for services, and all were accepted. The workshop administrator reported that MRC counselors visit the workshop regularly.

At present, Worcester Area Occupational Training Center is expanding its extended employment facilities for a future enrollment of seventy clients and hopes to apply for a Workshop Expansion grant to provide more specific services than are now available.

Note: VRA 31 Inventory Form No. 12, Line 3.

WORCESTER COUNTY SANATORIUM
WORCESTER, MASS. 01606

REGION II
WORCESTER AREA

In 1933, the Worcester County Sanatorium was established for pulmonary tuberculosis patients, and, in 1965, it became a sanatorium for those patients with tuberculosis and/or other undiagnosed chest disorders. All patients are disabled with respiratory diseases.

During 1966, 218 patients received services. Of this total group, 48 percent were between twenty one and fifty five years of age, and 77 percent were males. There were no MRC clients served; however, five patients were referred to and accepted by MRC. Worcester County Sanatorium is able to serve 120 patients daily and is presently serving 80 patients. There is no waiting period.

This facility is located near public transportation. Off street, private and street parking is available.

Included on the staff are the Medical Director, three physicians and a social worker. (No other members are listed.)

Services include medical rehabilitation evaluation, physician supervision, nursing care, intake evaluation by a psychiatrist and a social worker, an arts and crafts program and vocational counseling. A vocational rehabilitation counselor is brought in from another agency, such as MRC, when his services are needed. Limb and wheel chair prescriptions are available through an orthopedic consultant and a physician. No training programs are offered.

Information on future plans is not available.

Note: VRA 31 Inventory Form No. 12, Line 6.

C. Regional Key Chart to Workshops and Rehabilitation Facilities

Region III
North Central Region *

1. Cambridge-Somerville Area (VRA Form No. 14)

I. Workshops: 1) Cambridge-Workshop for the Blind (No.-14, line-2)

II. Rehabilitation Facilities

A. Medical Facilities

Cambridge: 1) Cardinal Cushing Rehabilitation Center
Holy Ghost Hospital (No.-14, line-1)

B. Audiological Facilities - None

C. State Hospitals - None

D. State Schools for the Retarded - None

E. Rehabilitation Training Facilities - None

2. Concord Area (VRA Form No. 15)

I. Workshops

Concord: Minute Man Association Workshop for Retarded (No.-15, line-3)
Bedford: Veterans Hospital Workshop (No-15, line-2)

II. Rehabilitation Facilities

A. Medical Facilities

Bedford: Rehabilitation Dept. Veterans Hospital (No-15, line-1)

B. Audiological Facilities - None

C. State Hospitals - None

D. State Schools for the Retarded

E. Rehabilitation Training Facilities - None

3. Lowell Area (VRA Form No. 16)

I. Workshops

Lowell: 1) Workshop for the Blind (No.-17, line-1)
2) Merrimack Valley Goodwill (No-17, line-2)

II. Rehabilitation Facilities

A. Medical Facilities

Lowell: 1) Rehabilitation Dept. St. Joseph Hospital (No.-16, line-1) NA
Tewksbury: 2) Tewksbury Public Health Hospital (No.-16, line-3) NA

B. Audiological Facilities - None

C. State Hospitals - 1) Lowell Mental Health Center (No. 16, line 2) NA

D. State Schools for the Retarded - None

E. Rehabilitation Training Facilities - None

4. Metropolitan - Beaverbrook Area (VRA Form No. 17)

I. Workshops

Waltham: 1) Metropolitan State Workshop
Brookline Mental Health Center (No-17, line-1)

II. Rehabilitation Facilities

A. Medical Facilities - None

B. Audiological Facilities - None

C. State Hospitals

Waltham: 1) Metropolitan State Hospital (No.-17, line-2)

D. State Schools for the Retarded

Waltham: 1) Fernald State School for the Retarded (No.-17, line-4)

E. Rehabilitation Training Facilities

5. Mystic Valley Area (VRA Form No. 18)

I. Workshops

Woburn: 1) East Middlesex Assoc. Retarded Children Workshop (No.-18,line-1)

II. Rehabilitation Facilities

A. Medical Facilities - None

B. Audiological Facilities - None

C. State Hospitals - None

D. State Schools for the Retarded - None

E. Rehabilitation Training Facilities - None

* This Region III is served by MRC District Offices in Lowell and Somerville.

Date 9-30-67
Number 14 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

REGION III

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest In Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	1	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Cambridge Somerville	Cambridge	Middlesex	Holy Ghost Hospital Cardinal Cushing Rehab. Ctr.	g	a	3--Orthopedic 4--Amputation 63-Nervous Sys 64-Cardiac & Cir. 50%	30% a,b,c,d,e, 6% f,g,h,j,q	227 194	13 MRC	43 30	43 30	48 8
2	Cambridge Somerville	Cambridge	Middlesex	Workshop for the Blind* *Narratives of Blind Workshops	d	b	10- 100% (Blindness)	0	73	2	73	80	2
					-74-								

VRA 67-234

Facility Fiscal Information				Client Characteristics		Program Results: Clients Discharged Last Year										
Line Identification	Total Facility Income	Percent of Income from:				Estimated Dollar Value of Free Services	Clients referred by Facility to State VR and AFB	% Clients		Number of Clients Discharged	Percent Discharged to:					
		State VR and Agencies for the Blind	Community Support	Other Sources	Total Operating Expenditures			Under 21 years	Between 21-65 years		Competitive Employment	Homemaking	Homebound Employment	Extended Workshop Employment	Further Training	Other Situations
8a	8b	8c	8d	8e	8f	9a	9b		10a	10b	10c	10d	10e	10f		
\$	%	%	%	\$	%	%	(1)	(2)	%	%	%	%	%	%		
Holy Ghost Hospital - Cardinal Cushing Rehabilitation Ctr.																
1	168,652	4.0	0	96	148,127	21	13-MRC	8	52	421	10	35	0	2	8	55
Workshop for the Blind																
2	258,827	0	0	100	345,439	NA	0	0	7	0	--	--	--	--	--	--

HOLY GHOST HOSPITAL
CARDINAL CUSHING REHABILITATION CENTER
1575 CAMBRIDGE STREET
CAMBRIDGE, MASS. 02174

REGION III
CAMBRIDGE-SOMERVILLE
AREA

The Holy Ghost Hospital, established in Cambridge in 1894, is a 291 bed hospital for the chronically ill and operated as a non-profit institution by the Sisters of Charity, Grey Nuns. The Cardinal Cushing Rehabilitation Center operates as an integral part of the Holy Ghost Hospital, providing 43 beds and a complete program of intensive rehabilitation through in-patient and out-patient care.

In this Rehabilitation Center, there are 35 staff members in the following positions: Chief Executive, 11 rehabilitation nurses, 6 occupational therapists, 9 physical therapists, 2 social workers, a speech therapist. A Mass. Rehabilitation Counselor is brought into the case when a patient is at the stage when vocational potential is predicted.

The staff and consultants provide the following services: medical services as rehabilitation evaluation, medical management, occupational therapy, physical therapy, nursing care and prosthetic and orthotic fitting through outside personnel; psycho-social services as testing by a consultant psychologist, individual counseling, family counseling and group therapy; speech and hearing services as speech therapy, speech evaluation, audiological evaluation, audiological therapy through outside personnel and hearing-aid tryouts. Special programs include recreation programs, arts and crafts and sports. Vocational and educational services include vocational evaluation, vocational counseling, prevocational training and training for independent living. There is someone on the staff who can prescribe a limb for an amputee and prescribe a wheel chair; in addition, training in the use of prosthesis is provided. Follow-up and home evaluations are provided by the staff.

As indicated, there are some services that are not provided by paid employees of this Center as prosthetics, orthotics, psychological testing, audiological therapy and vocational counseling. These services are provided by direct consultation with community agencies as Mass. Rehabilitation Commission, McNamara and Geggis Orthotists, Industrial Accident Board, Boston Guild for Hard of Hearing, etc.

Statistics for the calendar year, 1966, reveal that 421 patients had been seen, of whom 194 were out-patients. Thirteen of the 227 in-patients were MRC clients. Sixty percent of the total 421 patients were under 65, while forty percent were over 65. Eight percent were 21 years and younger. Eleven percent of this group ranged from 21 years to 45 years. Patients treated included all adult and some children's disabilities including strokes, fractures, amputees, arthritis, neurological disorders, industrial accidents, malignancies, congenital defects, paraplegics and quadriplegics. Fifty percent of the disabilities in 1966 were related to cardiac and circulatory conditions. Special treatment emphasis is presently given to stroke disabilities.

Fifteen patients were referred to MRC for services, and these were the only MRC clients serviced in 1966. In this same calendar year, 266 patients were discharged with ten percent discharged to competitive employment, thirty five percent as home-makers, two percent to extended workshop and eight percent for further training.

The average daily capacity is 43 in-patients and 30 out-patients, and the staff is working to capacity. The number of patients on the waiting list is 48 in-patients and 8 out-patients. The waiting period between referral and service for in-patients is approximately 8 weeks, while it is only one week for out-patients.

A liaison with the Massachusetts Rehabilitation Commission has been established through the Physical Restoration Supervisor at the Somerville MRC District Office. The MRC Commission should begin to utilize this facility to a greater extent, for not only does this facility demonstrate excellent patient care, but it also has reasonable charges. The MRC is only beginning to appreciate this Rehabilitation Center, and more of the MRC cases should be referred there.

The only noted inadequacy of this comprehensive rehabilitation facility is that it is unable to provide a "total rehabilitation evaluation" within the facility, as there are no staff members in vocational rehabilitation or psychological testing. This facility provides excellent medical rehabilitation services but needs to develop the vocational rehabilitation aspects.

Long Range Plans:

Ultimate expansion of present rehabilitation facilities is their long-range goal, and only financial obstacles have prevented earlier construction of additional facilities.

The present Rehabilitation Center was constructed with expansion capabilities. Three floors can be added to the existing building as provided in original planning and construction. An additional one-story wing opposite and comparable to the existing one-story wing will provide necessary space for a new Occupational Therapy Department. Present Physical Therapy Department will expand utilizing the space now assigned to the Occupational Therapy Department.

A report of this planned program has been submitted to the Massachusetts Division of Hospital Facilities. Subsequent application for federal funds was not submitted because matching funds were not available to the Holy Ghost Hospital at the time. This program can not be implemented due to lack of matching funds.

In lieu of construction of additional facilities, a program has been initiated to expand present rehabilitation facilities. This will be done at the expense of long-term beds for chronically ill patients. This project proposes to convert one chronic disease ward to a rehabilitation ward of twenty two (22) beds. Space for another occupational therapy clinic and physical therapy clinic will be provided in the basement of the Rehabilitation Center. A comprehensive report of this project has been prepared, and application for a grant for this project has been submitted through the Massachusetts Rehabilitation Commission.

Facilities and personnel are no longer adequate to serve the public demand for long-term care and rehabilitation. Expansion of existing facilities is necessary to satisfy this growing demand. The programs as outlined above can provide short-range solutions by expanding present facilities. Long-range planning requires additional construction for this continuing problem.

Proposed expansion would increase daily workload to 65 in-patients and 60 out-patients. Long-range plans for addition of 36 more rehabilitation beds would increase this workload considerably.

This hospital would be happy to participate in regional planning. Because of the adequate facilities at this hospital, neither Cambridge City Hospital nor Mount Auburn Hospital plan any extensive rehabilitation services in this community. A proposed plan for a Rehabilitation Center in the new Cambridge City Hospital was disapproved because of the easy availability of duplicate services here.

Note: VRA 31 Inventory Form No. 14, Line 1.

Date 9-30-67

Number 15 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

REGION III

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	1	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Concord Area	Bedford	Middlesex	Veterans Administration Hospital Rehab. Dept.	e	a	No Records	a, b, c, d, e, f, g, h, i, j, k, l, n, q	1090	0	1090	1090	0
2	Concord Area	Bedford	Middlesex	Veterans Hospital Workshop	e	a	500 = 75% (psychotic) 510 = 14% (psychoneurotic)	a, g, h, i, j, n, o, p, k, l, q	461	0	120	140	0
3	Concord Area	Concord	Middlesex	Minute Man Assoc. for Retarded Children	h	c	532 = 100% (Mentally Retarded)	i, j, q, o, p, m	16	0	10	14	0

Inventory Form Number 15 (continued)

Proposed Addendum to be used
by the Facilities Specialist
in Connection with VRA 31

VRA 67-234

Facility Fiscal Information				Client Characteristics				Program Results: Clients Discharged Last Year									
Line Identification	Percent of Income from:			Estimated Dollar Value of Free Services	Clients referred by Facility to State VR and AFB	% Clients		Number of Clients Discharged	Percent Discharged to:								
	State VR and Agencies for the Blind	Community Support	Other Sources			Total Operating Expenditures	Under 21 years		Between 21-65 years	Competitive Employment	Homemaking	Homebound Employment	Extended Workshop Employment	Further Training	Other Situations		
1	\$ --	8a 0	8b %	8c %	8d %	8e \$	8f %	9a 0	9b % (1)	9c % (2)	10 %	10a %	10b %	10c %	10d %	10e %	10f %
Veterans Administration Hospital Rehabilitation Dept.																	
		0		0	100	384,000	100%	0	No Records	No Records	--	No Records	No Records	No Records	No Records	No Records	No Records
Veterans Hospital Workshop																	
2	--	0	0	0	100	--	0	100	0	63	415	76	0	0	11	0	17
V.A. SUPPORTED																	
Minute Man Assoc. for Retarded Children																	
3	2750	0	94	6	2750	0	0	0	40	40	3	33	0	0	67	0	0

VETERANS ADMINISTRATION HOSPITAL
SPRINGS ROAD
BEDFORD, MASS.

REGION III
CONCORD AREA

The V.A. Hospital in Bedford was established in 1928. Psychosocial and vocational and educational services are supplied by the hospital itself while the Physical Medicine and Rehabilitation department provides occupational therapy, physical therapy, prosthetic fitting, medical rehabilitation evaluation, physician supervision, speech evaluation and therapy, arts and crafts, recreational programs, training for independent living and training in mobility skills for the blind. A physiatrist is available to prescribe a limb for an amputee or a wheel chair. Clinical training is available for occupational therapy and corrective therapy.

The total number of staff members is 44. The positions held are those of chief executive who is the physician/physiatrist, 2 instructors, 9 occupational therapists, 4 physical therapists, 18 manual arts, corrective and recreation therapists and 12 assistants.

The hospital may be reached by bus. Parking facilities are available.

Of 1090 patients served during the recent calendar year, none were referred by nor referred to MRC. Age range is from 18 to 93. Statistics are not available for age or sex determination nor for major disabilities served, but no disability is rejected nor does any disability receive special treatment.

Future plans include the expansion of the Speech Therapy department and the addition of Clinical Trainee Programs in physical therapy and recreational therapy.

Note: VRA 31 Inventory Form N . 15, Line 1.

VETERANS ADMINISTRATION HOSPITAL WORKSHOP
200 SPRINGS ROAD
BEDFORD, MASS. 01730

REGION III
CONCORD AREA

The V. A. Hospital workshop in Bedford was established in 1956. The counties served by this hospital are Essex, Middlesex, Suffolk and parts of Worcester and Norfolk counties. The workshop is licensed by the Commonwealth of Massachusetts and lists membership in the American Psychiatric Association, the American Hospital Association and the American Psychological Association.

Public transportation is not easily accessible. Private off street parking is available for visitors and staff.

The workshop is located on one floor of a brick building. Of 7,180 square feet of space, 5,450 are used for training, and 1,200 square feet for storage. There are no architectural barriers.

Staff members include the Director, an occupational therapist and six work evaluators.

Services of a physician, psychologist and social worker are available to patients as part of the hospital treatment program and are provided as needed. Vocational services provided by the workshop are vocational evaluation and counseling, vocational training and transitional and extended employment.

Work programs comprise eighty percent industrial sub-contract and twenty percent salvage and repair type work. Work activities consist of machine operation, assembly, candy packing, packaging, woodworking, wiring, soldering, testing and inspecting. Landscaping, restaurant work, mailing and janitorial duties are evaluated away from the workshop.

Follow-up is conducted within a day or two of placement and by regular visits thereafter.

Four hundred and sixty one clients, all of whom were residents of the hospital, were served during 1966. There were no MRC clients. The workshop is capable of serving one hundred and forty patients daily. Average case-load per day is one hundred and twenty patients. There is a four day waiting period. The primary disability served at this hospital is mental disability. Seventy five percent of the patients in the workshop are psychotic. Ninety eight percent of the workshop patients are men. Age division is not provided.

This workshop referred one hundred patients to MRC in 1966.

There are no future plans anticipated at this time.

Note: VRA 31 Inventory Form No. 15, Line 2.

THE MINUTE-MAN SHOP
MINUTE-MAN ASSOCIATION FOR RETARDED CHILDREN
UNITARIAN CHURCH
WALDEN STREET
CONCORD, MASS. 01742

REGION III
CONCORD AREA

The Minute-Man Workshop, established in 1961, is located in the basement of the Unitarian Church in Concord, occupying 300 square feet for training area. This workshop services the communities of Acton, Bedford, Boxboro, Carlisle, Concord, Lexington, Lincoln, Littleton, Maynard, and Stowe, and is sponsored by the Minute-Man Association for Retarded Children.

This workshop has a staff of two and they are designated as full time director and part time instructor; in addition there are two volunteer instructors.

The workshop program is 10% industrial subcontract with sorting and collating tasks, 80% prime manufacturing of hand crafted toys and household amenities, and 10% repairs consisting of hand painting and chair caning. Generally the clients work on arts and crafts projects and these products are sold both at the workshop and at a church sponsored gift shop.

The Director described the workshop services as: personal adjustment, pre-vocational training, vocational training, training for homework, transitional employment, extended employment, placement, and recreational activities. Presently they do not have any formal vocational or evaluation programs. They do provide follow-up services, but have no policy on frequency of contact.

In 1966 this facility served 16 clients with a daily average of 8 clients. In 1966 only one client was placed in competitive employment. In this same year 60% of the clients were 21 years and younger and the other 40% ranged between 21 and 40 years of age. A little over 50% of the clients were male.

There is no screening criteria for acceptance as all referrals are tried in the workshop and none have been rejected. The average length of stay was 620 days. In the past five years the client load had increased from five to fourteen.

The workshop staff has made no referrals to MRC and none of their present clients are serviced by MRC.

In 1968 this director expects to move the shop to a new location in the new Concord Community Service Building. This new facility will be more than three times the area of their present quarters and will be designed to be convenient for the handicapped.

Generally this shop is not production oriented and does not seem to provide gainful employment to the severely handicapped. It could be considered as a work activity center designed exclusively to provide work simulated activities to severely impaired individuals. The staff is educationally oriented and considerable time is spent in learning to tell time and in learning activities of daily living. Such a workshop is not the vocational type which could be utilized by MRC at this time. This workshop staff may expand their program in the future and may offer services which are more rehabilitation oriented.

Note: VRA 31 Inventory Form No. 15, Line 3.

Date 9-30-67

Number 16 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

REGION III

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
1	Lowell	Lowell	Middlesex	2c Rehabilitation Physical St. Joseph's Hospital	3	4	5	6	7a	7b	7c	7d	7e
2	Lowell	Lowell	Middlesex	Mental Health Center	d	a	5-- = 100% (mental disabilities)	a,b,d,f,g,h, i,l,k,n	71 771	0	33 40	40 40	0
3	Lowell	Lowell	Middlesex	Tewksbury Public Health Hospital	d								
4	Lowell	Lowell	Middlesex	Workshop for the Blind *	d	b	10- = 100% (Blindness)	0	5	1	5	5	0
5	Lowell	Lowell	Middlesex	Merrimac Valley Goodwill, Inc.	h	a	510 = 11% 3-- = 10% (orthopedic) 53- = 19% (retarded) 699 = 31% (other disabilities)	i,j,k, l,m,n,o, p,q	78	4	46	85	20
						-85-							

VRA 67-234

Facility Fiscal Information					Client Characteristics			Program Results: Clients Discharged Last Year									
Line Identification	Total Facility Income	Percent of Income from:				Estimated Dollar Value of Free Services	Clients referred by Facility to State VR and AFB	% Clients		Number of Clients Discharged	Percent Discharged to:						
		State VR and Agencies for the Blind	Community Support	Other Sources	Total Operating Expenditures			Under 21 years	Between 21-65 years		Competitive Employment	Homemaking	Homebound Employment	Extended Workshop Employment	Further Training	Other Situations	
1	Incomplete																
2	719,239	0	0	100	719,239	unknown	85 (MRC)	unknown	9b % (1) % (2)	10	10a %	10b %	10c %	10d %	10e %	10f %	
3	Incomplete																
4	6229	.0	0	100	30,313	unknown	0	0	80	0	--	--	--	--	--	--	--
5	177,734	.02	8	92	174,085	\$2 per service per client	10	4	65	34	26	0	0	0	0	27	47

LOWELL MENTAL HEALTH CENTER
391 VARNUM AVENUE
LOWELL, MASSACHUSETTS

REGION III
LOWELL AREA

The Lowell Mental Health Center may be reached by the Eastern Massachusetts Bus Line, for those who must use public transportation and for those people who have cars, adequate parking facilities are available.

Physical facilities do not include ramps, and bathroom facilities will not accommodate a wheel chair.

There are 86 staff members. Those included in this number are three physicians, four industrial and educational instructors, ten social workers, 13 graduate nurses, 24 other nurses and attendants and 32 secretarial and maintenance staff and psychologist, rehabilitation counselor and psychiatrist.

The services provided by said staff include: medical rehabilitation evaluation; physician supervision; occupational therapy; nursing care; intake evaluation performed by a psychologist, psychiatrist or a social worker; psychological testing; individual, family and group therapy; administered by psychiatrist, psychologist, social worker, and/or nurses; speech therapy; audiological evaluation and therapy and hearing-aid try out are available when needed by outside personnel. Special programs include recreation, arts and music therapy and psychodrama. Vocational services include personal adjustment training, vocational evaluation, vocational counseling, pre-vocational training and job placement -- these are all provided by outside personnel as they are needed, as are sheltered workshop service, training in orientation and mobility skills for the blind, training for independent living, training in reading and communications skill for the blind and pre-school curriculum. Other services provided are home visits and children's service. Follow-up is conducted through medical, social, psychological, psychiatric, and occupational therapy areas in the outpatient clinic. Wheel-chair prescription is available. The Center is affiliated with Lowell General Hospital, St. Joseph's Hospital, and St. John's Hospital in Lowell.

In 1966 Lowell Mental Health Center served 71 inpatients and 771 outpatients. Forty patients were referred by Massachusetts Rehabilitation Commission and 85 patients were referred to Massachusetts Rehabilitation Commission by the Center. Seventy three patients are served daily. The capacity of 40 outpatients are served, and 40 inpatients a day can be served. Referral waiting period for outpatients is from zero to seven days.

Only those patients with psychiatric disorders are accommodated. Patient breakdown according to age and sex is not available.

At present no plans for building expansion. Expansion of additional services is expected in the form of additional positions for rehabilitation counselors and vocational instructors. It is expected that applications would be made for federal funds for a demonstration-type project in the area of development of comprehensive rehabilitation services for chronically ill patients, geriatric and retarded persons.

The major problem which must be met in acquiring the above indicated expansion of services has to do with the acquisition of sufficient community support to bring about their realization and continued maintenance as services independent of the Mental Health Center itself.

Note: Inventory No. 16, Line 2.

MERRIMACK VALLEY GOODWILL WORKSHOP
99 WILLIE STREET
LOWELL, MASSACHUSETTS

REGION III
LOWELL AREA

Merrimack Valley Goodwill Industries has been located in Lowell since 1920. This branch is affiliated with the Goodwill Industries of America. It is an independent operation following the policies of the national organization. They list memberships in the National Association of Sheltered Workshops, National Rehabilitation Association, Mass. Rehabilitation Association, International Association for Crippled and Disabled, Community Council of Greater Lowell, Greater Lowell Council of Churches and Greater Lowell United Fund. Merrimack Valley also holds an Activity Center Certificate for Federal Wage and Hour. It is a community non-profit organization serving the Merrimack Valley area and a number of smaller communities around this area.

The Eastern Massachusetts Street Railway is within walking distance, and, for those with cars, there are adequate parking areas. In this five story brick structure, there are 18,848 square feet of training and evaluation areas with 4,500 square feet of space for expansion. Adequate space is available and is used for administration and business offices, chapel and lounge, recreational and interview areas, storage area, washroom, sales, transportation and salvage areas. However, there is a lack of ramps, multiple floor set-up and only a small elevator, making mobility difficult for wheel chair clients.

There are twenty eight work stations used for evaluation, prevocational training, vocational training, transitional and extended employment. The total twenty eight stations were occupied in 1966. Existing work activities include sorting, sewing, sales, office work, furniture repair, small electric appliance repair, shoe repair, building maintenance, laundry and truck driver helpers. Forty three percent of this workshop's expenses were client wages in the calendar year, 1966.

Services currently offered by Merrimack Valley Goodwill are vocational evaluation, testing and counseling, personal adjustment and prevocational training as well as vocational training, job analysis, job placement and a recreation program. Massachusetts Rehabilitation Commission (MRC) pays eight dollars per diem per client for evaluation and training services although the per diem cost for the service is reported to be ten dollars. During the 1966 calendar year, the workshop staff made ten referrals to MRC. The workshop does not offer follow-up services to their clients. These services are administered by an Executive Director and assistant Director who act as rehabilitation counselors, three supervisors and a workshop foreman.

There were seventy eight clients at the workshop, three of whom were MRC clients, ranging in age from sixteen to sixty years with such major disabilities as mental disorders, orthopedic, functional impairment, cerebral palsy and deafness. Sixty percent of the seventy eight clients were females. It is interesting to note that the workshop reported "age" as the major disability in thirty one percent of the clients (24 clients). In the total group of seventy eight clients, forty nine percent completed less than the eighth grade of education, and twenty eight percent of the seventy eight clients had no work history, and another thirty one percent had only a sporadic work history. The average length of stay in the workshop for the MRC clients was 90 days and 250 days for the non-MRC clients.

In terms of future plans, a meeting has been held with representatives from Mental Health Association of Greater Lowell, Inc., Merrimack Valley Goodwill and Massachusetts Rehabilitation Commission to discuss the possibility of a sheltered workshop to assist in the vocational rehabilitation of patients from the Mental Health Center in Lowell. There is planned a cooperative effort of Lowell Goodwill Industries, Lowell Mental Health Center and MRC to rehabilitate mental patients in a future program at Goodwill Industries Workshop. These agencies are considering the development of an integrated workshop program for mental and multiple disabled clients; these clients would be in the most part MRC clients at the Goodwill Workshop. In order to develop this type of facility, the Goodwill Industries of Lowell are considering a staffing and Workshop Improvement Grant which would include additional staff and different types of work programs, as in the sub-contract, power stitching or electronic assembly areas. It is hoped that a cooperative arrangement between MRC, the Mental Health Association of Greater Lowell, Inc. and Lowell Goodwill Industries will increase the number of physically and mentally disabled individuals rehabilitated in the greater Lowell area.

Note: VRA 31 Inventory Form No. 16, Line 5.

Date 9-30-67
Number 17 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

REGION III

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
1	Metropolitan Beaverbrook	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Metropolitan Beaverbrook	Waltham	Middlesex	Brookline Mental Health Workshop at Metropolitan State Hospital	h	c	5-- 100% (Mental Disability)	i, j, k, n	81	81	25	50	10
2	Metropolitan Beaverbrook	Waltham	Middlesex	Metropolitan State Hospital	d	a	5-- 100% (Mental Disability)	d, c, f, g, h, q (Mental Disability)	3400	110	1493	1500	0
3	Metropolitan Beaverbrook	Waltham	Middlesex	Middlesex County Sanatorium	b	a	65- 100% (Respiratory)	Incomplete	120	10	10	10	
4	Metropolitan Beaverbrook	Waltham	Middlesex	Walter E. Fernald State School	d	a	53- 100% (Mental Retardation)	a, b, c, d, e, f, g, h, i, j, k, l, n, q	2326	1793	2137	352	30
									319	0-2 MRC	4	4-5	
										10-12 MCB			

VRA 67-234

Facility Fiscal Information				Client Characteristics		Program Results: Clients Discharged Last Year										
Line Identification	Total Facility Income	Percent of Income from:				Estimated Dollar Value of Free Services	% Clients		Number of Clients Discharged	Percent Discharged to:						
		State VR and Agencies for the Blind	Community Support	Other Sources	Total Operating Expenditures		Clients referred by Facility to State VR and AFB	Under 21 years		Between 21-65 years	Competitive Employment	Homemaking	Homebound Employment	Extended Workshop	Further Training	Other Situations
1	8a \$ 45495	8b % 53	8c % 0	8d % 47	8e \$ 44,995	8f 0	9a 0	9b % (1) 14	9b % (2) 86	10	10a % 51	10b % 24	10c % 0	10d % 13	10e % 0	10f % 12
	Brookline Mental Health Workshop					(Already VR Clients)				68						
2	Metropolitan State Hospital 846,579 0	0	0	100	5,000,000	80%	110	Unknown		--	--	No Records	--	--	--	--
3	Incomplete															
4	Walter E. Fernald State School 6,000,000 --	--	--	100	6,000,000	75%	9-MRC 10-12 MCB	29	61	31	100	--	--	--	--	--

THE BROOKLINE ASSOCIATION FOR MENTAL HEALTH WORKSHOP AT
METROPOLITAN STATE HOSPITAL,
TRAPELO ROAD
WALTHAM, MASSACHUSETTS

REGION III
METROPOLITAN-BEAVERBROOK AREA

The Brookline Association for Mental Health sponsors the Sheltered Workshop at Metropolitan State Hospital in Waltham. It was established in 1961 for the chronically mentally ill patients. During the past year, eighty one clients have been served and all of them being MRC's clients. All of the clients have mental disabilities, and eighty four percent are psychotic. In this group of eighty one clients, there are thirty eight males and forty three females ranging in ages from sixteen to sixty years.

The Metropolitan State Hospital Workshop holds an Evaluation and Training Certificate from the Federal Wage and Hour and is a member of the National Association for Mental Health, Massachusetts Association for Mental Health and the National Association of Sheltered Workshops.

The Workshop occupies a total of 2,600 square feet in one of the brick buildings of the hospital with 400 square feet used for storage, 500 square feet for evaluation and 1,500 square feet for sub-contract areas. All of the work activity is of the industrial sub-contract type - electronic, salvage, packaging, inspection, sewing, soldering and assembly. The workday is a 9 - 4 day. Forty percent of this workshop's expenses were paid to client wages in 1966.

Services at this workshop include personal adjustment training, vocational evaluation, prevocational and vocational training, vocational and rehabilitation counseling, on-the-job training and job placement. Medical evaluations are provided by the hospital prior to screening. This workshop does provide a monthly follow-up, whereby the client is seen by the rehabilitation counselor, social worker, psychiatrist and volunteers in varying amounts of time, depending on the client's needs. The staff includes one instructor, one rehabilitation counselor, one social worker, two supervisors and one workshop foreman. Twenty volunteers under the direction of a workshop coordinator provide such services as recreation, job finding and home finding. Presently, the Massachusetts Rehabilitation Commission provides a counselor to the workshop for twenty hours a week to service the workshop clients with counseling, placement training and physical restoration services.

In the past three years, there has been a change in the size and the waiting list of this workshop, as the average monthly caseload has changed from fifteen clients in 1964 to an average of thirty five to forty clients in 1967.

The Metropolitan State Hospital Workshop plans to expand its workshop area services, types of work operations and the number of workshop clients. They have already negotiated for a change of location within the hospital to provide three times the amount of space now available. This will enable the workshop to accept work which is now being turned away due to lack of space and adequate facilities and equipment. The workshop Director is presently preparing a VRA expansion proposal for equipment.

Note: VRA 31 Inventory Form No. 17, Line 1.

METROPOLITAN STATE HOSPITAL
475 TRAPELO ROAD
WALTHAM, MASS. 02154

REGION III
METROPOLITAN-BEAVERBROOK
AREA

This state mental health hospital offers inpatient and outpatient care for acute and chronic mentally ill patients. This hospital is easily accessible by public transportation and adequate parking facilities at the hospital are provided. The facility's total bed capacity is 1912 with an occupancy of 1414.

In total there are 174 professional staff that includes the following positions: a Superintendent, two Medical Directors, six teachers, two rehabilitation nurses, ten occupational therapists, three physicians, one physical therapist, five psychologists and 12 social workers.

MRC has established a Sub-District Office at Metropolitan State Hospital with a full time MRC counselor to assist the hospital in the rehabilitation of chronic mentally ill patients.

Services provided by these staff members are the following: occupational therapy, physical therapy, prosthetic fitting, nursing care, psychological testing, individual counseling, and family counseling. The following services are provided through a cooperative agreement between MRC and the State hospital through a Hospital Improvement program sponsored by a NIMH Grant: personal adjustment training, vocational counseling, prevocational counseling, job placement, training for independent living and a sheltered workshop (refer to the following narrative). Presently there is an orthopedic consultant on the staff that can prescribe a limb for an amputee, and a wheel chair for patients. Follow-up services are provided for patients by social service and psychiatrists in the follow-up Clinic.

During the calendar year 1966, 110 clients were referred to MRC and 86 were found eligible for services. In total this facility serves 1493 inpatients and 10 outpatients daily and are working almost to capacity. There is presently no waiting list.

This rehabilitation program at Metropolitan State Hospital has been successful in rehabilitating chronic mental patients through the cooperative activities of MRC, Metropolitan State Hospital Staff, and Brookline Mental Health Center.

Note: VRA 31 Inventory Form No. 17, Line 2.

WALTER FERNALD STATE SCHOOL
200 TRAPELO ROAD
WALTHAM, MASSACHUSETTS

REGION III
METROPOLITAN-BEAVERBROOK
AREA

This is a state owned institution providing in-patient and out-patient care for the mentally retarded. Adequate parking is available at this state facility. Presently there are some architectural barriers as some units are not equipped for use by non-ambulatory persons. This state facility is affiliated with Massachusetts General Hospital in neurology, pediatrics, psychology and psychiatry and is affiliated with Tufts Dental School.

Presently this facility has a total staff of 1084 full time members and 15 part-time persons. These staff positions include: executive, medical director, instructors, occupational therapist, physicians, physical therapists, psychologists, psychiatrists, rehabilitation counselor and speech therapist.

These staff members provided the following services: medical rehabilitation evaluation; medical management, occupational therapy, physical therapy, nursing care, psychological testing, individual and family counseling, group counseling, speech evaluation, audiological evaluation, recreational programs, arts and crafts, personal adjustment training, vocational evaluation, vocational counseling, prevocational training, job placement, training in orientation and mobility skills for the Blind, training in independent living, training in reading and communication skills for the Blind, pre-school and elementary or secondary school.

This state school provides specific training programs in nursery, housekeeping, porter, food service, building maintenance, laundry, stockwork, and farming.

In the calendar year 1966 this facility served 2326 in-patients and 319 out-patients. Of this total outpatient group five were MRC clients and 12 were MCB clients. Thirty-one patients were discharged to employment in the calendar year 1966. Presently this facility staff has an informal relationship with MRC and MCB with an occasional visit by counselor or telephone call.

In the future this facility is planning diagnostic and therapeutic programs for the multihandicapped, particularly the retarded blind. They also want to expand their Basic Care Facilities and the day school facilities with Occupational Therapy.

Note: VRA 31 Inventory Form No. 17, Line 4.

Date 9-30-67
Number 18 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

REGION III

Line Identification	Area	Location		Name of Facility	Sponsorship of Program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	1	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	20	Woburn	Middlesex	East Middlesex Association for Retarded Children	h	a	532=100% (Mentally Retarded)	h,i,j,k,l,n,p,q	29	15	20	35	0
					-95-								

Inventory Form Number 18 (continued)

Proposed Addendum to be used
by the Facilities Specialist
in Connection with VRA 31

VRA 67-234

Facility Fiscal Information Client Characteristics Program Results: Clients Discharged Last Year

Line Identification	Percent of Income from:				Total Operating Expenditures	Estimated Dollar Value of Free Services	Clients referred by Facility to State VR and AFB	% Clients		Number of Clients Discharged	Percent Discharged to:							
	Total Facility Income	State VR and Agencies for the Blind	Community Support	Other Sources				Under 21 years	Between 21-65 years		Competitive Employment	Homemaking	Homebound Employment	Extended Workshops	Further Trainings	Other Situations		
1	\$22,972	15%	8b	8c	8d	8e	8f	9a	(1)	(2)	10	10a	10b	10c	10d	10e	10f	47%
	East Middlesex Association for Retarded Children										34	26%	0	0	0	27%		
				61%	24%	\$22,972	\$2 per service per client	10	4%	65%								

EAST MIDDLESEX ASSOCIATION FOR RETARDED CHILDREN
19 CAMPBELL STREET
WOBURN, MASS. 01801

REGION III
MYSTIC VALLEY AREA

In Woburn there is a two story brick building that the East Middlesex Association for Retarded Children operates as an Occupational Center. It was established in 1961 and is an evaluation and training center for the young mentally retarded adult. He will obtain here all "that will assist him in making the highest degree of adjustment to his handicap of which he is capable." The client is trained in and evaluated for such tasks as sewing, woodworking, ceramics and small assembly. The program is geared to the specific individual needs of the client. An attempt is made to place all trainees in industry within the community. The communities served by this workshop are Burlington, Melrose, North Reading, Reading, Stoneham, Wakefield, Wilmington, Winchester and Woburn. East Middlesex Association for Retarded Children can be reached by all of these communities by bus or rail and has adequate parking facilities.

The workshop occupies 90,000 square feet of space available for expansion. To enter the workshop, one must climb half a flight of stairs. There are no ramps or elevators.

East Middlesex Association for Retarded Children is certified by Federal Wage and Hours for Evaluation and Training, Massachusetts Wage and Hours, National Association of Sheltered Workshops and Homebound Programs and is a member of the Massachusetts Association for Retarded Children and the National Association for Retarded Children. The five staff members include the Director and four instructors. There are twenty volunteers, fifteen of whom are supervisors and instructors, and five offer remedial reading and academic instruction. This workshop has informal contact with the MRC counselors by telephone or occasional contact.

There are no medical services offered, but a psychologist and social worker are made available when needed. Speech and hearing evaluations are also available through referral. Also offered are vocational evaluation and counseling, vocational training and personal adjustment training, training for homework, on-the-job training, transitional employment and job placement. The workshop provides follow-up for approximately two weeks for the first two months after placement. In the calendar year 1966 the workshop served 41 clients, fifteen of which were MRC clients in VRA Extended Evaluation Status. During the calendar year the workshop made nine referrals to MRC.

The fifteen MRC clients averaged age 22 and 9 were males; all of the MRC clients had been in the workshop for an average of 10 months and none of them had a work history. The 26 non-VRA clients average 26 years ranging from 16 to 50 years and 57% (15) were males; these non-VRA clients had been in the workshop on an average of 17 months ranging from 13 to 24 months, and 22 of the 26 had no work history prior to admission to the workshop. The non-VRA clients had been referred by public schools (80%), physicians, mental hospital and Department of Welfare.

At present, there are 20 - 22 clients attending East Middlesex Association for Retarded Children, seven of whom are MRC clients. All clients must be

over sixteen years of age and be able to travel independently and be of a functional level so that they may benefit from services of the agency. Client wages are paid on a production basis and in the calendar year 1966 3% of the expenses were client wages. MRC pays \$5 per diem for training and evaluation.

The Center anticipates expansion and additional personnel which include a vocational rehabilitation counselor, a psychometrist, a shop manager and a social worker. Five separate training units are to be established; a cafeteria - lunch department, sewing department, sub-contract small assembly department, woodworking department and a graphic arts department. This will enable the Center to accommodate 70 - 80 clients. East Middlesex Association for Retarded Children is also involved in a fund raising campaign to obtain matching portion of a Federal Grant.

Note: VRA 31 Inventory Form No. 18, Line 1.

D. Regional Key Chart to Workshops and Rehabilitation Facilities

Region IV
Northern Region *

1. Danvers--Salem Area (VRA Form No. 19)

I. Workshops

Salem: 1) Heritage Center North Shore ARC (No.-19, line-4)

Danvers: 2) PROT Workshop (Patient Rehabilitation through Occupational Training (No.-19, line-3)

II. Rehabilitation Facilities

A. Medical Facilities: Salem United Cerebral Palsy (No.-19, line 5)

B. Audiological Facilities

Beverly: 1) Beverly School for the Deaf (No.-19, line-1)

C. State Hospitals

Danvers: 1) Danvers State Hospital (No.-19, line-2)

D. State Schools for the Retarded - None

E. Rehabilitation Training Facilities - None

2. Haverhill Area - No Facilities

3. Lawrence Area (VRA Form No. 20)

I. Workshop

Lawrence: 1) Greater Lawrence ARC Workshop (No.-20, line-2)

II. Rehabilitation Facilities

A. Medical Facilities

Methuen: Physical Medicine Dept. Bon Secours Hospital (No.-20, line-1)

Lawrence: United Cerebral Palsy of Merrimack Valley (No.-20, line-3)

B. Audiological Facilities - None

C. State Hospitals - None

D. State Schools for the Retarded - None

E. Rehabilitation Training Facilities - None

4. Lynn Area (VRA Form No. 21)

I. Workshops

Lynn: Lynn Goodwill (No.-21, line-1)

II. Rehabilitation Facilities

A. Medical Facilities - None

B. Audiological Facilities - None

C. State Hospitals - None

D. State Schools for the Retarded - None

E. Rehabilitation Training Facilities - None

5. Malden Area - No Facilities

6. Reading Area (VRA Form No. 22)

I. Workshops - None

II. Rehabilitation Facilities

A. Medical Facilities - None

B. Audiological Facilities - None

C. State Hospitals - None

D. State Schools for the Retarded

North Reading: North Reading Rehabilitation Center (No.-22, line-1)

E. Rehabilitation Training Facilities - None

* This Region IV is served by the MRC offices in Lowell and Somerville.

Date 9/30/67
Number 19 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

Region IV

Line	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
		2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Danvers-Salem Area	Beverly		Beverly School for the Deaf	h	a	2-- = 100% (hearing impairment)	e, j, q	-	-	-	-	-
2	Danvers-Salem	Danvers	Essex	Rehabilitation Unit Danvers State Hospital	d	a	5-- = 100% (Mental Disorders)	Hospital: A, B, D, C, f, g, h, q.	113	57	33	43	8
3	Danvers-Salem	Danvers	Essex	North Shore Sheltered Workshop (PROT) (Mental Health Assoc. of the North Shore Inc.)	h	a	5-- = 100%	Workshop k, i, l, j, m, m, p,	113	57	33	43	8
4	Danvers-Salem	Salem	Essex	Heritage Training Center (North Shore Assoc. for Retarded Children workshop)	h	b	532 = 100% (retarded)	(same clients receiving services from different facilities)	21	1	21	30	5
5	Danvers-Salem	Salem	Essex	United Cerebral Palsy Association of the North Shore, Inc.		INCOMPLETE			Page 100				

VRA 67-234

Facility Fiscal Information Client Characteristics Program Results: Clients Discharged Last Year

	Percent Of Income from:				Estimated Dollar Value of Free Services	Clients referred by Facility to State VR and AFB	% Clients		Number of Clients Discharged	Percent Discharged to:						
	Total Facility Income	State VR and Agencies for the Blind	Community Support	Other Sources			Total Operating Expenditures	Under 21 years		Between 21-65 years	10a Competitive Employment	10b Homemaking	10c Homebound Employment	10d Extended Workshop Employment	10e Further Training	10f Other Situations
		8a	8b	8c			8d									
1	Beverly School for the Deaf					1	--	--	10	10a	10b	10c	10d	10e	10f	
2 & 3	North Shore Sheltered Workshop	Following information same for workshop and Rehabilitation Unit at Danvers State Hospital														
	\$14,632	57%	0	43	\$10,485	90% (from Hospital)	57	4%	92%	29%	0	0	14%	57%	0	
4	Heritage Training Center															
	21,041	0	75%	25%	\$17,672	--	1	43%	57%	100%	0	0	0	0	0	

BEVERLY SCHOOL FOR THE DEAF
6 ECHO AVENUE
BEVERLY, MASS. 01915

REGION IV
DANVERS-SALEM AREA

The Beverly School for the Deaf, founded in 1876, is a residential school which provides an academic curriculum ranging from kindergarten through eighth grade. Only children with a hearing loss or the deaf are accepted and should be between the ages of four through eighteen. Statistics of the number served during 1966 are not available. Tuition for State residents will be paid either partially or fully by the Commonwealth.

Staff consists of a Director, the principal, and eighteen teachers - twelve full-time and six part-time. Two psychologists are available as consultants. A vocational rehabilitation counselor is not used at this facility.

Services offered include speech discrimination and evaluation, lip-reading evaluation and instructions, auditory training, prevocational training and an academic program as well as programs in recreation, arts and crafts and social group work. Counseling/Therapy is provided when needed.

There is no available information on physical facilities, student characteristics or plans for the future.

Note: VRA 31 Inventory Form No. 19, Line 1.

REHABILITATION UNIT
DANVERS STATE HOSPITAL
MAPLE STREET
HATHORNE (DANVERS), MASS. 01937

REGION IV
DANVERS-SALEM AREA

This state owned mental hospital established a Rehabilitation Program in 1965 with a present staff of ten positions which include: executive, part-time medical director, a group worker, occupational therapist, part-time psychiatrist, and five occupational aides. A MRC counselor is used as a consultant in vocational rehabilitation.

Services provided by this staff include the following: such medical services as medical rehabilitation evaluation, medical management, occupational therapy, physical therapy, prosthetic fitting, and nursing care; psychosocial services include psychological testing, individual and family counseling, group therapy and counseling; special programs include recreational programs, social group work, social activities, and arts and crafts; vocational services as personal adjustment training, vocational counseling, vocational evaluation, training for independent living, and a sheltered workshop.

Further discussion of rehabilitation program, staff, and patients will be continued in the next narrative on the workshop in Danvers State Hospital as most of the Rehabilitation Department's patients are serviced through this workshop.

Note: VRA 31 Inventory Form No. 19, Line 2.

NORTH SHORE SHELTERED WORKSHOP
DANVERS STATE HOSPITAL
MAPLE STREET, HATHORNE

REGION IV
DANVERS-SALEM AREA

The purpose of the workshop is to provide evaluation for work, prevocational training, vocational training, work conditioning and social and environmental conditioning for the clients of the Massachusetts Rehabilitation Commission at the Danvers State Hospital. This workshop has been certified by Wage and Hour, Department of Labor.

The services are provided in an atmosphere simulating that of competitive employment. An extension of services is provided in on-the-job training in industry in this area. The levels of skill will vary from that of the simplest of motions to those of considerable dexterity and reasonable mental powers.

Further purpose of the workshop is to provide extended employment opportunities to those hospital patients for whom competitive employment in the community is unforeseeable in the reasonable future.

This workshop, previously established as the Patients Rehabilitation Occupational Therapy (PROT) in 1965, specifically serves the patient population of the Danvers State Hospital. The patients usually come from the Essex County area, an amalgam of industrial and residential communities with a population of 600,000. Transportation is a great problem within the area and public transportation within this area and within 20 miles of the workshop is inferior.

Previously to the Expansion Grant of June, 1964, the workshop staff was composed of a Workshop Supervisor paid for by the Mental Health Association of the North Shore, Inc., an assistant in the person of a Certified Occupational Therapy Assistant paid by Danvers State Hospital, a work evaluator, and an MRC Counselor who is assigned full time to State hospital and has an office at the workshop. The hospital also provides when needed a nurse, physical therapist, physician, psychiatrist, psychologist, recreation worker and social worker.

The physical plant in the grounds of the Danvers State Hospital is a three story brick and steel building with an elevator. The workshop presently utilizes 1200 square feet and there are no existing architectural barriers for the clients.

Services provided at the workshop are personal adjustment training, prevocational training, vocational training, job analysis, transitional employment, on-the-job training, vocational evaluation, and vocational counseling. The Danvers State Hospital provides the medical evaluation and management, therapy, and psychosocial services.

In 1966 the work capacity program was 100% industrial sub-contract; a salvage program will be introduced in 1967. The shop concentrates in evaluation and prevocational training and in 1966 there were 35 work stations for clients in lacing of shoes.

Follow-up services are provided for clients by a weekly personal visit to the factory and to the client by a staff member. All clients referred are screened by a Committee represented by Danvers State Hospital, the North Shore Mental Health Association, and the MRC.

In calendar year 1966 this workshop served 108 clients, 57 of whom were MRC clients. The average daily number of clients served is 33 with a capacity to serve 43 clients. The average length of stay in this workshop is 55 working days. In terms of mental disabilities, in 1966 the clients were 75% psychotic, 15% psychoneurotic, five percent alcoholics, and five percent mentally retarded. Ninety-two percent of these clients were 21 years of age and older and 45% of this same group range between 21 and 50 years of age. Sixty percent of the 108 clients were males.

As of June, 1967 this North Shore Workshop received an Expansion Grant for equipment and staffing. These funds are allowing the workshop to expand its program to 88 trainee stations and increase the number of on-the-job trainees. This will increase the number of clients involved in this workshop program from 33 to 120 daily.

The workshop proposes to institute the following work programs: electronics with sub-assembly and major assembly, stitching, garment industry, engraving, silk screening, painting, and commercial packaging.

The staffing improvement also allows the workshop to fulfill the need for a full time director, an assistant director, construction supervisor, social worker, and rehabilitation counselor.

This grant will result in the expansion of vocational rehabilitation services to mental patients and permit an increase of patients vocationally rehabilitated. All clients will be referred to MRC through the assigned MRC counselor. This workshop established at Danvers by the Mental Health Association of the North Shore is meeting a very vital rehabilitation need.

Note: VRA Inventory Form No. 19, Line 3.

NORTH SHORE ASSOCIATION FOR RETARDED CHILDREN INC. WORKSHOP
HERITAGE TRAINING CENTER
5 BROAD STREET
SALEM PUBLIC HEALTH CENTER
SALEM, MASS. 01970

REGION IV
DANVERS-SALEM AREA

This workshop is sponsored by the North Shore Association for Retarded Children and it started operation in 1962. Presently it serves the 14 towns in the Danvers-Salem area and the five towns in the Lynn Planning Area. This workshop is a member of the National Association for Retarded Children, Inc. and the Massachusetts Association for Retarded Children, Inc.

The workshop has been located in the present two-story building for two years; it occupies both floors with a total square feet of 2,575 of which the sub contract area is 2,000 square feet. They have no room for expansion within the present workshop. Floor one houses the kitchen area, the subcontract area and the offices. The basement is used as a woodworking shop and chair caning operation. The Director reported no loading area or storage area for any sufficient quantity of material awaiting processing. In this two-floor workshop there are no elevators or ramps.

Presently this workshop has staff occupying the following positions: director, one part-time instructor, one part-time speech therapist, two full time workshop foremen, and 4 volunteers working as instructors.

This workshop is able to provide the following services for its clients: occupational therapy; intake evaluations by psychologist, psychiatrist, and social worker through referrals to consultants; psychological testing through referral; family counseling by a parent counselor and vocational services as vocational evaluation, vocational testing, personal adjustment training, prevocational training, vocational training, training for homework, job analysis, on-the-job training, transitional employment, extended employment, placement and follow-up every two weeks for one month and then a monthly contact. In addition, the workshop provides speech evaluation and therapy and special programs of arts and crafts taught by volunteers.

In the calendar year 1966 all 21 clients received all these services except for transitional employment (2 clients served), extended employment (18 clients served), and placement (2 clients served).

The per diem charge paid by MRC is five dollars for personal adjustment, vocational training and evaluation.

The workshop is only in session for five hours a day, five days a week from September to June.

The major part of the workshop's work program is woodworking and salvage although it also provides programs in sales and subcontract work as assembling, packaging, and collating. The staff uses four work areas: sewing, subcontract, kitchen and woodworking for evaluation, training and transitional and extended employment.

In the calendar year 1966 this workshop served 21 clients of whom one was an MRC referral. The workshop serves on an average 21 clients a day with the staff capacity for 30 clients. Presently the workshop has five clients waiting for services of whom one is an MRC referral.. The Director indicated an average waiting period of three months for evaluation and screening.

The workshop has no limit on the time a client can remain in the workshop and in fact in calendar year 1966 94% of the clients remained for a period longer than a year. The acceptance criteria are the following: client must be 16 years of age, mentally retarded or emotional disturbance or physical handicap; physical coordination; and approximate residence to the workshop. This workshop does reject referrals with a severe emotional disturbance or blindness.

The clients in general are approximate single, 25 years of age, special class students. Fifteen of the 21 clients are female and 12 of the 21 have been in the workshop for 19 months or more. The 21 clients were referred by public schools, self referral, physicians and MRC.

This workshop presently has an informal contact with MRC through an occasional visit or telephone call by counselor.

The director commented on his intention to apply for a federal grant for expansion of existing facilities and also a workshop improvement grant to upgrade all areas of his program.

Note: VRA Inventory Form No. 19, Line 4.

Date 9-30-67
Number 20 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

Region IV

Line Identification	Area	Location		Name of Facility	Sponsorship of Program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	1	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Lawrence	Methuen	Essex	Bon Secours Hospital	h	a	Incomplete						
2	Lawrence	Lawrence	Essex	Greater Lawrence Association for Retarded Children	f	b	532 100% (Mentally Retarded)	j,q	20	0	-	-	0
3	Lawrence	Lawrence	Essex	United Cerebral Palsy of Merrimac Valley, Inc.-Burke Memorial Hospital			Incomplete						

Facility Fiscal Information

Program Results: Clients Discharged Last Year

Percent Discharged to:

GREATER LAWRENCE ASSOCIATION FOR
RETARDED CHILDREN WORKSHOP
121 MARSTON STREET
BURKE HOSPITAL
LAWRENCE, MASS. 01841

REGION IV
DANVERS-SALEM AREA

This workshop established in 1960, is operated by the Greater Lawrence Association for Retarded Children and also funded by the United Fund of Greater Lawrence, Inc., serves the communities of Lawrence, Methuen, Andover, and North Andover. This workshop provides an arts and crafts program for "the retarded, age sixteen and over who are no longer attending school and are not employable."

This workshop is located on one floor in a hospital building utilizing approximately 1420 square feet. In their present location there is no room for expansion. This hospital building is owned by the city and is leased by the Association.

The staff consists of a part-time director and three part-time instructors. The instructors do not have any special education backgrounds, but have had considerable industrial experience. There are three volunteers involved in arts and crafts programs.

Services provided by these staff members are vocational training, training for homework, recreational programs, social group work and arts and crafts. Speech therapy is available if requested by parents. The work program is totally arts and crafts including activities as cooking, sewing, and wood-working. The clients work on arts and crafts projects and the articles are sold at church fairs and community activities. The monies received are used to buy supplies for continued projects.

The program is operated from September through June following the academic schedule. The clients are not paid any wages nor do they receive any incentive or gratuity pay. The clients pay a tuition of three dollars per week.

In the academic year 1966 to 1967 there were 20 clients ranging in age from 16 to 32 years and 12 of the 20 clients were females. All clients had been in the workshop for more than 24 months and they were all from Trainable and Educable Special Classes. During this time period they had made no referrals to MRC and none of the present 20 clients were MRC referrals. The Director stated they had contacted the MRC counselor in the past and in previous years had referred two clients to MRC.

In general this facility is best described as a work activity center for the retarded who have received their maximum gains from public education and are not employable on a competitive basis in industry. It is not known if these clients could function in a production oriented workshop. There is no formal vocational rehabilitation program as the facility offers no evaluation of their clients capabilities, no formal training program, or placement service.

This facility has no plans for expansion nor do they contemplate establishing a production oriented workshop. Presently they are awaiting the decision of the Area Boards under the new Mental Health and Retardation Bill.

Note: VRA 31 Inventory Form No. 20, Line 2.

Date 9-30-67
Number 21 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

Region IV

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	1	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Lynn	Lynn	Essex	Lynn Branch, Morgan Memorial	h	a	No Records	i,j,m,o,p	8	8	1	7	0

Proposed Addendum to be used
by the Facilities Specialist
in Connection with VRA 31

Facility	Fiscal Information	Client Characteristics	Program Results	Clients Discharged	Last Year
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-113-

LYNN GOODWILL INDUSTRIES
MORGAN MEMORIAL INC.
124 - 140 OXFORD STREET
LYNN, MASS.

REGION IV
LYNN AREA

In June, 1967, VRA approved funds to establish workshop services at Morgan Memorial in Lynn in the North Shore Area. This workshop serves the communities of Lynn, Swampscott, Nahant, Lynnfield, Saugus, Peabody, Salem, Danvers, and Beverly. Previously there were no multi-disability rehabilitation facilities in the North Shore.

Housed in two adjoining brick-side buildings, approximately 60 years old and owned by Morgan Memorial, this workshop has been basically a facility for extended sheltered employment, employing approximately 70 persons. These two buildings, one of which is four floors and the other three floors, contain a workshop and chapel of 3670 square feet.

Transportation is available by bus or train and adequate off street, public and street parking is available.

The staff consisted of four persons: a director, two supervisors and a work evaluator. There were no volunteers.

Services available are vocational evaluation, prevocational and vocational training, job analysis, on-the-job training, and transitional and extended employment. The per diem charge paid by MRC for work evaluation was \$5.25. No follow-up services are provided.

The total number of stations are seven, which include clerical, textile, sales, and maintenance activities. These seven stations are used for evaluation, vocational training, and transitional and extended employment.

The total work program consists of 60% salvage and repair, 20% retail sales, 10% office work, and 10% collection and transportation.

In 1966 this workshop served eight clients besides those in extended employment. These eight were MRC referrals. The average number of clients served daily is one with the capacity to serve seven. There is no waiting list.

In 1966 one client was discharged from the facility and the other seven entered extended employment. No other statistical information was available.

The Director did note the contact with MRC to be an occasional visit by a counselor or a phone call.

Up to the new VRA grant approval this Lynn workshop has lacked adequate staff and equipped work programs for a rehabilitation program. The new program will serve MRC and MCB sponsored evaluatees and trainees, who are expected to approximate 35 at one time. Under the new grant approval the proposed staff is a rehabilitation coordinator, a social worker, a rehabilitation counselor, two evaluators, a rehabilitation nurse, a part-time psychologist, an activities of daily living evaluator and two clerk typists.

The work program will include a sorting department, a textile repair department, a furniture repair and refinishing department, and a radio television and appliance repair department.

This new grant will permit the formalization of the following rehabilitation services: intake services by social worker and rehabilitation counselor, vocational evaluation, personal adjustment training, on-the-job training in 15 areas with periodic progress reports; placement and follow-up.

This approved grant will enable this production oriented facility to be an effective vocational rehabilitation facility. This workshop has excellent potential for the MRC Lowell District Office and is also available for referrals from Danvers State Hospital. In the North Shore area this multiple workshop will fill a gap in the current vocational rehabilitation services available of state DVR counselors.

Note: VRA Inventory Form Number 21, Line 1.

Date 9-30-67
Number- 22 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

Region IV

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	1	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Reading	North Reading	Essex	North Reading Rehabilitation Center	d	a	532 100% (Retarded)	Incomplete					

NORTH READING REHABILITATION
LOWELL ROAD
NORTH READING, MASSACHUSETTS

REGION IV
READING AREA

In December 1963, the Massachusetts Department of Mental Health initiated a program to rehabilitate mental retarded young adults, vocationally and socially, so that as many as possible will be prepared for living in the community as contributing members of society. The program is carried out at the North Reading Rehabilitation Center. The Center is located on 115 acres of a natural wooded area and housed in numerous red brick buildings. There is both a day program and a resident program.

Included in the staff are the following personnel: physician, psychologist, social worker, nurses, occupational therapist, rehabilitation counselor, recreational therapist, teachers, vocational instructors, personnel in various trades, and maintenance people. In addition to the regular staff, consultants are available for medical, psychological, psychiatric and social evaluations, which are required of the candidates.

In addition to these medical and psychological services there are recreation programs, group therapy, evaluation and instruction in woodworking, sewing, cooking, kitchen work, custodial work, domestic services, clerical, grounds maintenance, nursing home attendants, nurses aides, beauty shoppe work, auto body and mechanics work, painters' helper, plumbers' helper, electricians' helper, carpenters' helper and retail store and market worker.

Further information is not complete so the inventory is delinquent.

Note: VRA Inventory Form Number 22, Line 1.

E. Regional Key Chart to Workshops and Rehabilitation Facilities

Region V
Central Region *

1. Medfield-Norwood Area (VRA Form No. 23)

I. Workshops

- Medfield: 1. Norfolk Mental Health Sheltered Workshop (No.23,Line 2)
Needham: 2. Charles River Workshop for the Retarded (No. 23, Line3)
Wrentham: 3. Wrentham Industrial Workshop, Wrentham State School
(No. 23, Line 5)

II. Rehabilitation Facilities

A. Medical Facilities

Canton: Mass. Hospital School (also Training Facility)

B. Audiological Facilities - none (No. 23, Line 4)

C. State Hospitals

Medfield: Medfield State Hospital

D. State School for the Retarded

Wrentham: Wrentham State School for the Retarded (No. 23,Line4)

E. Rehabilitation Training Facility - none

2. Newton-Wellesley Area (VRA Form No. 24)

I. Workshops - none

II. Rehabilitation Facilities

A. Medical Facilities - none

B. Audiological Facilities - none

C. State Hospitals - none

D. State Schools for the Retarded - none

E. Rehabilitation Training Facility

Newton: St. Paul's Rehabilitation Center for the Blind
(No. 23, Line 1)

3. Quincy Area (VRA Form No. 25)

I. Workshops

Quincy: Occupational Training Center (No. 25, Line 4)

II. Rehabilitation Facilities

A. Medical Facilities

Quincy: Cerebral Palsy Clinic (No. 25, Line 3)

Braintree: Norfolk County Hospital (No. 25, Line 2)

B. Audiological Facilities

Randolph: Boston School for the Deaf (No. 25, Line 1)

C. State Hospitals - none

D. State Schools for the Retarded - none

E. Rehabilitation Training Facilities - none

4. Westborough-Framingham Area (VRA Form No. 26)

I. Workshops - none

II. Rehabilitation Facilities

A. Medical Facilities - none

B. Audiological Facilities - none

C. State Hospitals

Westborough State Hospital (No. 26, Line 1)

D. State Schools for the Retarded - none

E. Rehabilitation Training Facilities - none

* This Region V is served by the MRC Offices in Somerville and Quincy.

Date 9-30-67
Number 23 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

Region V

Line Identification	Area	Location		Name of Facility	Sponsorship of Program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
		2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Medfield Norwood	Medfield	Norfolk	Medfield State Hosp. Rehab. Program	d	a	5-- =100% (Mental Dis.)	a,b,d,f,g,h,i,j,k,l,m,n,p,q	235	33	160	203	75
2	Medfield Norwood	Medfield	Norfolk	Norfolk Mental Health Sheltered Workshop at Medfield State	h	d	5-- Mental psychoneurotic disorders=100%	j,k,l,i,n,q	106	0	10	20	0
3	Medfield Norwood	Medfield	Norfolk	The Charles River Workshop	h	a	532 =100% (Mental Retarded)	g,i,k,l,n,o p,q	31	16	26	26	0
4	Medfield Norwood	Canton	Norfolk	Canton Hosp. School	d	a	3-- = 98% (Orthopedic)	a,b,c,d,e,f,h,i,j,l,m	207	0	135	160	0
5	Medfield Norwood	Wrentham	Norfolk	Wrentham Industrial Workshop	h	c	53-- =100% (Mentally Retarded)	d,k,i,j,l,m o,p,q	12	0	12	45	6
6	New Shop: Medfield Norwood	statistics Norfolk	10-12-1966 Norfolk	Pondville Hosp.	d	a	60-- =100% (conditions resulting from neoplasms)	a,b,f,h	1302	0	73.7	83	42
									16,973 (visits outpatients)		55.8	?	

VRA 67-234

Facility Fiscal Information				Client Characteristics			Program Results: Clients Discharged Last Year									
Line Identification	Total Facility Income 8a \$	Percent of Income from:				Estimated Dollar Value of Free Services 8f %	Clients referred by Facility to State VR and AFB 9a	% Clients		Number of Clients Discharged 10 %	Percent Discharged to:					
		State VR and Agencies for the Blind 8b %	Community Support 8c %	Other Sources 8d %	Total Operating Expenditures 8e \$			Under 21 years 9b %	Between 21-65 years (1) (2) %		Competitive Employment 10a %	Homemaking 10b %	Homebound Employment 10c %	Extended Workshop Employment 10d %	Further Training 10e %	Other Situations 10f %
1 100,000 From-HIP-Grant		0	0	100	over 100,000	100	33	0	94 91	117	70	0	0	NA	26	4
2 23,587 Norfolk Sheltered Workshop		57	0	43	19,235	0	106	unk	unk	106	28	0	0	59	0	13
3 27,600		40	26	34	27,098	0	15	29	71	5	100	0	0	0	0	0
4 unk Mass. Hosp. School		0	0	100	1,300,000	95	18	100	0	NA	--	--	--	--	--	--
5 2,553 Wrentham Industrial Workshop		0	10	88	485	0	2	33	67	3	100	0	0	0	0	0
6 2,300,000 Pondville Hospital		0	0	100	2,300,000	65 expenses	0	--	--	unk (% based on totals)	30	10	0	0	0	0

REHABILITATION PROGRAM
MEDFIELD STATE HOSPITAL
45 HOSPITAL ROAD
MEDFIELD, MASS. 02042

REGION V
MEDFIELD-NORWOOD AREA

This is a state owned inpatient mental hospital which gives special treatment emphasis to chronic schizophrenia. The total bed capacity for the Rehabilitation Unit was 203 beds with an occupancy of 160 patients.

This facility is affiliated with the following hospitals and clinics: Framingham Union Hospital, Newton-Wellesley Hospital, Leslie B. Cutler Clinic, Glover Hospital, South Shore Mental Health Center, B. U. Medical Center, James Jackson Putman Children's Center, Boston University, Boston City Hospital Child Guidance Clinic, and Douglas A. Thomas Clinic.

There is a total staff of 50 persons in the Rehabilitation Program and they occupy the following positions: a part-time Executive, a medical director and acting physician, and psychiatrist, a part-time group worker, 30 rehabilitation nurses, two occupational therapists, a psychologist, two rehabilitation counselors, four social workers, and industrial therapist.

This staff provided the following services: medical services as medical evaluation, medical management, occupational therapy, and nursing care; psychosocial services as testing by a psychometrician, individual counseling by the rehabilitation counselor, family counseling, group counseling; special programs as arts and crafts, social group work, and recreational programs; vocational and educational services as personal adjustment training, vocational evaluation, vocational counseling, prevocational training, sheltered workshop (refer to next narrative), job placement, and training for independent living. This facility does provide transportation for patients when it concerns job interviews, day work or placement. Follow-up for the rehabilitation patients is provided by social workers, rehabilitation counselors, nursing personnel and psychiatrist.

Training programs provided include a nurse's aide program, homemaker, factory work, housekeeping, laundry work, cafeteria and a wide variety of other experiences from hospital industry.

In 1966, this facility served 235 patients and 33 were MRC clients; these 33 were referred by the Rehabilitation Unit to MRC. A MRC counselor is used as a consultant whenever a patient is assigned to the sheltered workshop. An MRC counselor is assigned to the workshop on a part-time basis.

The average number of patients served daily was 160 with a staff capacity to serve 203 patients. Presently there is a waiting list of 75 patients. The waiting period depends on the vacancy situation and Department of Mental Health. The Rehabilitation Unit reject patients with physical disabilities which interfere with vocational placement and those with specific psychiatric categories.

Of the total 235 patients served in 1963, 72 were outpatients. Of the remaining 260 inpatients, 88% were between ages 21 to 55 years and 49% were males. In the outpatient group 83% were between ages 21 to 55 years and 64% were males. The average length of stay in the Rehabilitation Program is 2.5 years.

In terms of future plans this Mental Hospital does not intend to expand its Rehabilitation Program as the supply of chronic schizophrenics is dwindling as we succeed in our purpose. They are continuing to import chronic patients to other mental hospitals. In addition, they are negotiating to import mental retardates specially selected for the Rehabilitation Program. They also hope to activate a community house on the grounds and aspire to develop a halfway house in the community. The present funding sources are from H.I.P. Grant by the N.I.M.H. Administration through the Department of Mental Health.

Note: VRA 31 Inventory Form No. 23, Line 1.

NORFOLK SHELTERED WORKSHOPS
NORFOLK MENTAL HEALTH ASSOCIATION
MEDFIELD STATE HOSPITAL
MEDFIELD, MASS.

REGION V
MEDFIELD-NORWOOD AREA

The Norfolk Mental Health Association sponsors this Norfolk Sheltered Workshop located in one of the buildings of Medfield State Hospital. In 1965, this workshop was established under a Federal Grant as a cooperative effort among Norfolk Mental Health Association, Medfield State Hospital and MRC.

This workshop consists of two floors and basement, totaling 2,000 square feet which are all used for evaluation and training. The work activity includes newspaper rolling, assembly of electronic parts, and collating display kits. The work program is 100% subcontract. This workshop is certified as a Work Activity Center from the Wage and Hour Division. The per diem charge for evaluation and training is five dollars per client.

The staff consists of a Director who is a volunteer, a workshop foreman who is sponsored by the Norfolk Mental Health Association (N.M.H.A.), a part-time business contract agent sponsored by N.M.H.A., a part-time rehabilitation counselor sponsored by MRC, and other staff members available in the Rehabilitation Unit of the Medfield State Hospital.

Services provided in the workshop include vocational evaluation, personal adjustment, vocational counseling, transitional employment, vocational training and eventual job placement. Follow-up services are provided for workshop clients every two weeks and after six months, every month by personal contact with client. All medical and psychological services are supplied by the Medfield State Hospital.

The N.M.H.A. has no responsibility for the screening of clients; all the evaluative screening is done by the Medfield State Hospital staff and the MRC representative and NMHA accepts all those placed in workshop by the hospital.

During calendar year 1967 NMHA estimated serving 106 clients from the Boston, Waltham, Dover, Plainville, Foxboro, and Holliston area, and 40 of this 106 were estimated to be MRC clients. All these clients are patients of the Medfield State Mental Hospital. The average number of clients served at one time is 20.

The Medfield State Hospital hopes to obtain larger facilities as they expand the sheltered workshop.

Note: VRA 31 Form No. 23, Line.2.

THE CHARLES RIVER WORKSHOP
THE CHARLES RIVER ASSOCIATION FOR RETARDED
CHILDREN, INC.
EAST MILITIA HEIGHTS
NEEDHAM, MASSACHUSETTS

REGION V
MEDFIELD NORWOOD AREA

The Charles River Workshop is an industrially oriented vocational training center for Adult Retardates operated by the Charles River Association for Retarded Children, Inc. The workshop opened on September 21, 1964, and is located in the town of Needham, Massachusetts. This workshop is certified as an Activity Center by the Department of Labor.

The workshop received a Workshop Improvement Grant in June, 1966. At this time MRC felt that with the provision of new employees and equipment the potential for improved client service in this locality would be enhanced for the mentally retarded.

This workshop serves the communities of Needham, Dedham, Dover, Wellesley, Newton, Natick, Framingham, Cohituate, Walpole, West Roxbury, and Brookline. There are no firm boundaries established for acceptance.

The per diem charge for service is eight dollars for evaluation and work adjustment.

The total staff includes a director, instructor, two supervisors, one work evaluator, and a psychologist consultant. There are nine volunteers providing assistance in instructing and work evaluation.

Services provided by this workshop include the following: psychological testing; individual counseling by a psychologist; and vocational services as vocational evaluation, vocational testing, vocational counseling, personal adjustment training, prevocational training, vocational training, transitional and extended employment, and job placement. Recreational programs include arts and crafts and social group work. Presently this facility does not provide follow-up services. This workshop accepts blind persons and offers an opportunity for extension of services to blind retarded clients.

The work program consists of 90% sub-contract activities involving mailing, assembling, packaging, and collating and 10% crafts involving handiwork and sewing.

Work sample stations are set up for vocational training by using tools and work procedures provided by industry. Adequate records are maintained to chart the client's progress. An industrial program provides employment for those clients who have completed the Vocational Training program but are unable to adapt to competitive employment.

In 1966 this workshop served 31 clients, 16 of whom were MRC referrals and one was an MCB referral. The average number of clients served daily is 26 and the staff daily capacity is 26. There are presently no clients on the waiting list. In 1966 this workshop made 15 referrals to MRC and the 15 were accepted. Twenty-nine percent of the mentally retarded clients ranged from

16 to 20 years of age and the remaining ranged from 21 to 45 years and approximately fifty percent of the total group were males. The average length of stay in the workshop for MRC clients was 120 days and 240 days for non-vocational rehabilitation clients.

Presently the MRC counselor visits this workshop regularly. The Workshop Improvement Grant was extended for the period from July 1, 1967 through June 30, 1968. This workshop demonstrated its ability to maintain a flexible program of services and staff to best serve the interest of its clients.

The workshop exceeded their original projection of clients of State agencies to be served as well as those self-referred. From June 28, 1966 to April 1, 1967 a total of nine months shows that the facility tripled its client load with 57% of those clients referred by State rehabilitation agencies.

The Director noted a definite need for a provision to be made to subsidize a sheltered workshop for long-term employment.

Note: VRA Inventory Form No. 23, Line 3.

MASSACHUSETTS HOSPITAL SCHOOL
RANDOLPH STREET
CANTON, MASSACHUSETTS

REGION V
MEDFIELD-NORWOOD AREA

The Massachusetts Hospital School was founded in 1904 by State legislation in order to provide education and rehabilitation simultaneously. Services are strictly for inpatient residents. The school is an accredited member of the New England Association of Colleges and Secondary Schools. Bus transportation is located nearby. Private, off street parking is available.

The staff of 24 instructors, three occupational therapists, four physicians, three physical therapists, a rehabilitation counselor, two social workers and a speech therapist is under the direction of a chief executive and a medical director. The rehabilitation counselor is a representative of MRC.

Medical services provided include medical rehabilitation evaluation, physician supervision, occupational therapy, nursing care and surgery; psycho-social services include intake evaluation, psychological testing, and family and group therapy which are administered by the social worker, the medical director and the MRC counselor; individual therapy is conducted by a psychiatrist. Also available are services such as: speech evaluation and therapy; audiological evaluation; hearing-aid try out; recreation programs; social group work after work hours; arts and crafts; religious counseling; pre-vocational training for independent living; pre-school and elementary and secondary school curriculum. There are a variety of subjects taught including languages, and science. Limb prescription, training in the use of prosthesis, and wheel chair prescription are available. The MRC counselor does follow-up on all cases.

In the recent fiscal year, 518 students were served, 18 of these were MRC clients who received pre-admission and follow-up services, and 207 students were inpatients. With the present staff the school can serve 160 patients daily, and 135 are presently being served. The waiting period between referred and the beginning of services is three weeks.

The school caters only to those who are suffering from some form of orthopedic disability, and 54% of these students are females.

Recently a new wing has been added to the hospital section of the Hospital School. This wing has a capacity of 80 beds. A new high school is currently being constructed and should be ready for use by September of 1968.

Note: VRA 31 Inventory Form No. 23, Line 4.

WRENTHAM INDUSTRIAL WORKSHOP
WRENTHAM STATE SCHOOL
WRENTHAM, MASS. 02093

The Wrentham Industrial Workshop was established in 1966, and it serves those residents from Wrentham State School who are eligible and a limited number of out-patients from communities serviced by the Wrentham State School. The workshop is supported by the Wrentham Association for Retarded Children. It is a member of the Massachusetts Association for Retarded Children, the National Association for Retarded Children and the National Association for Sheltered Workshops and Homebound Programs and has certificates from the U. S. Department of Labor and Public Contracts Division and is certified as a Work Activity Center.

The workshop is located in a two-story building with one floor used as the main workshop and one floor used as a classroom. This two-story building provides a total of 6,937 square feet of which 5,860 square feet are used for training and evaluation. An existing architectural barrier is the lack of ramps which would be necessary for any client with a secondary disability requiring the use of a wheel chair.

There are two full-time staff members, the workshop coordinator and a supervisor. The part-time staff includes an instructor, an occupational therapist, three psychologists, a physician, a rehabilitation counselor and three social workers. The staff seems to be well qualified and experienced for the type of work program offered at this workshop.

The workshop does not charge any fee for its services which include occupational therapy, vocational rehabilitation counseling, vocational evaluation, prevocational training, vocational training, on-the-job training, transitional employment, extended employment, and personal adjustment training. All work is of the sub-contract type with simple repetitive jobs for which the clients receive a wage. In addition speech and audiological evaluations are provided to the clients through a Hospital staff. The workshop does maintain a follow-up on clients but there is no formal policy on contacts.

From October through December, 1966 there were 38 mentally retarded clients in the workshop, ranging in age from 18 to 48, none of whom were Massachusetts Rehabilitation Commission (MRC) clients. The workshop staff made two referrals to MRC and have since been accepted for services by the state vocational rehabilitation agency.

Wrentham Industrial Workshop intends to apply for VRA funds to provide for additional personnel. Their major problem in development is staff shortage for training and supervising. It seems that a further agreement between MRC and this workshop should be developed.

Note: VRA 31 Inventory Form No. 23, Line 5.

PONDVILLE HOSPITAL
NORFOLK, MASS.

REGION V
MEDFIELD-NORWOOD AREA

The Pondville Hospital is a state owned in-patient and out-patient facility which has been in operation since 1927. Adequate transportation to this facility is available and parking is available on the Hospital grounds. This facility specializes in the treatment of neoplasms and related conditions. This facility has a total bed capacity of 110 with present occupancy of 81.

The facility has a total staff of 230; full time positions recorded were one Executive, one Medical Director, 14 physicians, and three social workers. This facility is affiliated with the State Department of Public Health.

This medical facility provides Medical Rehabilitation Evaluation, Medical Management, Nursing Care, and individual and family counseling by social workers. Psychiatric services are provided from Foxboro State Hospital if necessary; speech and hearing evaluations are provided by the Mass. Eye and Ear Infirmary, and recreational programs are developed by volunteers. This facility does provide follow-up services for their patients. A vocational rehabilitation counselor will be brought into a case on the advice of the physician.

In the calendar year 1966 the number of in-patient served was 1,302 and the total out-patient visits were 16,975. During this same time period they had no MRC referrals and the facility has made one referral to MRC. This facility staff has an informal relationship to MRC counselor by an occasional telephone call.

This facility is planning a building replacement of 156 beds. They are planning to serve more patients and to provide better and more complete service. In addition they hope to be included in the Regional Planning for Heart Disease, Cancer, and Stroke Program.

Note: VRA 31 Inventory Form No. 23, Line 6.

Date 9-30-67

Number 24 of VRA 31

Year Covered: 1/66 to 12/66

mo./yr. mo./yr.

Line Identification	Region	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
			City or Town	County										
1		Newton-Wellesley Area	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1		Newton-Wellesley	Newton		Catholic Guild for All the Blind St. Paul's Rehabilitation Center			1-- = 100% (Blindness)		Incomplete				

State Workshops and Rehabilitation
Facilities Plan
INVENTORY
VRA 31

DEPARTMENT OF HEALTH, EDUCATION, AND WELFARE
Vocational Rehabilitation Administration
Washington, D.C. 20201

Form Approved
Budget Bureau No. 83-R059

Date 9-30-67
Number 25 of VRA 31

Year Covered 1/66 to 12/66
mo./yr. mo./yr.

Region

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	1	2a	2b	2c	3	4	5	6	7a	7b7	7c	7d	7e
1	Quincy	Randolph	Norfolk	The Boston School for the Deaf	h	a	2-- =100% (deafness)	e,g,h,k,l,i,j,q	293	0	293	293	22
2	Quincy	Braintree	Norfolk	Norfolk County Hospital	b	a	65- =100% (Respiratory)	a,b,d,f,g,h,j,k,n	100	-	70- 80	70- 80	0
3	Quincy	Quincy	Norfolk	Cerebral Palsy Treatment Center	h	c	63-Cerebral palsy=100%	a,b,c,d,e,f,g,h,l,q	167	0	16	16	7
4	Quincy	Squantum	Suffolk	Occupational Training Center	f	b	532=83% (Mentally Retarded) 500 = 17% (psychotic)	g,i,k,l,m,n,o,p,q	24	2	17	22	0

VRA 67-234

Facility Fiscal Information Client Characteristics Program Results: Clients Discharged Last Year

Line Identification	Percent of Income from:				Estimated Dollar Value of Free Services 8f %	Clients referred by Facility to State VR and AFB 9a	% Clients		Number of Clients Discharged 10 %	Percent Discharged to:						
	Total Facility Income 8a \$	State VR and Agencies for the Blind 8b %	Community Support 8c %	Other Sources 8d %			Total Operating Expenditures 8e \$	Under 21 years % (1)		Between 21-65 years (2) %	Competitive Employment 10a %	Homemaking 10b %	Homebound Employment 10c %	Extended Workshop Employment 10d %	Further Training 10e %	Other Situations 10f %
1	Boston School for the Deaf	--	--	--	--	33	100	--	33	0	0	0	0	100	0	
2	Norfolk Hospital	--	--	--	--	40	10	85	--	50	30	0	0	0	20	
3	Cerebral Palsy Center	0	100	0	21,000	0	100	0	--		No Records					
4	Occupational Training Center	0	23	77	42,044	0	2	50	50	11	36	0	0	0	54	

THE BOSTON SCHOOL FOR THE DEAF
800 NORTH MAIN STREET
RANDOLPH, MASSACHUSETTS 02368

REGION V
QUINCY AREA

This school serves deaf/deaf-asphasic boys and girls from four to sixteen years. In 1966, 293 students were enrolled, and none were Massachusetts Rehabilitation referrals.

The Boston School for the Deaf is a religious owned teaching facility in operation since 1899 with residential and day care pupils. The staff consists of the principal, an audiologist, a nurse, a part-time physician, a psychologist and a social worker, thirty five teachers, all of whom are trained speech therapists, nine dormitory supervisors and a physical education instructor. The school is affiliated with the Teacher Training Program at Boston University. The State provides taxi service for all the students at the Boston School for the Deaf.

Hearing aids are required in all classes. Communication is oral rather than visual (sign methods). Services rendered are speech and hearing evaluation, speech discrimination and therapy, lip-reading, auditory training, individual therapy/counseling, rehabilitation counseling, personal adjustment training, prevocational training and an academic curriculum. Special programs in arts and crafts and recreation are also available. A vocational rehabilitation counselor is requested when students are ready to graduate. Both individual and group sessions are provided for audiological training. The staff is able to provide speech training to laryngectomized patients. In addition, there are staff members qualified to do psychological testing with the deaf or severe hard of hearing patients.

Note: VRA 31 Inventory Form No. 25, Line 1.

NORFOLK COUNTY HOSPITAL
2001 WASHINGTON STREET
BRAINTREE, MASS. 02185

REGION V
QUINCY AREA

The Norfolk County Hospital was established in 1919 and has a total patient population of persons with respiratory disabilities.

Access by public transportation and parking facilities are available.

Staff total 160 personnel, including: the chief executive, medical director, group worker, instructors, occupational therapists, orthopedic surgeon, physician, psychiatrist, rehabilitation counselor, and a social worker.

Medical services include medical rehabilitation evaluation, physician supervision, occupational therapy, and nursing care. Psychosocial services provided are intake evaluation, individual group and family counseling, and psychological testing done by outside personnel. All of the speech and hearing services are provided by outside personnel. These include speech evaluation, audiological evaluation and therapy and hearing aid try out. Also offered are an arts and crafts program and pre-vocational training. Outside personnel are available for vocational evaluation and counseling, job placement and elementary and secondary school.

The state agency provides the vocational rehabilitation counselor. A physician and an orthopedic surgeon are available to prescribe a limb or a wheel chair.

The present staff of Norfolk County Hospital are able to serve 70 - 80 patients daily. One hundred patients received services during 1966. There were 40 patients referred to MRC, none having been referred from MRC. There is no waiting period between referral and the beginning of services. The majority of patients served were men between the ages of 21 to 55 years.

Services at this hospital are programmed for in-patients with tuberculosis and are more of the recreational rather than therapeutic kind.

No future plans were mentioned.

Note: VRA 31 Inventory Form No. 25, Line 2.

CEREBRAL PALSY TREATMENT CENTER
UNITED CEREBRAL PALSY OF THE SOUTH SHORE AREA, INC.
QUINCY, MASS.

REGION V
QUINCY AREA

To meet the needs of physical restoration, the United Cerebral Palsy of the South Shore Area, Incorporated maintains an out-patient clinic for diagnostic evaluation of persons with cerebral palsy through the cooperation of the city of Quincy. This treatment facility serves forty five communities in the South Shore area.

This out-patient clinic served 167 patients in the calendar year. Their services are aimed at maximizing the potentials of the individual so he can meet the needs of daily living. In the strict sense of the term, this facility is more an habilitative facility rather than rehabilitation. Patients who are able to function neurologically are referred to MRC or the MCB, but this is often only in rare cases.

Presently, the clinic is open two days a week although therapies are provided to the Nursery School students and those students attending the Special Class for CP children at the Furnace Brook School in Quincy.

The Clinic provides the following services to a daily average of sixteen patients: medical services as evaluation and management, occupational and physical therapy and nursing care; psychosocial services as social work evaluation, psychological testing, individual and group counseling, family counseling; speech evaluation and therapy; vocational educational services as personal adjustment training and school. They do maintain a physiatrist consultant that can prescribe a limb for amputee, train in the use of a prosthesis and prescribe a wheel chair. After a patient is seen at the clinic, his progress is followed by a periodic evaluation.

The clinic serves the younger population under twenty one years, and, in the calendar year 1966, they served ninety four males and seventy three females.

Presently, the clinic only has an informal relationship with MRC and MCB, as the counselors make an occasional visit to the clinic or telephone call.

The clinic has no plans to expand any of its services at this time. The Director did emphasize the need for regional planning. Their experience indicates a lack of communication or rapport between any of the facilities in the Greater Boston Area which provide rehabilitation services or programs. The Director stated that regional planning should include education on resources, programs, objectives and goals, so practitioners in the field can provide the best available services to the client.

Note: VRA 31 Form No. 25, Line 3.

OCCUPATIONAL TRAINING CENTER
16 MOON ISLAND ROAD
SQUANTUM (QUINCY), MASS. 02169

REGION V
QUINCY AREA

This facility is located on the Squantum peninsula approximately three miles from North Quincy. This workshop can be reached by public transportation which operates hourly and parking facilities are excellent. The workshop is located in an 18 year old cinder block building which resembles an army-type barrack; the workshop occupies 4100 square feet on one floor. There are no architectural barriers for the handicapped. The workshop is certified by the Wage and Hour Division as an Activity Center.

This workshop is affiliated with the South Shore Association for Retarded Children and the South Shore Mental Health Center. The workshop serves the communities of Braintree, Cohasset, Hanover, Hingham, Hull, Marshfield, Milton, Norwell, Pembroke, Quincy, Randolph, Scituate, and Weymouth.

The present staff consists of six full time and two part-time positions as follows: part-time director, a full time and a part-time instructor, a part-time nurse, a part-time physician, a part-time psychologist, a part-time rehabilitation counselor, a part-time work evaluator, a part-time and a full time workshop foreman, and a psychiatrist consultant when needed. There are five volunteers for work supervision and recreation.

Services provided are as follows: intake evaluation by a psychologist and vocational evaluator; psychological testing; individual and family counseling; group counseling by rehabilitation counselor; vocational services as vocational evaluation, vocational counseling, personal adjustment training, prevocational training, vocational training, transitional and extended employment, job tryout and job placement; educational program; recreational program; and follow-up every two weeks for three months by field supervisor.

The work program consists of 50% sub-contract tasks as packaging, assembling, stitching, and accessory tasks, and 50% janitorial contracts. In this program there are a total number of 23 stations: three for evaluation, 17 for vocational training, 17 transitional sub-contract, and two janitorial for extended employment.

Per diem charges paid by MRC are ten dollars for evaluation for the first 100 hours and thereafter eight dollars per diem.

In 1966 this workshop served 24 clients of whom two were MRC referrals. The average daily number of clients served is 18 and the staff capacity is 22. There is no waiting list. The average waiting period is two weeks.

In 1966 the workshop staff made two referrals to MRC and they were accepted.

This facility is best equipped to serve young retardates ages 17 to 35 years. The 22 clients served in 1966 were in general 23 years of age, mentally retarded, males or females with no work history. The average length of stay in the workshop was 12 months for the two MRC referrals and 14 months for the

remaining clients. Twenty of the 22 clients served were mentally retarded and two were psychotic; the latter two were referred by MRC.

The director plans to seek an expanded location, and to increase the sub-contract shop to provide employment and training. In addition they plan to increase the community work program which will require additional field supervisory staff to provide consistent supervision and follow-up of the clients placed in competitive employment. In addition they would like to add job training stations within the workshop. They have an urgent need for a full time social worker as well as a secretary.

Note: VRA 31 Inventory Form No. 25, Line 4.

Date 9-30-67

Number 26 of VRA 31

Year Covered: 1/66 to 12/66

mo./yr. mo./yr.

Region V			no./yr.		no./yr.								
Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City	County										
	1			2a	2b	2c		6	7a	7b	7c	7d	7e
1	Westborough Framingham	Westborough	Worcester	Westborough Hospital	State d	a	5-- =100% (Mental Disabilities)	a,b,c,d,f,e, g,h,j,k,n,q	934 1129	100	1370 total	?	0
				(*Statistics from fiscal year - not calendar)									

VRA 67-234

Facility Fiscal Information

Client Characteristics

Program Results: Clients Discharged Last Year

Line Identification	Percent of Income from:				Estimated Dollar Value of Free Services	Clients referred by Facility to State VR and AFB	% Clients		Number of Clients Discharged	Percent Discharged to:						
	State VR and Agencies for the Blind	Community Support	Other Sources	Total Operating Expenditures			Under 21 years	<div>9b % (1) (2) %</div>		Competitive Employment	Homemaking	Homebound Employment	Extended Workshop Employment	Further Training	Other Situations	
1	--	0	0	--	4,352,200	100	100	--	--	100	40	30	0	0	10	20

WESTBOROUGH STATE HOSPITAL
LYMAN STREET
WESTBOROUGH, MASS. 01581

REGION V
WESTBOROUGH-FRAMINGHAM
AREA

This hospital was established in 1886 for inpatients and outpatients, offering day, night and family care. Parking facilities are located on the grounds. Bus transportation is available. Most of the older buildings are without elevators or ramps.

The staff totals 21; the positions held are that of the superintendent, the assistant superintendent, nursing instructors, occupational and physical therapists, a physician, a psychiatrist, and a psychologist, a social worker and instructors in typing and sewing. Also available are the services of orthopedic surgeons who are consultants.

Services include medical rehabilitation evaluation, physician supervision, occupational and physical therapy, nursing care, intake evaluation, psychological testing, and individual, group and family therapy, audiological evaluation and hearing-aid try-out are provided by outside personnel. Special programs include recreation, arts and crafts and social group work after working hours. Vocational services provided are personal adjustment training, vocational counseling, pre-vocational training, job placement and training for independent living. A vocational rehabilitation counselor is available through MRC. Limb prescription is not available, but training in the use of prosthesis is available by consultation. A competent physician is available for wheel-chair prescriptions. Training programs include typing, sewing, waitressing and laundry work. A state vehicle is used for transportation for the patients.

During the recent fiscal year 2063 patients received service, 55% of whom were outpatients. Sixty three per cent of all the patients served were between the ages of 21-55. There were 300 more male patients than female patients. The primary disabilities are mental disorders and cardiac conditions with such secondary disabilities as respiratory diseases, diseases of the nervous system, metabolic and nutritional diseases, orthopedic deformity and visual and hearing impairments. The total bed capacity is 1433, the average number of inpatients served daily is 1370. There is no waiting period.

In 1966 this hospital staff made approximately 100 referrals to MRC and approximately 75 patients were accepted.

The Hospital staff has emphasized the need to develop and expand existing rehabilitation programs for men including auto mechanics, tools, and die polishing and expand a homemakers course for women. They also noted a need to develop a sheltered workshop on hospital grounds. They anticipate that some of these programs could be planned along regional lines making use of Grafton State Hospital and Worcester State Hospital facilities.

In addition, the staff noted a need for a full time rehabilitation counselor on their staff or available from Massachusetts Rehabilitation Commission for prevocational testing, counseling and planning. They have already made tentative plans for an employment counselor from the Division of Employment

Security to make regular visits to this hospital for interviewing, testing, and for accepting referrals. This will be a cooperative effort involving the MRC rehabilitation counselor assigned to the Westborough State Hospital. The staff is looking forward to continuing their relationship with MRC.

Presently, this facility is utilizing MRC funding for tutors and services while contributing hospital facilities and consultation from hospital staff.

As these rehabilitation programs become more readily available, the hospital staff notes that more patients will participate since hospital based programs allow the more disturbed to take part since they are not well enough to attend community based programs.

The major problem anticipated is the necessary professional hospital personnel for case finding, consultation with MRC and follow-up care.

Note: VRA 31 Inventory Form No. 26, Line 1.

D. Regional Key to Workshops and Rehabilitation Facilities

Region VI
Boston Proper

1. Boston State Hospital Area (VRA Form Number 27)

I. Workshops

- 1) Patient Rehabilitation Occupational Training Program (PROP) Boston State Hospital Workshop (No. 27, Line 4)

II. Rehabilitation Facilities

A. Medical Facilities

- 1) West Roxbury Veterans Hospital (No. 27, Line 1)
- 2) Mattapan Chronic Disease Hospital (No. 27, Line 2)

B. Audiological Facilities - None

C. State Hospitals

- 1) Rehabilitation Department at Boston State Hospital (No. 27, Line 3)

D. State Schools - for the Retarded - None

E. Rehabilitation Training Facilities - None

2. Boston University Area (VRA Form Nos. 28, 29, 30)

I. Workshops

- 1) Jewish Vocational Service, Inc. (No. 28, Line 1)
- 2) New England Rehabilitation for Work Center (No. 28, Line 2)
- 3) Morgan Memorial Goodwill Industries (No. 28, Line 2)
- 4) Community Workshops (No. 29, Line 2)

II. Rehabilitation Facilities

A. Medical Facilities

- 1) Department of Rehabilitation, University Hospital (No. 30, Line 3)

B. Audiological Facilities

- 1) Robbins Speech & Hearing Center of Emerson College (No. 30, Line 1)
- 2) Boston Guild for the Hard of Hearing (No. 30, Line 2)
- 3) Deaf Adult Program (No. 30, Line 4)

C. State Hospital - None

D. State School - for the Retarded - None

E. Rehabilitation Training Facility

- 1) Industrial School for Crippled Children (No. 30, Line 5)
- 2) Rehabilitation Center of Liberty Mutual (No. 28, Line 3)

3. Government Center (VRA Form Nos. 31 and 32)

I. Workshop - None

II. Rehabilitation Facility

A. Medical Facilities

- 1) Dept. of Physical Medicine, Mass. General Hospital (No. 31, Line 3)
- 2) Rehabilitation Unit, Mass. General Hospital (No. 31, Line 4)

B. Audiological Facilities

- 1) Mass. Eye & Ear - at Mass. General (No. 31, Line 4)
- 2) Veterans Administration Outpatient Clinic (No. 31, Line 2)

C. State Hospitals - None

D. State Schools - for the Retarded - None

E. Rehabilitation Training Facilities

- 1) North Bennet Street School (No. 32, Line 1)

4. Mass. Mental Health Center (VRA Form Nos. 33 and 34)

I. Workshops - None

II. Rehabilitation Facilities

A. Medical Facilities

- 1) Physical Medicine and Rehabilitation Department, Lemuel Shattuck Hospital (No. 33, Line 4)
- 2) Beth Israel Hospital (No. 35, Line 1 (No. 34, Line 1)
- 3) Joseph P. Kennedy Jr. Memorial Hospital, Brighton (No. 34, Line 3)
- 4) Rehabilitation Physical Medicine Dept. V.A. Hospital, Boston
(No. 34, Line 1)

B. Audiological Facilities

- 1) Hearing and Speech Division-Children's Hospital (No. 33, Line 1)
- 2) Northeastern University Speech and Hearing Center (No. 33, Line 2)
- 3) Ear Clinic Department of School Health Service-Horace Mann School
for the Deaf (No. 33, Line 3)

C. State Hospitals

Mass. Mental Health Center (No. 34, Line 4)

D. State Schools - None

E. Rehabilitation Training Facilities

- 1) The Salvation Army Men's Social Service Center (No. 34, Line 5)

5. Tufts Mental Health Center (VRA Form No. 35)

I. Workshops

- 1) Vocational Adjustment Center (No. 35, Line 3)

II. Rehabilitation Facilities

A. Medical Facilities

- 1) Rehabilitation Institute, New England Medical Center (No. 35, Line 2)

B. Audiological Facilities

- 1) Speech, Hearing & Language Center, NEMC (No. 35, Line 1)

C. State Hospitals - None

D. State Schools - None

E. Rehabilitation Training Facilities - None

*This Region VI is served by the MRC Boston District Office.

VRA 31

Date 9-30-67
 Number 27 of VRA 31

Year Covered: 1/66 to 12/66
 mo./yr. mo./yr.

Region VI

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest	Disability Groups Served	Services	No. of Clients Served Last Yr.	R Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
1	Boston State	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Boston State	West Roxbury	Suffolk	Veterans Administration Hospital	23	23	Orthopedic 30% 4--Amputation 5% 63--Nervous Sys. 6% 64--Cardiac & Cir. 20% 65--Respiratory 5% 66--Digestive Sys. 5% 67--Genito-urinary 5% 383--Spinal Cord Injury 22%	a,b,c,d,f, g,h,i,j,k, n,q	1179 136	0 0	156 29	175 35	0 0
2	Boston State			Mattapan Chronic Disease Hospital			OUTSTANDING						
3	Boston State	Dorchester	Suffolk	Rehabilitation Dept. at Boston State Hosp. (See PROP Workshop) d			5-- Mental Disability 100%	a,b,c,d,f,g, h,i,j,k,l,n, q	1504 604	NA	NA	1000	0
4	Boston State	Dorchester	Suffolk	Patient Rehabilitation Occupational Program (PROP) Workshop at Boston State Hospital	a	a	50- 100% (psychotic disorders)	i,j,k,l,m,n, o,p,q	123	0**	52	70	5
Data from Fiscal Year 7/65 to 6/66													

** Number increased considerably since 9/66 but not included in Statistics:
 See Narrative Statement

VRA 67-234

Facility Fiscal Information				Client Characteristics				Program Results: Clients Discharged Last Year								
Line Identification	Total Facility Income	Percent of Income from:				Estimated Dollar Value of Free Services	Clients referred by Facility to State VR and AFB	% Clients		Number of Clients Discharged	Percent Discharged to:					
		State VR and Agencies for the Blind	Community Support	Other Sources	Total Operating Expenditures			Under 21 years	Between 21-65 years		Competitive Employment	Homemaking	Homebound Employment	Extended Workshop	Further Training	Other Situations
	8a \$	8b %	8c %	8d %	8e \$	8f %	9a	9b % (1) (2) %		10 %	10a %	10b %	10c %	10d %	10e %	10f %
1	Boston Veterans Hospital 207,400	0	0	100	207,400	100 income	2-MRC	.4	57		NO RECORDS					
2	Mattapan Chronic Disease					OUTSTANDING										
3	Boston State Rehab. Department --	--	--	--	--	--	119	$\frac{7}{3}$	--	--	NO RECORDS					
4	PROP Workshop 46,707	0	10	90	45,668	unk	0	unk	unk	85	45	12	0	14	0	29

VETERANS ADMINISTRATION HOSPITAL
1400 V.F.W. PARKWAY
WEST ROXBURY, MASSACHUSETTS

REGION VI
BOSTON STATE AREA

The V. A. Hospital in West Roxbury was established in 1946. It is a federally sponsored hospital with bed capacity for three hundred patients. Spinal cord injuries and cardiac cases receive special emphasis; however, no disability is rejected. Adequate off street parking is available, and the Spring Street line of the MBTA offers easy access by public transportation.

The Physical Medicine and Rehabilitation Department consists of twenty four members: the medical Director who is a psychiatrist, three occupational therapists, seven physical therapists, a rehabilitation coordinator, five corrective therapists, and educational, manual arts and recreational therapists. Two orthotists and three social workers are provided through a separate section of the hospital. The vocational rehabilitation counselor is a member of the V.A. regional office. Limb and wheel chair prescription and training in prosthesis are also available.

Training programs are offered in physical therapy, occupational therapy, rehabilitation administration, corrective therapy, social work and nursing. Medical services include medical rehabilitation evaluation, physician supervision, occupational therapy, physical therapy, prosthetic fitting, nursing care and corrective therapy. Psychological testing and individual and family counseling are the psychosocial services offered. Special programs include arts and crafts and recreational activities. Vocational evaluation and counseling, prevocational training, some job placement, educational therapy and driver-training are also available. Follow-up is accomplished through out-patient treatment and clinics, amputee clinic, home visits and social service. Transportation costs can be provided for service-connected patients and, under certain conditions, to non-service connected veterans.

During 1966, 1,315 patients received services, none of whom were MRC clients. Two of the patients served were referred to and accepted by MRC. The majority of patients served were male in-patients between the ages of twenty one to fifty five. Only twenty eight patients were females. Thirty percent of the disabilities are due to orthopedic deformity or functional impairment.

An increase in beds for spinal cord injuries can be anticipated. PL 89 - 358 will enable the expansion of hospital benefits for those disabled through industrial and automotive accidents. There will be a renewed emphasis on educational and vocational rehabilitation. Also anticipated are physical restoration, out-patient and home-care programs for the increased number of elderly veterans with chronic diseases.

Note: VRA 31 Inventory Form No. 27, Line 1.

REHABILITATION DEPARTMENT
BOSTON STATE HOSPITAL
591 MORTON STREET
DORCHESTER, MASS. 02124

REGION VI
BOSTON STATE AREA

Boston State Hospital, established in 1839, has a long history of patient treatment, training and research. A Rehabilitation Department was established in this urban mental hospital in 1963. This department has emphasized the employment of patients within and outside the hospital. Traditionally occupational therapy, social service, the nursing service, doctors and volunteers had been concerned with patient employment.

The Rehabilitation Unit Staff includes an executive, a medical director, two group workers, four instructors, 200 rehabilitation nurses, 70 psychiatrists, 30 occupational therapists, 10 psychologists, four full time and three part-time rehabilitation counselors, 20 social workers. An MRC counselor is assigned regularly to this facility.

This staff provides the following services: medical rehabilitation evaluation, medical management, occupational therapy, physical therapy, prosthetic fitting, nursing care, psychological testing, individual and family counseling, group therapy, recreational programs, social group work, arts and crafts, personal adjustment training, training for independent living, vocational evaluation, vocational counseling, prevocational training, on-the-job training, job placement and referral to workshop. Follow-up services are provided for rehabilitation patients through regular visits to home and industry and contacts with employers of the clients placed in jobs.

The Rehabilitation Department of Boston State Hospital maintains a Central Office available to all patients at the hospital. In this Central Office complete up-to-date records are kept on all patient trainees. In order to be accepted into the hospital work programs patients first must be referred through this Central Office to a Rehabilitation Committee. Once a referral is approved, patients are screened by the Rehabilitation Committee which consists of a hospital rehabilitation counselor as chairman, a hospital social worker, a hospital psychiatrist, and an MRC counselor. This committee meets weekly to receive referrals from all hospital staff. If the referred patient has rehabilitation potential as determined by the MRC counselor, he is then processed according to MRC case service procedures. After a patient has been screened and accepted, a referral is made to either the Patient Employment Program (PEP), to Hospital Industries or to the PROP Workshop. (See narrative on PROP Workshop.)

The MRC has assigned a full time rehabilitation counselor to the Boston State Hospital. This counselor is responsible for accepting referrals for the PROP Workshop as well as referrals for any service within or without the Hospital.

In 1966 this Rehabilitation Department served 1504 inpatients and 640 outpatients with a daily service average of 1000 patients. In this time period

they made approximately 119 referrals to MRC and approximately 55 were accepted. The average length of stay in this department is three months. This program results in a substantial number of mental patients being rehabilitated.

Note: VRA Inventory Form No. 27, Line 3.

PATIENT REHABILITATION OCCUPATIONAL PROGRAM
BOSTON STATE HOSPITAL
591 MORTON STREET
BOSTON, MASS. 02124

REGION VI
BOSTON STATE AREA

On January 13, 1964, a sheltered workshop was established at Boston State Hospital to assist in the vocational rehabilitation of the mentally ill. The Workshop, sponsored by a small group of businessmen from the Greater Boston area, in full cooperation with the Boston State Hospital, was incorporated on March 23, 1964, as a non-profit organization under the name of Patient Rehabilitation Occupational Program, Inc., or PROP, Inc. This Boston State Hospital furnishes one floor with 8,899 square feet of which 6,300 square feet are used for subcontract work. Presently the print and assembly area are inaccessible by wheel chair but renovations are scheduled for 1967-68. Within the present workshop there is 300 square feet available for expansion.

The PROP Workshop is a member of the National and State Association of Sheltered Workshops and Homebound Programs. It has been certified by Wage and Hour for Training and Evaluation.

Prior to the VRA Workshop Improvement Grant effective 1/1/67 the PROP Workshop staff consisted of two full time members: Supervisor and a work evaluator; and seven staff members on assignment from Boston State Hospital: a Director, a part-time group worker; a nurse, a rehabilitation counselor, a work evaluator, and two workshop foremen. Since the grant the workshop staff does not have to depend on the availability of hospital staff; the grant added a Director, Rehabilitation Counselor, a print shop supervisor, assistant sewing shop supervisor, and secretary.

The staff provided the following services: (number of clients receiving these services in fiscal year 1966 are noted in parenthesis): vocational evaluation (123), personal adjustment training (123), prevocational training (20), on-the-job training (123), transitional employment (123), extended employment (10), and job placement (38). Other services available by referral to the Rehabilitation Department of the Boston State Hospital are medical evaluation, medical management, occupational therapy, nursing care, psychological testing by rehabilitation counselor, individual therapy by psychiatrist, family counseling, and group therapy. Speech and hearing evaluation and speech therapy are also provided through referral to other departments.

In addition, PROP has set up an apartment off hospital grounds and five clients have utilized this service. Follow-up services are provided twice during the first month for any client who completes the workshop program and finds employment either by himself or with help.

The work program is 100% industrial subcontract including assembly, garments, and printing. In addition this facility has training programs for secretarial work, food service, and nurses aide. The evaluation program includes on-the-job experiences to assess work readiness, to identify specific vocational and/or social problems, and to identify particular interests or skills.

Since the fall of 1966 the workshop has established a new relationship with MRC whereby the MRC counselor visits the workshop three days per week. From November 28, 1966 to December 31, 1966 14 clients were referred to the workshop by MRC.

The MRC Counselor is responsible for accepting referrals from the state hospital Rehabilitation Committee, making eligibility determinations for MRC services, and will utilize the PROP Workshop to evaluate and train clients. The case will be followed to closure by the MRC counselor.

In the fiscal year 1966 this PROP Workshop served 123 patients with a daily average of 52 patients. These clients with mental disabilities averaged 41 years of age with 10.2 years of education, and 30% of the group had no prior work history, and another 45% only had a sporadic work history. The average time spent in the workshop was 300 days. Since this fiscal year 1966 was prior to the agreement between MRC and the PROP Workshop none of the 123 patients were MRC clients.

Plans have been approved for the renovation of the building where the shops are located. A complete darkroom will be installed to complement our printers' training program. Various pieces of equipment will be purchased and the overall structure will be improved with modifications of partitions, electrical supply, heat, bathrooms, etc. This renovation project is scheduled to begin during the fall of 1967 and should be complete by summer of 1968.

The services are constantly being improved through the addition of staff and equipment, which is made possible through (a) the V.R.A. Workshop Improvement Grant and (b) through a growing relationship with MRC.

The staff is presently implementing a nurse's aide training program, a food service training program, a laundry-dry cleaning program and a service station attendant training program. Also, they hope to expand their apartment project and social club to provide more services related to the social aspects of rehabilitation.

They are gradually shifting their emphasis from the chronic population (now 1,400) to the acutely ill, newly admitted patient--numbering approximately 2,000 per year.

The key person in their overall plans is the MRC counselor, who is assigned there three days per week. Many of their plans for expanding services have not been implemented because of lack of referrals. The Director feels strongly that the MRC counselor would have plenty of work, even if he were here on a full time basis with supporting clerical and consultative staff.

Note: VRA 31 Inventory Form No. 27, Line 4.

Date 9-30-67
Number 28 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

Region VI

Line Identification	Area	Location		Name of Facility	Sponsorship of Program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
1	Boston University Area	2a Boston	2b Suffolk	2c Jewish Vocational Service, Inc.	3 f	4 b	5 500 = 26% (psychotic) 510 = 16% (psychoneurotic) 532 = 10% (Mentally Retarded) 64 = 14% (Cardiac and Circulatory)	6 h,g,i,j,k,l,m,n,o,p,q	7a 75	7b 41	7c --	7d --	7e 0
2	Boston University Area	Boston	Suffolk	New England Rehabilitation for Work Center (Morgan Memorial)	h	a	1-- = 32% (Blindness) 2-- = 28% (hearing disabilities) 5-- = 21% (mental disabilities)	a,b,d,f,g,h,i,j,k,n,l,q	113	110	30	30	51
3	Boston University Area	Boston	Suffolk	Rehabilitation Center Liberty Mutual	h	a	Incomplete	Incomplete					

Section 10.00 - General Provisions

Section 10.00 - General Provisions

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Section 10.00 - General Provisions

VRA 67-234

Facility Fiscal Information				Client Characteristics		Program Results: Clients Discharged Last Year										
Line Identification	Total Facility Income 8a \$	Percent Of Income from:				Estimated Dollar Value of Free Services 8f %	Clients referred by Facility to State VR and AFB 9a	% Clients		Number of Clients Discharged 10 %	Percent Discharged to:					
		State VR and Agencies for the Blind 8b %	Community Support 8c %	Other Sources 8d %	Total Operating Expenditures 8e \$			Under 21 years 9b %	Between 21-65 years (1) (2) %		Competitive Employment 10a %	Homemaking 10b %	Homebound Employment 10c %	Extended Workshop Employment 10d %	Further Training 10e %	Other Situations 10f %
1	80,000	8	11	81	80,000	\$2 per diem per client	16	8	91	60	30	0	0	10	0	13
2	New England Rehabilitation Center 120,425	41	2	57	Work Center 142,465	--	20	34	65	107	32	1	1	22	13	32
3	Rehab. Center - Liberty Mutual															

Date 9-30-67

Number 29 of VRA 31

Year Covered: 1/66 to 12/66

no./yr. no./yr.

Region VI (Continued)

Line Identification	Area	Location		Name of Facility	Sponsorship of Program	Sponsors Interest	Disability Groups Served	Services	No. of Clients Served	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
1	Boston University Area	2a Boston	2b Suffolk	2c Morgan Memorial Goodwill Industries	h	4 a	5 5-- 39% (Mental disorders) i,j,k,m, 699 = 29% (other - aging)	6 a,b,d,f,g,h, i,j,k,m, n,o,p,q (statistics included)	7a 1750	7b 330	7c 550	7d 560	7e 14
2	Boston University Area	Boston	Suffolk	Community Workshops, Inc.	f	b	50- = 14% (psychotic) 532 = 24% (mentally retarded) 52- = 11% (63- = 20% (Nervous system) 64- (Cardiac and Circulatory)	i,l,j,k,m,n, o,q	234	208	51	51	0

VRA 67-234

Facility Fiscal Information				Client Characteristics		Program Results: Clients Discharged Last Year										
Line Identification	Total Facility Income 8a \$	Percent of Income from:				Estimated Dollar Value of Free Services 8f %	Clients referred by Facility to State VR and AFB 9a	% Clients		Number of Clients Discharged 10 %	Percent Discharged to:					
		State VR and Agencies for the Blind 8b %	Community Support 8c %	Other Sources 8d %	Total Operating Expenditures 8d \$			Under 21 years % (1)	Between 21-65 years 9b % (2)		Competitive Employment 10a %	Homemaking 10b %	Homebound Employment 10c %	Extended Workshop Employment 10d %	Further Training 10e %	Other Situations 10f %
1	Morgan Memorial 3,101,871	0	20	80	Will Industries 3,100,834	--	152	--	--	--	--	--	--	--	--	--
2	Community Workshop 220,439	33	40	27	204,225	\$5 per diem per client serviced (approx. \$255 per diem)	15	37	62	131	37	0	0	2	15	46

Date 9-30-67

Number 30 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

Region VI

Line Identification	Area	Location		Name of Facility	Sponsorship of Program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
1	Boston University	2a Boston	2b Suffolk	2c Robbins Speech & Hearing Center of Emerson College	h	a	5 2-- = 100% (Hearing Im-pairments)	6 e,g,q	7a 500	7b 40	7c 20	7d 30	7e 0
2	Boston University	Boston	Suffolk	Boston Guild for the Hard of Hearing	h	a	2-- = 100% (Hearing Im-pairments)	e,k,q	1968	64-MRC 25-MCB	12	12	128
3	Boston University	Boston	Suffolk	Department of Rehabilitation, University Hospital	h	a	no records	a,b,c,d,f,e, g,h,j,q	286 383	? no records but do refer	35 45	38 35	0 0
4	Boston University	Boston	Suffolk	Deaf Adult Project Morgan Memorial	h	a	2-- = 100% (Hearing)			Incomplete			
5	Boston University	Boston	Suffolk	Industrial School for Crippled Children			Incomplete						

VRA 67-234

Facility Fiscal Information				Client Characteristics		Program Results: Clients Discharged Last Year										
Line Identification	Total Facility Income 8a \$	Percent of Income from:				Estimated Dollar Value of Free Services 8f %	Clients referred by Facility to State VR and AFB 9a	% Clients		Number of Clients Discharged 10 %	Percent Discharged to:					
		State VR and Blind Agencies for the 8b %	Community Support 8c %	Other Sources 8d %	Total Operating Expenditures 8e \$			Under 21 years 9b %	Between 21-65 years (2) %		Competitive Employment 10a %	Homemaking 10b %	Homebound Employment 10c %	Extended Workshop Employment 10d %	Further Training 10e %	Other Situations 10f %
1	Emerson College 9,000	5	0	95	NA	30	5	Unknown	NA	--	--	--	--	--	--	--
2	Boston Guild for the Hard of Hearing 72,380	2	51	47	92,000	25	1476 (75%)	5	35	1948	--	--	--	--	--	100
3	University Hospital NA				NA	NA	no record but do refer	9	50	NA	--	--	--	--	--	--
4	Deaf Adult Project		Incomplete													
5	Industrial School for Crippled Children		Incomplete													

JEWISH VOCATIONAL SERVICE ADJUSTMENT CENTER
JEWISH VOCATIONAL SERVICE, INC.
BOSTON, MASS.

REGION VI
BOSTON UNIVERSITY AREA

This workshop is an affiliate of the combined Jewish Philanthropies. The Jewish Vocational Service offers non-sectarian programs in Vocational Planning, Educational Counseling, Small Business Counseling Service and Work Adjustment Center.

The Jewish Vocational Service Work Adjustment Center is an outgrowth of the total Jewish Vocational Service, Inc. Program. This program has been in operation for ten years as a non-profit, charitable workshop in which the physically, mentally and emotionally handicapped are offered a total integrated rehabilitation and work adjustment program. The workshop is certified by the Department of Labor for evaluation and training.

This Jewish Vocational Service is located in the retail district of downtown Boston, in a six story brick, well maintained building. They occupy two floors of the building; the third floor houses the workshop; the fourth floor houses the offices and library. There are two elevators in the building, one for freight and one for passengers.

The workshop, located on the third floor, is well laid out, except for the storage area. The training area occupies 4200 square feet.

The current staff includes a part-time director, a part-time psychologist, three part-time vocational counselors, a rehabilitation supervisor, a workshop manager, a workshop foreman, two to eight production aides, and a part-time librarian. There are two volunteers in systems and procedures and Industrial Engineering.

This Work Adjustment Center has a work program consisting of 95% subcontracted activities from business and industry. The nature of the work varies from clerical tasks including sorting, filing, mail opening, collating, folding, inserting, to light bench work, simple machine assembly and power equipment operating. Five percent of the work program consists of workshop housekeeping, maintenance, and material handling services.

This workshop does not have separate categories of training stations for each work task and all training stations are utilized in a flexible manner to serve the needs of each trainee.

Services provided at this workshop include intake evaluation by the rehabilitation counselor; psychological testing; individual and family counseling; group counseling; follow-up counseling for maintenance and support; and vocational services as vocational evaluation, vocational testing, vocational counseling, personal adjustment training, prevocational and vocational training, job analysis, on-the-job training, transitional and extended employment, and placement. In 1966, 16 clients were in extended employment.

Presently this workshop concentrates on programs of diagnostic work evaluation and work adjustment training. The program is characterized by a great deal of investment in counseling -- individual, group, and family.

From October 1965, through September 30, 1966 this workshop served 75 clients of whom 31 were MRC referrals. The daily average of clients served was not known. During this same year the workshop referred 16 clients to MRC. The most frequent disabilities of the 75 clients served were psychosis, psycho-neurosis, cardiac conditions, and mental retardation.

The MRC referrals were in general single male or female clients ranging in age from 21 to 40 years with the predominant disability of psychosis.

The Director noted an increasingly effective working relationship with MRC. Since the early months of 1966 this workshop's communication with MRC has changed from an informal contact to regular visits from MRC counselors. Presently 50 of the 75 individuals being serviced are MRC clients.

The Jewish Vocational Service has just completed an overall study of their services, and have made the following recommendations for the workshops expansion and improvement.

The JVS Workshop Adjustment Center Program should plan for a manageable expansion from its early 1966 daily trainee load of 25 to a daily trainee load of 100. --- By the end of 1966, this program was serving almost 50 trainees per day. Planning is underway to try to achieve the goal of 100 trainees per day by the end of 1967.

By the end of May 1967, a committee made up of industrial engineers, businessmen, Directors of the Board of JVS assisted by several university students majoring in Industrial Management will have completed and presented all of the plans and specifications for a complete modernization of the Work Adjustment Center. Plans call for replacement of all the very old used equipment. Floor plan drawings indicate that their present floor space with modern equipment and up-to-date layout can accommodate a 100 trainee daily load. Plans also call for the latest in material handling, moving and storage equipment.

Architectural plans have already been completed for the creation of a model efficiency apartment for use in training in homemaker skills. Also, architectural drawings are already on hand for the installation of a model short order cafeteria for training in food service skills and for in-plant feeding of trainees. Workshop modernization will also require new modern industrial flooring and up-to-date electrical wiring to provide for both the lighting and power requirements of the workshop.

Preliminary data emanating from the Long Range Community Planning Study has emphasized the dearth of vocational rehabilitation and employment available to the older citizen in the Greater Boston Metropolitan area. This facility has a directive from its Board of Directors to develop services for this "high need" group. Demographic studies have established that the geriatric segment of our Greater Boston population is already significant in numbers and will be increasing over the next decade.

To implement these plans the Director is anticipating requisitions for Federal funds.

Note: VRA 31 Inventory Form No. 28, Line 1.

MORGAN MEMORIAL GOODWILL INDUSTRIES
95 BERKELEY STREET
BOSTON, MASSACHUSETTS

REGION VI
BOSTON UNIVERSITY AREA

MORGAN MEMORIAL NEW ENGLAND REHABILITATION FOR WORK CENTER
927 WASHINGTON STREET
BOSTON, MASSACHUSETTS

Morgan Memorial is a voluntary, non-profit agency established in 1895. The agency holds Federal tax exempt certification and sponsors a variety of social welfare programs. Several of these programs, e.g., Fresh Air Camp Program, Hayden Goodwill Inn School, Day Care Program, while not geared specifically to vocational rehabilitation nevertheless offer a rich resource for some clients of the vocational rehabilitation programs when indicated. Two of the programs are geared specifically to vocational rehabilitation goals. The first is Morgan Memorial's Goodwill Industries of Boston, the prototype for all other Goodwill Industries and currently the largest sheltered workshop in New England. The other is Morgan Memorial's New England Rehabilitation-for-Work Center, which was established in 1960 as a rehabilitation facility to meet State Vocational Rehabilitation Agency needs for intensive evaluation and adjustment services in New England. When appropriate, services of each setting are used in client programming.

The present Massachusetts Rehabilitation Commission and Massachusetts Commission for the Blind referred client load in Boston Goodwill Industries is seven. Projected plans call for 50 such clients by June 1969. Plans are prepared such that these services will be virtually self-sustaining at the termination of VRA grant-in-aid-assistance.

The present MRC and MCB referred client load in the New England Rehabilitation-for-Work Center is 30. Projected plans call for 40 such clients by June 1969. Plans under way assure that these services will become increasingly self-sustaining so that by June 1969 this setting of Morgan Memorial vocational rehabilitation services no longer will require the heavy financial subsidy of Morgan Memorial. Rather the cost will be borne by the public referring agencies. This will allow Morgan Memorial to subsidize those needed community services for which there are no Federal grant-in-aid programs, e.g., a Day Care Center for disabled children. This facility will be relocated in brand new quarters adjoining the present site of the administration offices and the Goodwill Industries Workshop. Construction of a new 16 story building is expected to be complete in 1968.

Presently the New England Rehabilitation for Work Center is housed in a 40-year-old building with four floors. The total square feet is 20,000 of which 4,800 square feet are used for training and evaluation. This old building has inadequate passenger elevators. Present plans call for this building to be taken by the Boston Redevelopment Authority between June and September 1968.

This facility serves New England states and New York State. It is certified by the Wage and Hour Division for training and evaluation. The staff includes 2 directors, 2 group workers, 3 psychologists, 3 work evaluators, 1 part-time consultant psychiatrist, and a consultant recreation worker.

In addition the following staff are available to both this facility and Morgan Memorial's Goodwill Industries: 2 nurses, 2 placement officers, 2 recreation workers, 2 social workers, 2 supervisors, a part-time consultant research sociologist, and 3 part-time consultant physicians.

Services available at this Work Center are the following: medical services as evaluation, management and nursing care; psychosocial services as, psychological testing, individual and family counseling, and group counseling; vocational services as evaluation, testing, counseling, prevocational and vocational training, and placement; recreational programs; academic tutoring, mobility, a six month follow-up, and a residence accommodation for 20 clients. This facility concentrates on evaluation and personal adjustment training services.

The work activities are largely work samples ranging from unskilled to skilled nature within service, clerical, mechanical, repair, and machine operation areas. In addition extensive use is made of work stations located elsewhere at Morgan Memorial's Goodwill Industries.

In 1966 this facility served 113 clients of whom 57 were MRC referrals and 27 were MCB referrals. The average daily number of clients served is 30 which is presently the capacity for the staff. The waiting list is presently 61 clients of whom 26 are MRC referrals and 11 are MCB referrals. The average waiting period is six weeks. The average length of stay in the workshop for MRC clients is 40 days and 90 days for MCB clients. In 1966 the workshop staff made 20 referrals to MRC.

In the past five years this workshop has increased its caseload approximately 40% and its waiting list by 50%.

In order to meet the referral demands Morgan Memorial applied for funds for new equipment via Laird Amendment Assistance for the smapling and Prevocational Evaluation Unit at the rehabilitation facility - New England Rehabilitation-for-Work Center. These funds were granted and this will result in a higher quality of pre-vocational evaluation services available for MRC and MCB a larger number of clients served. This grant will allow the expansion of a number of work samples and variety of work stations, and provide more extensive and extended work sampling in the area of automation repair, clerical work, off-set printing and machine operation.

The Morgan Memorial Goodwill Industries serves Greater Boston and suburbs. It is certified by the Federal Wage and Hour Department.

This facility is located in a six floor, forty year old building, and this facility occupies 98,000 square feet of which 60,000 are used for training and evaluation.

In addition to a workshop foreman the staff includes those noted previously in the New England Rehabilitation-for-Work Center. In 1966 Morgan Memorial received a Workshop Improvement Grant to improve the rehabilitation staff by adding a social worker, and two rehabilitation counselors. The continuation of this Workshop Improvement Grant was approved in May 1967 providing for the subsidation of three staff members.

Services available at the Goodwill Industries include the following: medical services as evaluation, management, and nursing care; psychosocial services as psychological testing and individual and group counseling, vocational services as vocational evaluation, vocational testing, vocational counseling, pre-vocational training, on-the-job training, transitional and extended employment, and job placement; recreational programs, residence accommodations, and follow-up which is only provided when needed.

The workshop concentrates on transitional and extended employment. Employment within this facility is no less than the minimum wage. This is a placement service that is at the disposal of the MRC.

The work program consists of 65% salvage and repair, with clothing, hard goods, and furniture, 10% sales, 2% industrial sub-contract, 8% maintenance, and 15% article collection. There are approximately 125 different jobs of the unskilled and semi-skilled nature associated with solicitation, collection, receiving, sorting, repair and other processing, distribution, and the sale of donated clothing, home furnishings and other goods.

In 1966 this facility served 1,750 clients. There are no statistics on MRC or MCB served. In 1966 there were 2,634 referrals of whom 312 were MRC clients and 18 were MCB clients. In this same year the facility staff referred 149 clients to MRC and 3 to MCB.

The major disabilities of the clients serviced in 1966 were mental disorders, aging, nervous system disorders, cardiac conditions and respiratory diseases. (It is interesting to note that 29% were categorized having the disability of age.)

Plans

Studies have been underway for several years for expansion of rehabilitation services and replacement of buildings. These plans call for refurbishing the Boston Goodwill Industries building at 95 Berkeley Street and the construction of a new Rehabilitation Center/Administration Annex. Studies for funding this building program are underway and implementation is imminent. The Director indicates federal grants-in-aid programs will be essential resource. Morgan Memorial proposes to extend rehabilitation services to Worcester, Brockton, and the Fall River - New Bedford area.

Worcester

Morgan Memorial recently acquired from Stop and Shop the property at 631 Main Street, Worcester. Proposals are now being drawn for VRA grant-in-aid assistance to establish a workshop in Worcester. The target date is June 1, 1967. The basic projections for providing rehabilitation services through Goodwill Industries of Worcester are similar to and complement the projections of services through the Goodwill Industries services of Boston and Lynn.

Brockton

The target date to establish a workshop providing vocational rehabilitation services in the Brockton area is December 1967. VRA grant-in-aid support will be sought. The plan will be similar to and complement those in Boston, Lynn, and Worcester Goodwill Industries.

Fall River - New Bedford

The target date to establish a workshop providing vocational rehabilitation services in the Fall River - New Bedford area is September 1968. VRA grant-in-aid support will be sought. The plan will be similar to and complement those in Boston, Lynn, Worcester, and Brockton Goodwill Industries.'

Projected plans for extending services of the Goodwill Industries of Lynn and Worcester call for a client load of 35 persons each plus 70 "placement opportunities". The fee for the basic vocational rehabilitation package is projected at \$50 per week. This would provide annual income through fees of \$91,000. The projected budget is expected to be \$92,000 annually. This will require negotiable and realistic financial subsidy by Morgan Memorial.

Special Programs

The Massachusetts Housing Association, an affiliated Morgan Memorial corporation, has been designated by the Boston Redevelopment Authority to develop extensive low-income housing units. The agency is conducting a study to determine the rehabilitation-social service needs of such low-income families. As the study is refined, means of funding the needed services will be explored, utilized, and the service program will develop concurrent with the development of the housing units.

For 61 years Morgan Memorial has conducted a fresh air summer camp program for so-called disadvantaged children. Six hundred or seven hundred children are referred to the camp program by social welfare agencies in the State. The program allows these children four weeks of sunshine, fresh air, wholesome food, and some fun. Studies are underway to find effective full-time use of this facility. Present indications are that some such use will be found in the areas of pre-vocational and vocational rehabilitation services.

On July 1, 1966, Morgan Memorial absorbed the Easter Seal Society's Just-One-Break Placement Program. Easter Seal will assist Morgan Memorial in financing this program, phasing out over a three-year period. The JOB Program will be extended to include all disability groups. This expanding placement function of Morgan Memorial will work cooperatively with State and voluntary agencies for the placement of disabled persons. It is projected that this placement function of the agency will extend to those communities where Morgan Memorial plans the establishment of a workshop.

The Hayden Goodwill Inn School is a Morgan Memorial program providing educational-therapeutic services for mid-teen-age boys. Although this program is not geared exclusively to vocational rehabilitation goals, there are pre-vocational and vocational rehabilitation components. The Hayden Goodwill Inn School plans to strengthen this arm of its program in the near future and will look for possible VRA funding.

The building which houses the Inn will be razed by the Boston Redevelopment Authority this summer. Architectural studies for the new Inn are well underway. Morgan Memorial will seek financial assistance for the building program from appropriate Federal agencies.

Thus, the vocational rehabilitation plans of Morgan Memorial for the future are perceived as greatly increasing the numbers of vocational rehabilitation clients to be served. The vocational rehabilitation efforts of Morgan Memorial will continue to be for multi-disability groups.

Note: VRA Inventory Form No. 28, Line 2 and page 29 Line 1.

COMMUNITY WORKSHOPS, INC.
876 WASHINGTON STREET
BOSTON, MASS. 02111

REGION VI
BOSTON UNIVERSITY AREA

This workshop has been serving the Greater Boston area since 1877. It is supported by the United Community Services. Presently they are located in a six-floor, fifty-two year old brick building, but they are moving to new and larger quarters in a modern fire resistant building in the Garment Industry area of downtown Boston.

This building will be easily accessible to all clients, including those in wheel chairs. The new site provides an increase of 25% in both gross and usable space. As a result they are anticipating increasing the number of clients served by 40 to 50%. In addition the new site is near public transportation and near the New England Medical Center and the Rehabilitation Institute.

The staff includes a director, three instructors, a rehabilitation counselor, five supervisors, and a business manager. A physician, psychologist, psychiatrist, and social worker are available "on call" to this workshop. There are no volunteers.

The work program consists of 40% industrial subcontract type work packaging, assembly, and collating, and 60% prime manufacturing of garment stitching and woodworking.

In terms of vocational services this workshop provides evaluation, counseling, personal adjustment training, prevocational and vocational training, extended employment, placement, and follow-up which is limited to one or two contacts within six months of separation.

Continuing special projects include a summer work program, funded by a private foundation, allowing a four week paid work experience for handicapped high school students. There are two four week periods in July and August. Last year's students were from the Industrial School for Crippled Children, the Mass. Hospital School, and the Horace Mann School for the Deaf.

A program funded by the Tuberculosis Association has been in operation since January 1966 for the vocational evaluation at the workshops of tubercular alcoholics from the Half Way House of the Boston Sanatorium.

In January 1967, a Work Study Program with the Boston Public Schools was started, to train mentally retarded girls in stitching and assembly work.

In 1966 this workshop served 234 clients, compared to 180 served in 1965. Of the 234 clients 71% (167) were MRC referrals and one was an MCB referral. This workshop serves 51 clients daily which is the full capacity of the staff and physical space. The major disabilities of the clients served in 1966 were mental retardation, cerebral palsy, psychosis, and cardiac conditions. Thirty-seven per cent of the total served clients in 1966 were 16 to 20 years of age and 30% were between ages 21 to 40 years of age. The average length of stay in the workshop for MRC clients was 58 days.

The per diem charge for MRC clients is ten dollars for each of the following services: vocational evaluation, personal adjustment training, and vocational training.

In 1966 the workshop staff made 15 referrals to MRC.

Presently this workshop is requesting a Workshop Improvement Grant to employ a production supervisor and a cafeteria supervisor. In addition, they are seeking rent assistance to enable this workshop to move to a more suitable site which meets the "Standards for Rehabilitation Facilities and Sheltered Workshops".

This expansion of the workshop in new and larger quarters will enable it to serve approximately 100 clients daily. The Packaging, Assembly, and Collating Department will double in size and number of clients; the Woodworking Department will double in size and number of clients; the Woodworking Department will expand to service 15 clients; and the Office Practice Department will expand to evaluate and train 20 clients. A new program of evaluation and training in cafeteria work will be added. In addition additional extended workers positions will be available, as well as starting a homebound workers program.

This workshop has consistently provided excellent workshop program for MRC clients. The expansion of this program and its new expanded quarters will enhance its usefulness to MRC counselors.

Note: VRA 31 Inventory Form No. 29, Line 2.

EMERSON COLLEGE
ROBBINS SPEECH AND HEARING CENTER
168 BEACON STREET
BOSTON, MASS.

REGION VI
BOSTON UNIVERSITY AREA

Robbins Speech and Hearing Clinic was established in 1954 at Emerson College for the purpose of providing diagnosis, speech and hearing therapy for clients and training for students in speech and hearing fields.

Forty of the five hundred patients served in 1966 were MRC referrals. In the same year, this facility made five referrals to MRC. Any clients with disabilities not related to speech and hearing are rejected at this facility. This facility indicates that they are not working to capacity, as they have a daily capacity for ten more clients than they are now presently serving.

The services provided by this facility are evaluations in hearing, speech, hearing aids and lip-reading, speech reception and discrimination, speech therapy, auditory training, instructions in lip-reading and hearing-aid orientation. The service of a psychologist is provided when needed for therapy or counseling.

The Director of this facility is a professor of audiology. Assisting him are a full-time audiologist and a part-time hearing therapist. Speech pathology and therapy are supplied by several students in training. Consultants include a psychologist and an otologist.

This facility does have an architectural barrier, as the clinic is housed in an old brownstone with steep staircases and a small elevator, neither of which are suited for wheel chairs. Access to public transportation is available.

Long range plans include a new audiological testing suite to be installed in new space to be added in a nearby building. Funds needed for renovation and the addition of space are being provided by the college. An application has been submitted to VRA for a training grant to be used to support the costs of a sound proof room. Also hoped for, is an additional aural rehabilitation staff member to work with groups of adults. Another major need is sufficient electronic equipment. Solutions to all needs rely on funds available.

Note: VRA 31 Inventory Form No. 30, Line 1.

BOSTON GUILD FOR THE HARD OF HEARING
283 COMMONWEALTH AVENUE
BOSTON, MASS. 02115

REGION VI
BOSTON UNIVERSITY AREA

The Boston Guild for the Hard of Hearing provides diagnosis and hearing therapy and informational services for all persons over six years of age. This facility has been in operation since 1916. It is a non-profit organization providing out-patient care with membership in the United Community Services and National Association of Speech and Hearing Agencies.

The facility consists of five rooms for administration, one waiting-room, three acoustically-treated rooms for hearing testing, three therapy rooms (one with a one way window), one room for counseling, a kitchen and a professional library and center for research materials. There are no ramps and only a small elevator. Accessible public transportation include the MTA, Back Bay Station and bus. Parking facilities are inadequate.

During 1966, 1,968 persons received audiological assessment, hearing aid evaluation and therapy. Sixty four of these were referred by MRC, and twenty five were referred by MCB. In the same year 5,990 persons received Information Service, and 2,731 persons received lectures (in groups). Medical clearance is required for acceptance to this facility. Presently the facility is working to capacity and has a waiting list of 128 referrals. Their records indicate making approximately 1476 referrals to state vocational rehabilitation agencies in 1966.

Services offered include hearing evaluation (pure tone, air and bone conduction), hearing-aid evaluation and orientation, speech discrimination and evaluation, lip-reading, auditory training, rehabilitation counseling and a tutorial program for children. A current stock of hearing aids from various manufacturers is maintained. A mobile unit (Hearing-Test Mobile) gives screening tests for industry and also in various communities in cooperation with local Boards of Health.

There are nine professional staff members: the executive Director, an audiologist, a supervisor of clinical services, a hearing therapist, two nurses, a part-time rehabilitation counselor, a part-time community educator and a consultant (Ed.D.). Additional staff includes three clerical personnel and one student.

Note: VRA 31 Inventory Form No. 30, Line 2.

DEPARTMENT OF REHABILITATION, UNIVERSITY HOSPITAL
750 HARRISON AVENUE
BOSTON, MASSACHUSETTS 02118

REGION VI
BOSTON UNIVERSITY AREA

The Rehabilitation Department of the University Hospital was opened in 1956, offering in-patient and out-patient care. All disabilities are accepted for service; however, spinal cord injuries, back injuries and amputation cases receive special emphasis in treatment.

The facility is located near public transportation. Off street and street parking is available for staff, visitors and patients.

The staff numbers twenty three, consisting of the medical Director, five rehabilitation nurses, two occupational therapists, a part-time orthopedic surgeon, a part-time physician, a physiatrist, a social worker, a part-time psychiatrist and a part-time psychologist and two speech therapists, one of whom is part-time.

Services provided include medical rehabilitation evaluation, physician supervision, occupational and physical therapy, prosthetic fitting, nursing care, intake evaluation, psychological testing, individual and family counseling, speech evaluation and therapy, audiological evaluation and therapy and hearing-aid tryout.

Social group work after work hours is conducted by outside personnel as are vocational counseling and job placement. Prevocational training and training for independent living are also provided.

Six hundred and sixty nine patients were provided with services during 1966. Seventy three people can be served daily. Eighty people are receiving services daily. More than half of the patients are men. The majority age range is between twenty one and fifty five. There is a waiting period of one day. The number of MRC clients is not given, though there have been some served at this facility.

Plans for the future are not provided.

Note: VRA 31 Inventory Form No. 30, Line 3.

DEAF ADULT PROGRAM
927 WASHINGTON STREET
BOSTON, MASSACHUSETTS

REGION VI
BOSTON UNIVERSITY AREA

Morgan Memorial is now in the third year of joint sponsorship with VRA of a project designed to find out if it is feasible to provide vocational rehabilitation services to young deaf adults within the framework of a multi-disability rehabilitation center. Because of the high cost already demonstrated in providing this highly specialized service, VRA grant-in-aid assistance will be needed for some time to come.

This deaf adult program of Morgan Memorial has a present client load of 10 persons. Projected plans call for a client load of 20 by June of 1969. Plans are prepared such that as VRA grant-in-aid assistance decreases, the fee schedule increases. At the termination of VRA grant-in-aid assistance the program should be virtually self-sustaining.

Other information on program and statistics is not available for the inventory form has not been returned by the facility.

Note: VRA 31 Inventory Form No. 30, Line 4.

Date 9-30-67
Number 31 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr.

Region VI

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	1	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Government Center	Boston	Suffolk	Mass. Eye & Ear	h	a	2-- = 100% (Hearing)	a,b,e,f,g,h,q	711	No	Records		
2	Government Center	Boston	Suffolk	Veterans Administration, Out-patient Clinic	h	a	2-- = 100% (Hearing)	e,q	$\frac{3649}{11}$	0	15	15	130
3	Government Center	Boston	Middlesex	Department of Physical Medicine Mass. General Hospital	h	a	3--Orthopedic = 85% 4--Amputation = 10% 63--Nervous system=20% 64--cardiac & circulatory = 10%	a,b,c,d,e,f,g,i,h,n,q	unk	100	unk	unk	0
4	Government Center	Boston	Middlesex	Rehabilitation Unit Mass. General Hospital	h	a	3-- = 46% (Orthopedic) 63- = 21% (nervous system) 64- = 14% (cardiac)	a,b,c,d,e,f,g,h,q	$\frac{170}{}$	$\frac{5}{3}$	$\frac{36}{2}$	$\frac{36}{5}$	--

VRA 67-234

Facility Fiscal Information				Client Characteristics		Program Results: Clients Discharged Last Year									
Line Identification	Total Facility Income	Percent of Income from:				Estimated Dollar Value of Free Services	Clients referred by Facility to State VR and AFB	% Clients		Percent Discharged to:					
		State VR and Agencies for the Blind	Community Support	Other Sources	Total Operating Expenditures			Under 21 years	Between 21-65 years	Number of Clients Discharged	Competitive Employment	Homemaking	Homebound Employment	Extended Workshop Employment	Further Training
1	Mass. Eye and Ear No	No Records				8f %	9a	9b % (1) (2)	10 %	10a %	10b %	10c %	10d %	10e %	10f %
2	Veterans Hospital 50,000	0	0	100	NA	100	Unknown	No Records	No Records	No data Available	No Records	No Records			
3	Physical Medicine, Mass. General 206,653	1	0	89	100,000	8	made referrals but no records	No Records	No Records		No Records	No Records			
4	Rehabilitation Unit, Mass. General 454,869	83	0	0	347,351	NA	20	7	21		No Records	No Records			

Date 9-30-67
Number 32 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

Region VI

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	1	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Government Center	Boston	Suffolk	North Bennet Street Industrial School	h	a	5-- = 50% (Mental Dis.) 3-- = 7% (Orthopedic)	i, j, l, m, n, p, q, h	135	94	55	85	0

VRA 67-234

Facility Fiscal Information				Client Characteristics		Program Results: Clients Discharged Last Year									
Line Identification	Percent of Income from:				Estimated Dollar Value of Free Services	Clients referred by Facility to State VR and AFB	% Clients		Number of Clients Discharged	Percent Discharged to:					
	State VR and Agencies for the Blind	Community Support	Other Sources	Total Operating Expenditures			Under 21 years	Between 21-65 years		Competitive Employment	Homebound Employment	Extended Workshop Employment	Further Training	Other Situations	
1	Total Facility Income	8a	\$		8f	9a	% (1)	9b	10	10a	10b	10c	10d	10e	10f
					%			(2) %	%	%	%	%	%	%	%
	North Bennett Street Industrial School				--	0	63	33	135	90	0	0	0	0	10
	53,515	69	0	41											
				70,167											

MASSACHUSETTS EYE AND EAR INFIRMARY
243 CHARLES STREET
BOSTON, MASSACHUSETTS 02114

REGION VI
GOVERNMENT CENTER AREA

The Massachusetts Eye and Ear Infirmary was established in 1854. It is the second oldest hospital in the U. S., offering care of the eye, ear, nose and throat. Those served are all patients of the Infirmary and those referred by private physicians. The Infirmary is a voluntary hospital. Patients are screened for income before admission and fees are adjusted when necessary. It is easily accessible by the MBTA. Adequate parking areas are available off the street and on the street.

Three audiologists, two social workers and a full-time otoneurologist are listed as staff. Consultation and clinical services in psychiatry and psychology are available through Massachusetts General Hospital with whom the out-patient services are shared.

The facility consists of one room for administration, four rooms for hearing examinations and a waiting room.

Medical evaluations and treatment are provided as well as audiological services including pure tone and air and bone conduction and speech reception tests, evaluation of retrocochlear lesions, speech discrimination and counseling by a social worker. Speech evaluation and therapy and psychiatric care are provided by Massachusetts General Hospital. A rehabilitation counselor from MRC makes weekly visits to social service to consult on patients being considered for referral to MRC. Hearing-aid followup is conducted through letters sent out with return postcards enclosed. Models of hearing-aids for tryout are not offered. Speech training for laryngectomized patients is also available. The Infirmary is affiliated with Massachusetts General Hospital.

No disability is rejected; however, hearing problems receive special emphasis.

Seven hundred and eleven patients received services during 1966. The majority were patients seventy years of age or over. There was an equal number of patients ranging from sixty one to seventy and below sixteen years of age. There is no data referring to the number of MRC clients served or referred.

Long range plans are not known.

Note: VRA 31 Inventory Form No. 31, Line 1.

VETERANS ADMINISTRATION OUT-PATIENT CLINIC
17 COURT STREET
BOSTON, MASSACHUSETTS 02108

REGION VI
GOVERNMENT CENTER AREA

Services for the deaf and hard of hearing became available at the Veterans Administration Out-Patient Clinic in 1952 in the audiology section. These services are available only to service-connected adult veterans, in-patients referred by V. A. hospitals and veterans applying for hospitalization. It is located near an MTA subway station, and, for those with cars, there are adequate parking facilities. Transportation is provided for in-patients.

The clinic is staffed by a Director, three full-time and one part-time audiologists, one nurse, two physicians and a speech therapist. The services of a psychiatrist, a psychologist, a rehabilitation counselor and a social worker are available through other clinics in the Veterans Administration.

This is a complete audiological facility, providing all the medical services, speech reception, discrimination and evaluation (pure tone and air and bone conduction), hearing evaluation, speech therapy, lip-reading services, auditory training and hearing-aid evaluation and orientation. Hearing-aids are issued from the clinic's own stock. This facility provides both individual and group sessions for audiological training. A vocational rehabilitation counselor is available to this audiological facility from the Veterans Administration. Seventeen manufactured models of hearing-aids are available for tryout. Therapy and/or counseling, vocational training and special programs are provided through affiliation with V. A. hospitals. Boston University and Emerson College are also affiliated with the V. A. Out-Patient Clinic.

During 1966, 3,649 out-patients and 11 in-patients received service from this clinic. None of those served were MRC clients, and this facility has no record of making referrals to the State vocational rehabilitation agencies. Only thirty of the 3,649 out-patients were females. Record of age of the patients is not kept at the facility.

Plans for the future are not known.

Note: VRA 31 Inventory Form No. 31, Line 2.

DEPARTMENT OF PHYSICAL MEDICINE
MASSACHUSETTS GENERAL HOSPITAL
34 FRUIT STREET
BOSTON, MASSACHUSETTS 02114

REGION VI
GOVERNMENT CENTER AREA

This department is an outpatient unit sponsored by a larger non-profit medical facility. This Rehabilitation Center now known as the Physical Restoration Department of Massachusetts General Hospital was once the Bay State Medical Rehabilitation Clinic, and it presently has the same medical director and setting.

Services provided at this facility are medical rehabilitation evaluation, medical management, occupational therapy, physical therapy, prosthetic and orthotic fitting, vocational evaluation, prevocational training in occupational therapy, and training for independent living. Recreational programs are sponsored by hospital volunteers. The Medical Director is able to prescribe a limb for an amputee and prescribe a wheel chair. Training in the use of prosthesis is provided and there is follow-up on the prostheses.

There are presently two rehabilitation counselors assigned to this Rehabilitation Center on a part-time basis and they attend weekly staff meetings at this facility. These counselors provide vocational counseling, placement and other vocational rehabilitation services needed.

In the calendar year 1966 the Director estimated 100 outpatients were referred by MRC for medical and surgical treatment. At the same time this facility made referrals to MRC but the number was not recorded. Presently this facility is operating in full capacity. There is a waiting period of four days between referral and services.

This facility does occasionally reject blind persons and those patients with severe psychiatric disabilities. The largest disability groups served are those with orthopedic deformity or functional impairment except amputation (85%), diseases of the nervous system (20%), amputations (10%), and cardiac and circulatory conditions (10%). No other records were available on patient characteristics.

The unique aspect of the Rehabilitation Facility is the use it makes of the Massachusetts General Hospital in its prevocational evaluation process. This large hospital is like a city with its many industries and work settings as the accounting department, instrument repair shop, laundry, elevators, central supply, animal lab, maintenance department; these unique work settings are utilized by the occupational therapy department for prevocational evaluation.

The services provided by this Physical Restoration Department seem to be very adequate. Most referrals by MRC to this facility are for prevocational evaluation, physical therapy, evaluation for prostheses, gait training and prosthetic checkout. The Industrial Accident Board uses this facility extensively for prevocational and physical therapy.

The one weakness in this clinic in recent years has been the lack of a social worker on the Rehabilitation Clinic Team. It has been noted that in the future a social worker will be assigned to this facility at least part-time from the Massachusetts General Hospital.

In recent years the number of referrals from the Industrial Accident Board and other referring agencies have decreased and this may be due to the lack of a coordinator and social worker which has weakened the total rehabilitation operation of this clinic.

Note: VRA 31 Inventory Form No. 31, Line 3.

MASSACHUSETTS GENERAL HOSPITAL
REHABILITATION UNIT
FRUIT STREET
BOSTON, MASSACHUSETTS

REGION VI
GOVERNMENT CENTER AREA

The Rehabilitation Unit at Massachusetts General Hospital was established in 1956. It is located near the MBTA. Parking facilities are available.

The staff is composed of the medical director who is an orthopedic surgeon, 7 rehabilitation nurses, 2 occupational therapists, 4 physical therapists, a part-time psychiatrist, 2 social workers, 1 lab. technician and 2 secretaries. A vocational rehabilitation counselor from MRC is available when needed.

Services provided include medical rehabilitation evaluation, physician supervision, occupational therapy, physical therapy, prosthetic fitting, nursing care, intake evaluation, individual and family therapy, speech evaluation and therapy, audiological evaluation and therapy, training for independent living, and informal recreation programs. Arrangements for educational services are made when needed. Limb and wheel chair prescriptions are available as is training in the use of prothesis. Follow-up is conducted 1 month after discharge.

During the recent calendar year, 170 patients received services, 5 of whom were MRC patients. (These patient statistics are only the OPD on White 9). This does not include the Restoration Unit in the hospital. The capacity of 36 patients are being served daily. The waiting period between referral and the beginning of services is from 15-21 days. The majority of the patients are males, and 48% of the total group are over age 55. Spinal cord injuries and amputees are given special emphasis in treatment. Severe psychiatric problems are rejected.

Information on future plans is not available at this time.

Note: VRA Inventory Form No. 31, Line 4.

NORTH BENNET STREET INDUSTRIAL SCHOOL
39 NORTH BENNET STREET
BOSTON, MASSACHUSETTS 02113

REGION VI
GOVERNMENT CENTER AREA

The North Bennet Street School was established in 1881 to help certain individuals obtain jobs commensurate with their maximum ability. The school offers individual programs tailored to the comprehensive needs of each student. Basic vocational skills are taught. After the student is evaluated in the basic vocational course, the appropriate Trade Class is selected, which class, is determined by the student's aptitudes and skills. The Basic Vocational Training program varies from student to student. Four weeks is the average time allowed. The cost of evaluation is \$50.00 per week. MRC pays \$10.00 per diem.

The various trade courses are the following: building maintenance (length of course - forty four weeks), cabinet and furniture making (sixty eight weeks), carpentry (seventy five weeks), jewelry making and repairing (seventy weeks), offset printing and allied skills (seventy weeks), sheet metal work (seventy weeks), watch repairing (sixty five weeks) and a class in piano tuning and repairing. The cost of trade class instruction is \$20.00 per week. MRX pays \$4.00 per diem.

The Basic Vocational class offers training for good work habits, self expression, social and job adjustment and academic training (mathematics - simple fractions, decimals, trade math, measurements, computations such as areas, circumference, reading, writing and simple blueprint reading.)

The school day starts at 8:00 A.M. and ends at 2:00 P.M. Tools required are a six foot ruler, padlock, notebook, paper and pencil. The cost for these is \$3.00. All other tools are loaned to the student as needed.

Major transportation facilities are available for the students. Adequate parking areas are available; however, more and better parking areas would improve the parking problem.

The school is housed in four remodeled brick buildings. There are 14,000 square feet of training space for the trade classes with approximately 2,000 square feet of storage space. 725 square feet are used for evaluation with 3,750 square feet used for recreation and eating. There is a total of 48,000 square feet in this facility used for trade classes. The building is not satisfactory for wheel-chairs, although there is an elevator.

Any city or town in Massachusetts may be served by the North Bennet Street School; however, living accommodations are not provided for those not living within commuting distance. The school is a member of the United Community Services and the Rehabilitation Council of U.C.S. Staff members belong to the National Rehabilitation Association and the Mass. Chapter of N.R.A. The school holds a Massachusetts corporate charter as a charitable and educational institution and is accredited by the Boston Intelligence Office and the Office of Mass. Public Safety. It is also approved by the Mass. Department of Education and the Veterans Administration.

There are eleven staff members: the Director, eight instructors, one of whom is a supervisor, a placement officer who also is the admissions Director and the social worker, and the Basic Vocational Class instructor, who also does evaluation, basic teaching and personal adjustment. Each staff member provides more services than what is inferred by his title. In total, the services provided at North Bennett Street School include: individual and family counseling, job placement, evaluation, testing, personal adjustment, prevocational training, transitional employment and basic academic teaching.

During the recent calendar year, one hundred and thirty five students received training at the North Bennett Street School, ninety four of whom were MRC referrals. Forty three additional students attended the piano tuning class. This class has private administration and records. Eighty five students could receive training daily. Fifty five are receiving training daily. There is no waiting period between referral and the beginning of services.

There are no special educational requirements for acceptance; however, no student under sixteen years of age is accepted without proper consent from home and school authorities. Blind students and wheel-chair cases and those who can neither speak nor hear nor read nor write are not accepted. Fifty nine percent of the students are between the ages of sixteen to twenty. Twenty one percent are married, thirty eight percent are high school graduates. The total population is male with the exception of two females in the piano tuning class.

The North Bennett Street School has an "integrated" program, meaning that individuals with various disabilities and with no disability at all are included in all of the classes. Forty one percent of the students have a non-specified retardation. Other disabilities include visual impairment other than blindness, hearing impairment, orthopedic or functional impairment, cerebral palsy, diseases of the blood, cardiac or circulatory conditions, respiratory diseases or speech impairments.

Currently there are no extensive plans for building expansion or replacement. The Directors of the school do not wish for it to become too large, as it is felt that "large scale operations, necessary as they may be, are to some extent fraught with the danger of lack of personal interest, and, in the case of the rehabilitation trainees at this school, personal interest is very often the most critical ingredient." However, when the need for expansion arises, the necessary steps will be taken.

Note: VRA 31 Inventory Form No. 32, Line 1.

Date 9-30-67

Number 33 of VRA 31

Year Covered: 1/66 to 12/66

mo./yr. mo./yr.

Region VI

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	Mass.Mental Health Center												
1	1	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Mass.Mental Health Center	Boston	Suffolk	Hearing & Speech Division Children's Hospital	h		2-- =100% (hearing disabilities)	a,b,e,f,g	2400 (some are inpatients)	?	45	45	?
2	Mass.Mental Health Center	Boston	Suffolk	Northeastern Univ. Speech & Hearing Center	h	a	2-- =100% (hearing disabilities)	e,g,q	not applicable - just initiated program				
3	Mass.Mental Health Center	Boston	Suffolk	Ear Clinic, Department of School Health Service Horace Mann School for the Deaf	a		2-- =100% (hearing disabilities)	a,b,f,e,q	550 110 NRC 1 MCB	7	7	7	0
4	Mass.Mental Health Center	Boston	Suffolk	Lemuel Shattuck Hospital: Physical Medicine and Rehabilitation Department	d	a	NA	a,b,c,d,e,f,g,h,i,j,k,l,n,q	794 17 Hospital Statistics other than Rehab. Department 1944 18 NRC 2 MCB 4 NRC	6	117	120	0
						-180-							

VRA 67-234

Facility Fiscal Information				Client Characteristics		Program Results: Clients Discharged Last Year											
Line Identification	Total Facility Income 8a \$	Percent of Income from:				Estimated Dollar Value of Free Services 8f %	Clients referred by Facility to State VR and AFB 9a	% Clients		Number of Clients Discharged 10 %	Percent Discharged to:						
		State VR and Agencies for the Blind 8b %	Community Support 8c %	Other Sources 8d %	Total Operating Expenditures 8e \$			Under 21 years 9b %	Between 21-65 years (2) %		Competitive Employment 10a %	Homemaking 10b %	Homebound Employment 10c %	Extended Workshop Employment 10d %	Further Training 10e %	Other Situations 10f %	
1	80,000	0	0	100	130,000	10-20%	? no records of service	100	0	NA	--	--	--	--	--	--	--
2	NA	--	--	--	NA	NA	? Hearing Center	NA	NA	NA	--	--	--	--	--	--	--
3	NA	0	0	--	NA	--	6	NA	NA	6	--	--	--	--	90	10	
4	NA	--	--	--	NA	Unk	33 MRC 2 MCB	no records	800 (91 MRC)	6 (100%) VRA	20-25	0	3 (100%) VRA	3 (100%) VRA	3 (7% VRA)	58-63	

Date 9-30-67
 Number 34 of VRA 31

Year Covered: 1/66 to 12/66
 mo./yr. mo./yr.

Region VI

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
1	Mass. Mental Health Center (cont.)	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Mass. Mental Health Center	Boston	Suffolk	Beth Israel Hospital	h	c	3-- Orthopedic = 45% 63- Nervous System = 25% 64-- Cardiac = 12%	a, b, c, d, f, g, h, e, l, q	750 566	0 3	33 28	38 33	0 0
2	Mass. Mental Health Center	Boston	Suffolk	Rehabilitation Physical Medicine Department Veterans Administration Hospital	e	a	no records	a, b, c, d, e, f, g, h, i, j, k, l, m, n, q	no records	no records			
3	Mass. Mental Health Center	Brighton	Suffolk	Joseph P. Kennedy Jr. Memorial Hospital	g	a	63- nervous syst. = 80% 3-- orthopedic = 687 Aphasia = 10%	a, b, c, d, e, f, g, h, i, k, q	699 5936	0 0	80 60	125 80	40 25
4	Mass. Mental Health Center	Boston	Suffolk	Mass. Mental Health Center	d	a	5-- = 100% (mental disabilities)	b, d, f, g, h, i, j, k, q	no statistics	no statistics			
5	Mass. Mental Health Center	Boston	Suffolk	Salvation Army Men's Social Service Center	g	d	5-- = 100% (mental disabilities)	a, i, j, k, l, m, n, o	676	0	100	148	0

VRA 67-234

Program Results: Clients Discharged Last Year

Facility Fiscal Information

Client Characteristics

Line Identification	Percent of Income from:				Estimated Dollar Value of Free Services 8f %	Clients referred by Facility to State VR and AFB 9a	% Clients		Number of Clients Discharged 10 %	Percent Discharged to:						
	8a \$ Total Facility Income	8b % State VR and Agencies for the Blind	8c % Community Support	8d % Other Sources			8e \$ Total Operating Expenditures	Under 21 years % (1)		Between 21-65 years 9b (2) %	10a % Competitive Employment	10b % Homemaking	10c % Homebound Employment	10d % Extended Workshop	10e % Further Training	10f % Other Situations
1	Beth Israel Hospital 55,000	0	15	85	8,000	Unk	Approx. 3	$\frac{3}{1}$	$\frac{94}{95}$	1316	45	30	0	0	5	20
2	Veterans Hospital Unknown							No Records			No Records					
3	Joseph P. Kennedy Memorial 1,250,000	0	40	60	1,250,000	15% of income	8	100	0	$\frac{699}{5936}$	0	0	0	5	70	25
4	Mass. Mental Health Center Unknown					75	Unknown	No Records			10	10 (estimates)	1	29	50	
5	Salvation Army 402,470	0	0	100	402,470	--	2	0	100	68	20	0	10	0	0	70

CHILDREN'S HOSPITAL MEDICAL CENTER
HEARING AND SPEECH DIVISION
300 LONGWOOD AVENUE
BOSTON, MASSACHUSETTS 02115

REGION VI
MASS. MENTAL HEALTH
CENTER AREA

The Speech and Hearing Clinic at Children's Hospital was opened in 1952 to provide diagnosis of hearing, speech and language disorders, as well as speech and hearing therapy for children.

Full-time staff includes the Director, two audiologists, one hearing therapist, one social worker and four speech pathologists. Part-time staff consists of one hearing therapist, one psychologist, one speech pathologist and one speech therapist. Consultants in psycholinguistics, psychiatry, pediatrics and neurology are available as needed. A vocational rehabilitation counselor is not used at this facility.

Audiological services include pure tone and bone conduction, hearing-aid evaluation and orientation, availability of twelve models of hearing-aids for tryout and auditory training, speech reception, discrimination, evaluation and therapy and lip-reading evaluation and instruction. Medical services are available through the hospital as well as counseling and therapy. Twelve models of hearing-aids are available for tryout. For instrument purchase, referral is made for a specific instrument to the company dealer located conveniently for the patient. This facility does a follow-up on the patient to make sure the purchase has been made and the patient returns for a hearing-aid performance examination.

Almost all of the 2,400 patients served during 1966 were under age sixteen. There is no available data on male - female distribution. The number of MRC referrals is not known, nor is the number of clients referred to the State vocational rehabilitation agencies. The Center does accept the deaf-emotionally disturbed for audiological diagnostic evaluation.

Physical facilities consist of three rooms for administration, two waiting rooms, two rooms for hearing examinations, nine for speech examinations and speech therapy and one for counseling. Public transportation is easily accessible, and parking facilities are available. There are no architectural barriers in this facility.

An increase in space and staff is taking place. This will permit an expansion of and an improvement in services. There are also plans for an increase of the research staff which will make possible graduate teaching in audiology and speech pathology.

Note: VRA 31 Inventory Form No. 33, Line 1.

NORTHEASTERN UNIVERSITY SPEECH AND HEARING CENTER
70 FORSYTH STREET
BOSTON, MASS. 02115

REGION VI
MASS. MENTAL HEALTH
CENTER AREA

In April, 1967, Northeastern University opened its Speech and Hearing Center. It is located in a brick building with steep stairs and a small elevator. No ramps are available. Parking facilities are provided by the university; street parking is also available.

The Center is staffed by a full-time Director, a full-time audiologist, two part-time hearing therapists, one part-time psychiatrist, one full-time psychologist and a speech pathologist.

Services offered are speech reception, hearing evaluation (pure tone and air and bone conduction), speech discrimination, and evaluation and therapy, hearing-aid evaluation and orientation, lip-reading evaluation and instructions, auditory training (in groups and individually), speech pathology, individual therapy with a psychologist or psychiatrist, and an educational program for the deaf.

No disability is rejected; however, emphasis is placed on those with hearing, speech and language disabilities.

Expansion plans include enlarging the out-patient clinic, and more equipment will be needed in order to provide more treatment.

The number of clients and referrals are not available at this writing because this Center has been in existence for only a few months.

Note: VRA 31 Inventory Form No. 33, Line 3.

HORACE MANN SCHOOL FOR THE DEAF
20 KEARSAGE AVENUE
ROXBURY, MASSACHUSETTS 02119

REGION VI
MASS. MENTAL HEALTH
CENTER AREA

The Horace Mann School for the Deaf is a city owned teaching facility founded in 1937. It is a non-residential school, teaching nursery through ninth grade curriculum. There is no fee. The children must range in ages between two and one half to eighteen, either male or female. Multiple handicapped children are also accepted only if the primary disability is deafness. The building, however, is constructed for children who are capable of mobility for there are no ramps or elevators. The school operates an Ear Clinic which is affiliated with a Department of School Health. Children under twelve are provided with taxi transportation. For those not eligible for such service, there is public transportation (MBTA) available. Parking facilities are available in the school yard for staff and visitors.

Staff at the Ear Clinic consists of the principal, an audiologist/nurse, an otologist and teachers.

Services rendered include medical evaluation and supervision, nursing care, hearing evaluation, (both pure tone and air and bone conduction), speech reception, discrimination and evaluation, lip-reading instructions, auditory training, hearing-aid evaluation and an academic program. Also available, are five models of hearing-aids used for tryout. A vocational counselor from Massachusetts Rehabilitation Commission (MRC) helps in placing children who are ready to leave school.

During the recent calendar year, 500 to 600 children were in attendance, 7 MRC referrals and 1 Massachusetts Commission for the Blind referral. In this same time period the facility made six referrals to MRC.

Long range plans are not known, at present.

Note: VRA 31 Inventory Form No. 33, Line 3.

LEMUEL SHATTUCK HOSPITAL
170 MORTON STREET
JAMAICA PLAIN, MASS.

REGION VI
MASS. MENTAL HEALTH
CENTER AREA

The Shattuck Hospital opened its doors in October, 1954 for the medical and surgical care of patients with chronic diseases, other than tuberculosis and mental disease, and to serve as a nucleus for the development of prevention, teaching and research in chronic diseases.

It is located near the Forest Hills Station of the MTA. Private, off street parking is available for the staff and public, off street parking is available for visitors and patients. There are no architectural barriers.

Approximately one-half of all patients admitted to the hospital receive physical therapy and/or occupational therapy at the rehabilitation department. Amputees, arthritics, stroke patients, the chronically ill and spinal cord injuries receive special emphasis. This unit is staffed by two physiatrists, one of whom is the chief executive and medical director of the rehabilitation department, nine occupational therapists, 15 physical therapists, a rehabilitation counselor, two speech therapists, three hydrotherapists, two secretaries, and six hospital attendants.

The services of a vocational rehabilitation counselor is initiated into the case as soon as possible. Two counselors are available, one is a member of the staff and one is a counselor from MRC. Wheel chair prescription, limb prescription and prosthesis training are available at the unit. Follow-up procedures include outpatient, medical follow-up, counseling and referral services, social service, physical therapy and occupational therapy check-ups. Training programs consist of a L.P.N. school, and clinical training in physical therapy, occupational therapy and speech therapy.

Services provided include medical rehabilitation evaluation, physician management, occupational and physical therapy, prosthetic fitting, nursing care, intake evaluation done by a psychiatrist, psychological testing, individual and family counseling, speech evaluation and therapy, audiological evaluation and therapy and hearing-aid tryout and training. Vocational services include personal adjustment training, vocational evaluation and counseling, prevocational training, job placement and training for endependent living. Elementary and secondary education is provided when needed.

During 1966, the Physical Medicine and Rehabilitation Department of Shattuck Hospital, served 811 patients, approximately six of these were MRC clients. In addition 22 MRC clients and two MCB clients were referred to this hospital for medical and surgical treatment. Only .2% were outpatients. With the present staff 120 patients can be served; the average number served daily is 115. There is a waiting period of seven to fourteen days between time of referral and beginning of services. In the same year 33 patients were referred to MRC and 26 were accepted and two were referred to MCB and accepted. Statistics on age and sex breakdown was not provided.

The MRC and Lemuel Shattuck Hospital have developed a good relationship for utilization of services. A Joint Conference between the staffs of both agencies was held to explain services, referral procedures, and fee payment.

In addition MRC has issued to MRC counselors procedures and a referral form for referring and admission to Lemuel Shattuck Hospital. An MRC counselor is assigned to the hospital and visits regularly and presently the hospital has an occasional visit or telephone call from the MCB counselor.

Note: VRA 31 Inventory Form No. 33, Line 4.

BETH ISRAEL HOSPITAL
330 BROOKLINE AVE.
BOSTON, MASS. 02215

REGION VI
MASS. MENTAL HEALTH
CENTER AREA

The Beth Israel Hospital Rehabilitation Department was established in 1951. Services for any disability are provided here. The services include medical rehabilitation evaluation, physician supervision, occupational and physical therapy, nursing care, intake evaluation, psychological testing, individual, family and group therapy, audiological evaluation and therapy and arts and crafts. Speech evaluation and therapy, hearing-aid tryout and training for independent living are provided by outside personnel.

The MBTA bus line is located near the hospital, and parking facilities are available on the hospital grounds.

Staff members include the medical Director, two occupational therapists, a physiatrist, three physical therapists, and a psychiatrist and social worker, both of whom, are part-time personnel. A vocational rehabilitation counselor from MRC is brought into the case when needed.

Dental, medical and lab technician and in-service nurses' training are provided in the hospital.

Beth Israel is affiliated with the Hebrew Rehabilitation Center for the Aged.

In the calendar year 1966, one to three out-patients were referred to Beth Israel from MRC. The number of in-patients who were MRC clients is not known. 1,216 patients, sixty two percent of whom were in-patients, were treated. Fifty five to sixty five patients receive services daily. The Rehabilitation Department is equipped to serve sixty five to seventy five patients daily. The waiting period is from two to twenty four hours for in-patients, and from one to seven days for out-patients. There are about an even number of male and females served. Three percent of the patients are under twenty one years of age. There are no statistics on any other age group. The majority of disabilities served is that of orthopedic or functional impairment.

In May 1965, new quarters were made available, and no new physical expansion is planned. Program planning is to continue. New techniques are being instituted which may add ten percent to present numbers of patients. Community planning of urban families may add another 3.5 percent. The Director would like a vocational counselor to be made available for weekly visits with the medical social workers of the hospital.

Note: VRA 31 Inventory Form No. 34, Line 1.

BOSTON VETERANS ADMINISTRATION HOSPITAL
150 SOUTH HUNTINGTON AVENUE
BOSTON, MASSACHUSETTS

REGION VI
MASS. MENTAL HEALTH
CENTER AREA

The Boston V. A. Hospital may be reached by the MBTA. Parking facilities are provided. The hospital was established in 1952 for in-patients. Most of the patients are male World War I and II veterans. No records are kept of age range or major disabilities served, and all disabilities are accepted. Total capacity is for 920 patients. Other information on capacity and MRC clients was not provided.

There are twenty seven full-time members in the Physical Medicine and Rehabilitation Department. The members listed are the chief executive, medical Director, group worker, an instructor, a dietitian, a rehabilitation nurse, four occupational therapists, an orthopedic surgeon, an orthotist, a physician, three physiatrists, eight physical therapists, a prosthetist, a psychiatrist, a psychologist, a rehabilitation counselor, a social worker and a speech therapist.

Services available are limb and wheel chair prescription, prosthetic fitting, occupational therapy, physical therapy, nursing care, medical rehabilitation evaluation, intake evaluation by a psychologist, a psychiatrist and a social worker; psychological testing, individual, group and family counseling; speech evaluation and therapy, audiological evaluation and therapy, hearing-aid tryout; arts and crafts, recreational programs; personal adjustment training, vocational evaluation and counseling, prevocational training, job placement, some training in mobility skills for the blind, training for independent living, driver training and elementary and secondary school education.

No specific long range plans are anticipated at this time.

Note: VRA 31 Inventory Form No. 34, Line 2.

JOSEPH P. KENNEDY JR. MEMORIAL HOSPITAL
30 WARREN STREET
BRIGHTON, MASS. 02135

REGION VI
MASS. MENTAL HEALTH
CENTER AREA

Kennedy Memorial Hospital is a voluntary non-sectarian hospital founded in 1949 by His Eminence Richard Cardinal Cushing. It is owned and staffed by the Franciscan Missionaries of Mary. This hospital provides in-patient and out-patient care. It is a pediatric hospital of 125 beds for young people from infancy up to 21 years of age. In calendar year 1966 there was a 65% occupancy. The hospital is located within walking distance of the MBTA and has adequate parking facilities.

Staff includes the chief executive, a medical director, 13 teachers, 10 full-time rehabilitation nurses and 3 part-time nurses, 2 full-time and 2 part-time occupational therapists, 7 orthopedic surgeons, 1 brace maker, 4 full-time and 41 part-time physicians, 4 physical therapists, 1 part-time psychologist, 1 rehabilitation counselor, 1 social worker, and 6 speech therapists, 2 of whom are part-time personnel.

Services provided are numerous: medical, surgical, and diagnostic services; in out-patient clinic; psychological testing and evaluation; therapeutic services as (occupational therapy, physical therapy and speech and hearing clinic); rehabilitation counseling; education; and a prosthetic fitting. The speech and hearing clinic provides speech and audiological evaluations, speech and audiological therapy and hearing-aid tryouts. They do have a rehabilitation counselor as a staff member and he is brought into cases at any time during the patient treatment program when consultation is ordered by the doctor. In addition there are orthopedic surgeons to prescribe limbs, a staff member to prescribe a wheel chair, and specific training in the use of prostheses. From a vocational rehabilitation point of view their occupational therapy program should become more prevocational.

Current research programs are being carried out in oral surgery, neurological research, orthopedic and research.

During 1966, 6635 children were provided with services, the majority (5936) being outpatients. There are no statistics for male-female proportion. There were no MRC patients. The average number served daily in out-patient care is 60 with a staff capacity of 80 patients. In in-patient care 80 patients are served daily with a capacity for 125 patients. Eighty percent of cases treated were for diseases of the nervous system. Blindness and primary psychosis are the only disabilities which are rejected. The average length of stay in the hospital is 45 days and there is an approximate waiting period for admission of 30 days unless an emergency.

The hospital is presently planning a vocational rehabilitation workshop which would enable them to make inactive handicapped clients useful members of the community. A grant for equipment and staffing is being sought through the state rehabilitation agency. The workshop would be based on sub-contracting from industry and would train a minimum of 20 and a maximum of 30 clients at one time. In addition in this new workshop the hospital would be seeking

the aid of MRC for client placement. This program will assist this facility in making inactive handicapped clients useful members of their community. It is hoped that this facility will now make more of a conscious effort to refer patients to agencies as MRC than in the past.

Note: VRA 31 Inventory Form No. 34, Line 3.

MASSACHUSETTS MENTAL HEALTH CENTER
74 FENWOOD ROAD
BOSTON, MASSACHUSETTS

REGION VI
MASS. MENTAL HEALTH
CENTER AREA

In 1912 Massachusetts Mental Health Center, once known as the Boston Psychopathic Hospital was established for short-term treatment of acute illness. The type of care offered is for inpatients, outpatients, dormitory bed and day care. Only those with a psychiatric problem are accepted.

This facility is located near the MTA; parking areas are available on the street only. A minimum of five steps at the rear entrance reduces the availability of the Center for patients in wheel chairs.

Staff consists of 500 personnel: the chief executive, the medical director, one full-time and three part-time group workers, 30 rehabilitation nurses, 12 occupational therapists, 150 psychiatrists, 12 psychologists, 20 social workers and 12 attendants. In 1958, a vocational rehabilitation counselor from MRC was assigned to the Center. Presently a counselor spends two days a week there. Follow-up for patients is conducted by medical and social service. Peter Bent Brigham Hospital provides medical services. An affiliation with Harvard teaching program makes possible a high proportion of staff to patients. Medical services include physician supervision, occupational therapy and nursing care. Psychosocial services include intake evaluation, psychological testing and individual, group and family therapy/counseling. The vocational services consist of personal adjustment training, vocational evaluation of counseling, prevocational training, and pre-school and elementary or secondary school. Recreation, arts and crafts and social group work after working hours comprise the special programs.

The waiting period between referral and the beginning of services is seven days. There is no waiting period in the Emergency Clinic. Capacity and occupancy during 1966 was equal at 200 patients.

Information on age and sex breakdown and number of MRC referrals is not available.

Future plans have been proposed for complete modernization of the Center but the accomplishment of the plans depends upon the legislature.

Present needs include rehabilitation services by MRC to supplement the medical, social, and psychological rehabilitation services now provided. At least six counselors, evaluators and follow-up personnel, plus secretarial services are needed by this facility.

Note: VRA 31 Inventory Form No. 34, Line 4.

THE SALVATION ARMY MEN'S SOCIAL SERVICE CENTER
61 BROOKLINE AVENUE
BOSTON, MASSACHUSETTS

REGION VI
MASS. MENTAL HEALTH
CENTER AREA

The Salvation Army began its services in 1898. This Men's Social Service Center has been at its present location for eight years. It is housed in a brick building with a total of eight floors; the training areas include 15,550 square feet and there is 10,500 square feet used for evaluation. This Center is within walking distance of MBTA and adequate parking areas are available.

All of northeastern Massachusetts is served by this Center. Most of the clients are from the Greater Metropolitan Boston Area, and most are self-referrals, although men are referred from both private and public agencies.

The total number of staff members include the following: three rehabilitation counselors, two workshop foremen, five supervisors, a group worker, instructor, part-time physician, part-time placement officer and two directors. A psychiatrist and several social workers are available when needed. A psychiatrist and several social workers are available when needed. Volunteer workers consist of ten advisory board members and fifteen members of the Women's Committee for entertainment.

Services provided include medical evaluation and supervision, group therapy, vocational evaluation and counseling, personal adjustment training, pre-vocational training, vocational training, job analysis, on-the-job training, job placement, extended employment, social group work after work hours, arts and crafts and educational programs. Physical therapy, prosthetic fitting, and psychiatric counseling are available through referral.

Vocational training activities include painting, upholstery, carpentry, and auto-mechanics. There are no vocational training stations which may be used during the evaluation process and several stations that are used for vocational work activity. One hundred percent of the work activity involves salvage and repairs.

In 1966, 676 clients were served at the Center, none of whom were Massachusetts Rehabilitation Commission referrals. The majority of clients are self-referred. One hundred clients are being served daily. The Center is capable of serving 148 clients daily. The Center differentiates between employees and clients who perform work as a part of therapy. There is a constant employee count of 55, and accommodations for live-in clients of 138. The present total of employees and clients is approximately 155.

Non-ambulatory clients, homosexuals and clients with a history of arson are not accepted at the Center. At this Center 85% of the men are between the ages of 41-60; 40% are high school graduates and the majority are either separated or divorced; and 90% of the men have been employed sporadically. They all have an alcoholic problem. Two clients were referred to Massachusetts Rehabilitation Commission by the Center.

Suggested long range plans include a lineage with Massachusetts Rehabilitation Commission and other appropriate agencies in terms of client-referral to needed programs and perhaps purchase by Massachusetts Rehabilitation Commission of Salvation Army rehabilitation services. MRC is attempting to develop a similar contact with the Men's Social Service Centers in Brockton, Springfield and Worcester.

Note: VRA Inventory Form No. 34, Line 5.

Date 9-30-67
Number 35 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

Region VI

Line Identification	Area	Location		Name of Facility	Sponsorship of Program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	I	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Tufts Mental Health Center Area	Boston	Suffolk	Speech, Hearing & Language Ctr., New England Med. Ctr. Hosp.	h	a	2-- = 100% (hearing impairment)	e, g, h, k, l, j	1500 900	30 70	3.5 5.5	5 8	25 125
2	Tufts	Boston	Suffolk	Rehab. Institute, New England Med. Ctr. Hosp.	h	a	3--Orthopedic 4--Amputation 5--Mental Dis 61-Metabolic Dis=9% 63-Nervous Sys.=20% Other = 16%	34% a, d, b, c, 11% e, f, g, h, 6% i, n, q	535 3174	37	26	35	21
									Unknown date on outpatient				
3	Tufts	Boston	Suffolk	Vocational Adj. Ctr. Boston ARC	h	c	532=100% (Mentally Retarded)	h, g, i, j, k, l, m, n, o, p, q	75	45	39	42	3

VRA 67-234

Facility Fiscal Information				Client Characteristics		Program Results: Clients Discharged Last Year										
Line Identification	Total Facility Income 8a \$	Percent of Income from:				Estimated Dollar Value of Free Services 8f %	Clients referred by Facility to State VR and AFB 9a	% Clients		Number of Clients Discharged 10 %	Percent Discharged to:					
		State VR and Agencies for the Blind 8b %	Community Support 8c %	Other Sources 8d %	Total Operating Expenditures 8e \$			Under 21 years 9b % (1)	Between 21-65 years (2) %		Competitive Employment 10a %	Homemaking 10b %	Homebound Employment 10c %	Extended Workshop Employment 10d %	Further Training 10e %	Other Situations 10f %
1	Speech, Hearing & Language Ctr. N. E. 150,000	0	0	100	150,000	45	Medical Ctr. 12	68	24	--	--	--	--	--	--	--
2	Rehabilitation --	Unk. no record	Institute 15	--	634,000	15% expenses	no record but referred	3	50	--	--	--	--	--	--	--
3	Vocational Adjustment 47,161	48	Center 41	11	33,901	--	--	63	32	71	0	0	10	0	13	13

TUFTS - NEW ENGLAND MEDICAL CENTER
SPEECH, HEARING AND LANGUAGE CENTER
185 HARRISON AVENUE
BOSTON, MASSACHUSETTS 02111

REGION VI
TUFTS MENTAL HEALTH
CENTER AREA

In 1965, the Tufts - New England Medical Center established the Speech and Hearing and Language Center under a three year grant from the Neurological and Sensory Disease Section of the U. S. Public Health Service. This facility provides diagnosis and therapy for speech, hearing and language disorders for all age groups. Services are provided for both in-patients and out-patients.

There are no existing architectural barriers, and the Center is located near public transportation. This facility consists of one room for administration, one waiting room, one for hearing examinations and five for therapy and offices.

Staff includes the Director, two audiologists, one of whom is the Director, one MRC and one private rehabilitation counselor, one part-time social worker, two full-time and three part-time speech pathologists and two secretaries. Various consultants are available through the hospital.

Medical evaluation and supervision are provided by hospital affiliation as are nursing care, psychiatry, psychology and prevocational training. Services provided by staff members are pure tone and speech reception tests, speech therapy, speech conversation, lip-reading and auditory training. Six manufacturer models of hearing-aids are available for tryout.

Two thousand four hundred patients were served during 1966. One hundred were MRC referrals. Eligibility is unrestricted; fees are adjustable. The majority of patients who received service were males under sixteen years of age.

Future plans for this facility are extension. Additional staff including a secretary and an administrative assistant, and space will be needed in the administrative office as the Center grows.

Application for a service-oriented grant has been submitted to enable the Center to acquire a third testing room. The need for space in the clinical services is crucial in order to provide more and better service. Additional interns with a maximum training group is anticipated by 1973. Social Service needs more specialized services, such as casework, counseling, psychiatric followup, hospital and agency liaison. A training proposal has been initiated to investigate the utilization of the sub-professional such as a technical assistant.

The Center would like to run a full-time Diagnostic Unit within Quincy schools staffed by a Director to handle planning, liaison and general administration (including screening) and two specialized "teacher therapists", among others. Additional space and staff is needed for the Visiting Nurse Association. The aim for the Columbia Point Project would be provide complete screening and therapy facilities for adults and children.

A position of research coordinator is needed for the academic program. The coordinator would also pursue research interests of the clinical staff as well as his own. Special diagnostic team protocol is needed for the development of protocols, the collection of data on the multiple-handicapped population, analyses of data and conclusions and preparation of hypotheses for further research.

The use of closed circuit television is proposed in order to study various areas of speech therapy, to gauge the efficacy of television approach as a tool for the training of student clinicians and the supervision of professionals; also, to study the benefits to the client directly of self-observation via television tape recording.

Note: VRA 31 Inventory Form No. 35, Line 1.

NEW ENGLAND MEDICAL CENTER HOSPITALS
REHABILITATION INSTITUTE
185 HARRISON AVENUE
BOSTON, MASS.

REGION VI
TUFTS MENTAL HEALTH
CENTER AREA

This comprehensive rehabilitation facility was established in 1958 and it provides in-patient and out-patient care. This facility is easily accessible by public transportation in downtown Boston, and off street public and private parking and street parking are available at this facility.

The total staff of this rehabilitation facility includes 68 individuals in the following positions: an administrator, medical doctor (psychiatrist), 3 instructors, a dietician, 30 rehabilitation nurses, 4 occupational therapists, 1 orthopedic surgeon, 1 orthotist, 3 physicians, 3 physiatrists, 8 physical therapists, 1 psychiatrist, 1 psychologist, 2 rehabilitation counselors, 2 social workers, 3 speech therapists, 1 audiologist and speech pathologist, an MRC counselor.

Services provided by this extensive staff are the following: medical services as medical rehabilitation evaluation, medical management, occupational therapy, physical therapy, prosthetic/orthotic fitting, training in the use of prostheses, and nursing care; psychosocial services as intake evaluation by psychiatrist and social worker, psychological testing, individual therapy and counseling, family and group counseling by social worker, and group therapy; speech and hearing evaluations and therapy and hearing-aid tryout (see narrative on Speech and Hearing Center, Rehabilitation Institute); recreational programs as arts and crafts and movies; training for independent living; vocational evaluation and vocational counseling; dentistry; other services as cardio-pulmonary services, urological services, nutrition, and electromyographic and nerve conduction; and follow-up through outpatient care. Physiatrist prescribe limbs for amputees, and wheelchairs are jointly prescribed by physiatrists and physical therapists.

In 1966 this Rehabilitation Institute served 535 inpatients and 3174 outpatients. Thirty seven percent of the 535 inpatients were MRC referrals for outpatient services; the statistics for MRC and MCB referrals for outpatient services are not available. In addition, no records are kept on the number of referrals made by the facility staff to MRC.

The average number of inpatients served daily is 26 with a staff capacity to serve 35. The present waiting list is 21 individuals and the waiting period is variable depending on service and disability. The average length of stay is 19 days.

There is no disability that receives special treatment emphasis.

In 1966 the disabilities served were largely orthopedic, diseases of the nervous system; amputations, metabolic and nutritional diseases, mental and personality disorders, and cardiac and circulatory disorders.

Increasing patient demand is placing pressure on all of the services and facilities of the Rehabilitation of the New England Center Hospitals.

In addition new service programs are being planned to expand the degree of services provided. The result is a need for more staff, more facilities, and a means for financing both.

Expansion in the area of out-patient services is being programmed. Specifically clinics in cardiac work evaluation, amputee clinics and an intensive follow-up clinic are scheduled to begin shortly. Some renovation of facility will be necessary for these clinics as well as increased staff.

The Cardiac Work Evaluation Unit established in the premises of this Rehabilitation Institute unit will be staffed by a cardiologist, two internists, a research and teaching Fellow, a psychiatrist, a psychologist, a vocational rehabilitation counselor, a job placement specialist, a physical therapist, a social worker, an occupational therapist and a dietician. One of the main purposes of the clinic will be careful evaluation to enhance job placement and vocational rehabilitation. Presently there is no cardiac work evaluation clinic in the Greater Boston area, or in the neighboring states of New Hampshire, Vermont, Maine, Rhode Island, and Connecticut. It is the opinion of MRC that there is an urgent need for the establishment of such a unit.

Note: VRA 31 Form No. 35, Line 2.

VOCATIONAL ADJUSTMENT CENTER
27 DAMRELL STREET
SOUTH BOSTON, MASS. 02127

REGION VI
TUFTS MENTAL HEALTH
CENTER AREA

This Vocational Adjustment Center is the major activity in the programs sponsored by the Greater Boston Association for Retarded Children. This workshop was established in 1960 and serves the communities of Boston, Cambridge, Somerville, Medfield, Arlington, Everett, Chelsea, Malden, Winthrop, Watertown, Waltham, Brookline, and Newton. It is certified by the Labor Department as an activity center and for training and evaluation. The workshop is located in a brick building with two floors; the only entrance to this building is a stairway up one flight. The workshop occupies 4000 square feet and the training area occupies a little over half of this area (2500 square feet).

The staff includes a part-time Director, a part-time group worker, a part-time rehabilitation counselor, a part-time social worker, 5 supervisors, and a work evaluator. A psychiatrist and psychologist are available on call. There is one volunteer.

Services provided at this workshop include the following: psychosocial services as psychological testing by a psychologist or psychometrician; vocational services as vocational evaluation and counseling, personal adjustment training, pre-vocational and vocational training, training for homework, and transitional and extended employment; and recreational programs. Medical evaluation, individual therapy, vocational testing, and speech and hearing evaluation are available through referral. Follow-up services are provided on a monthly basis for the first three months after job placement.

The work program consisted of 60% industrial subcontract including such activities as screw and nut assembly, shoe parts assembly, printing, and 30% prime manufacturing including cabinetry, block manufacturing, maintenance, and printing and 10% sales. This total work program has the capacity of 42 work stations for vocational training, transitional employment and extended employment. The total 42 work stations are occupied.

In 1966, 75 clients were served by this workshop staff, 70 of whom were MRC clients. The average daily caseload is 39 clients and the staff capacity is 42; there are three clients on the waiting list undergoing evaluation.

In general, the 75 mentally retarded clients were 16 to 20 years of age, single with no work history and with a length of stay in the workshops between six to twelve months. Sixty-two percent of this group were females. All the clients lived within 30 miles of the workshop.

The workshop staff has an informal relationship with MRC whereby the counselors make an occasional visit or telephone call.

The director does not anticipate expansion at this time.

Note: VRA 31 Inventory Form No. 35, Line 3.

F. Key Chart to Workshops and Rehabilitation Facilities

Region VII
Southern Region *

1. Barnstable County Area - None

2. Brockton Area (VRA Form Number 36)

I. Workshops

Brockton: V.A. Hospital Workshop (CHIRP) (No. 36, Line 4)

II. Rehabilitation Facilities

A. Medical Facilities

Brockton: 1) Goddard Medical Association (No. 36, Line 1)
2) Rehabilitation and Physical Medicine Dept.
Veterans Hospital (No. 36, Line 3)

B. Audiological Facilities - None

C. State Hospitals - None

D. State Schools - for the Retarded - None

E. Rehabilitation Training Facilities

Brockton: 1) Prevocational Training Unit (No. 36, Line 2)

3. Fall River Area (VRA Form No. 37)

I. Workshops

Fall River: 1) Greater Fall River ARC Workshop (No. 37, Line 3)
2) United Cerebral Palsy Workshop (No. 37, Line 2)
3) Workshop for the Blind (No. 37, Line 5)

II. Rehabilitation Facilities

A. Medical Facilities

Fall River: 1) Rehabilitation Center (No. 37, Line 1)
2) United Cerebral Palsy Assoc. (No. 37, Line 4)

B. Audiological Facilities - None

C. State Hospitals - None

D. State Schools for the Retarded - None

E. Rehabilitation Training Facilities - None

4. Foxborough Area (VRA Form No. 38)

I. Workshops - None

II. Rehabilitation Facilities

A. Medical Facilities - None

B. Audiological Facilities - None

C. State Hospitals

Foxborough State Hospital (No. 38, Line 1)

D. State Schools for the Retarded - None

E. Rehabilitation Training Facilities - None

5. New Bedford Area (VRA Form No. 39)

I. Workshops

New Bedford: 1) Opportunity Center of Greater New Bedford (No. 39, Line 1)

II. Rehabilitation Facilities

A. Medical Facilities

New Bedford: 1) Cerebral Palsy Clinic (No. 39, Line 2)

B. Audiological Facilities - None

C. State Hospitals - None

D. State Schools for the Retarded - None

E. Rehabilitation Training Facilities - None

6. Plymouth Area (VRA Form No. 40)

I. Workshops - None

II. Rehabilitation Facilities

A. Medical Facilities - None

B. Audiological Facilities - None

C. State Hospitals - None

D. State Schools for the Retarded - None

E. Rehabilitation Training Facilities

Hanover: St. Coletta's School, Inc.

Training Center (No. 40, Line 1)

7. Taunton Area (VRA Form No. 41)

I. Workshops - None

II. Rehabilitation Facilities

A. Medical Facilities - None

B. Audiological Facilities - None

C. State Hospitals - None

D. State Schools - Taunton: Paul A. Dever School (No. 41, Line 2)

E. Rehabilitation Training Facilities - None

8. Out-of State Facilities Utilized (VRA Form No. 42)

State of Rhode Island Hearing Center

Community Workshop of Rhode Island (No. 42, Line 2)

* This Region VII is served by the MRC District Office of Brockton and the Sub-district Offices in New Bedford and Fall River.

Date 9-30-67
Number 36 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

Region VII

Line Identification	Area	Location		Name of Facility	Sponsorship of program			Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County		3	4	5							
	1	2a	2b	2c						7a	7b	7c	7d	7e
1	Brockton	Brockton	Plymouth	Goddard Medical Association			Incomplete							
2	Brockton	Brockton	Plymouth	Vocational Training Unit Brockton School Department	e	c	532=100% (Mentally Retarded)	a,g,h,i,j,k,m,n,o		66	All VR Clients	18	18	0
3	Brockton	Brockton	Plymouth	Rehabilitation & Physical Medicine Department. Veterans Hospital	e	a	5-- = 100% (Mental disabilities)	a,b,c,d,e,f,g,h,i,j,k,l,m,n,q		unk	0	987	900	unknown
4	Brockton	Brockton	Plymouth	Veterans Hospital Workshop: CHIRP	e	a	5-- = 100% (Mental disabilities)	a,b,c,d,h,g,j,o,p,n		521	0	120	120	65

VRA 67-234

Facility Fiscal Information Client Characteristics Program Results: Clients Discharged Last Year

Line Identification	Percent of Income from:				Estimated Dollar Value of Free Services	Clients referred by Facility to State VR and AFB	% Clients		Number of Clients Discharged	Percent Discharged to:					
	State VR and Agencies for the Blind	Community Support	Other Sources	Total Operating Expenditures			Under 21 years	Between 21-65 years		Competitive Employment	Homemaking	Homebound Employment	Extended Workshop	Further Training	Other Situations
	8a \$	8b %	8c %	8d %	8e \$	8f %	9a	9b % (1) (2)	10 %	10a %	10b %	10c %	10d %	10e %	10f %
1	Goddard Medical Association						referred but no records	19 75	Unk	40-50	--	--	15-20	--	--
2	Pre-Vocational Training Unit - Brockton School	90	10	--	Unk	100	Dept. All MRC clients	100 0	45	69	--	--	--	--	31
3	Rehabilitation & Physical Medicine Dept. - Veterans Hospital	--	--	--	NA	--	0	Unknown	Unknown						
4	Veterans Hospital Workshop: -CHRP	--	--	--	NA	NA	0	0 100	416	25	--	--	62	--	13

VOCATIONAL TRAINING UNIT
WINTHROP SCHOOL
BROCKTON, MASS.

REGION VII
BROCKTON AREA

For a three year period beginning July, 1964, and ending June 1967, the MRC and the Brockton School Department cooperatively sponsored a VRA research and demonstration project entitled "A Coordinated Program of Vocational Rehabilitation and Special Education Services for the Retarded". With this grant these two agencies organized a Vocational Training Unit for the educable high school students in the Brockton School System.

This Vocational Unit offered the following services: physical and medical evaluation; intake evaluation by a psychologist, social worker, and MRC counselor; psychological testing; individual and family counseling; group therapy and group work; vocational evaluation, testing, and counseling; personal adjustment training; prevocational and vocational training, on-the-job training; placement; and follow-up for ninety days. Other services offered included social activities.

This Vocational Unit had the following staff: a project director, three work instructors, a full-time social worker, a full-time rehabilitation counselor provided by MRC, and consultant psychologist.

The work program consisted of three work areas in maintenance, cooking, and stitching. On-the-job training opportunities were available for students in their last year of school.

All students accepted in this vocational program became MRC clients. In the three years of the project, 64 students have left the unit and of this total 78% were rehabilitation or have remained in full-time employment for over 90 days. In 1966, 69% of the 45 clients leaving the Vocational Training Unit were placed in competitive jobs and remained on these jobs for more than ninety days.

Presently the MRC and the Brockton School System are seeking expansion of this program for the educable retarded high school students.

Note: VRA Inventory Form No. 36, Line 2.

REHABILITATION AND PHYSICAL MEDICINE DEPARTMENT
VETERANS ADMINISTRATION HOSPITAL
BROCKTON, MASSACHUSETTS

REGION VII
BROCKTON AREA

This in-patient and out-patient V.A. Hospital has a total bed capacity of 1000 and the occupancy in 1966 of 987 patients. This is an exclusive neuro-psychiatric hospital.

The Rehabilitation and Physical Medicine Department includes 58 staff members in the following positions: chief executive, medical director, 8 occupational therapists, a consulting orthopedic surgeon; a physician, 4 physical therapists, a psychiatrist, a consulting psychologist, a rehabilitation counselor and a social worker. There is a staff member to prescribe limbs for amputees and one to prescribe a wheel chair.

These staff members provide the following services: medical services, medical rehabilitation evaluation, medical management, occupational therapy, physical therapy, prosthetic or orthotic fitting, and nursing care; psycho-social services, intake evaluation by psychiatrist, psychologist and social worker, psychological testing, individual and family counseling, individual therapy, and group therapy and counseling; speech evaluation and therapy; recreational programs of social group work and arts and crafts; personal adjustment training; training in reading and communications skill for the blind; training for independent living; and vocational services as vocational evaluation and counseling, prevocational and vocational training, job placement and follow-up. Transportation is provided for patients working on outside the hospital.

The average number of patients served daily is 987. The total number of patients served was unknown. The average length of stay at this hospital is three to six months. All clients have neuro-psychiatric disabilities. Further statistic information on client population was not available.

They have no record of making referrals to MRC.

Note: VRA Inventory Form No. 36, Line 3.

CHIRP WORKSHOP
VETERANS ADMINISTRATION HOSPITAL
BROCKTON, MASSACHUSETTS

REGION VII
BROCKTON AREA

The area thirty miles west of Boston, Cape Cod, Rhode Island, Northern Connecticut and the western portion of Boston are served by the V. A. Hospital in Brockton. A bus stops at the front entrance, making access by public transportation easy. Parking facilities are available for those who have cars.

Newly hospitalized psychiatric patients from this hospital are invited to participate in the sheltered workshop located on the grounds, which is called the Community Hospital Industrial Rehabilitation Placement (CHIRP) program. Patients can earn \$1.25 per hour doing a variety of tasks, such as assembling electronic parts for private industries that sub-contract the work.

The CHIRP workshop is located on one floor of a brick constructed building; 10,000 square feet of space constitutes the sub-contract area. The total space of the workshop includes part of occupational, educational and manual arts therapies.

There are twelve staff members: the Director, seven instructors, an occupational therapist, a physician, a recreation worker and a supervisor.

The staff provides the following services: medical evaluation, medical supervision, occupational therapy, physical therapy and nursing care; vocational services include on-the-job training, transitional employment, extended employment and social group work after working hours. Intake evaluation, psychological testing and therapy and counseling are provided by the hospital itself. Follow-up is conducted every day for some patients, and weekly for others.

During 1966, five hundred and twenty one patients participated in the work activity at the CHIRP workshop. Ninety five percent of the patients are men; forty percent of the patients are between the ages of forty one and fifty; thirty percent of the patients are between the ages of thirty one and forty; thirty percent of the patients are between the ages of fifty one and sixty.

CHIRP workshop is able to serve one hundred and twenty patients daily, which is the number being served. The average waiting period between referral and the beginning of services is two weeks.

An extended employment workshop for discharged patients is needed, but, presently, there are no plans for said workshop. There are no other needs or plans mentioned.

Note: VRA 31 Inventory Form No. 36, Line 4.

VRA 67-234

Facility Fiscal Information Client Characteristics Program Results: Clients Discharged Last Year

Line Identification	Percent of Income from:				Estimated Dollar Value of Free Services	Clients referred by Facility to State VR and AFB	% Clients		Number of Clients Discharged	Percent Discharged to:						
	8a Total Facility Income	8b State VR and Agencies for the Blind	8c Community Support	8d Other Sources			8e Total Operating Expenditures	9a		Under 21 years	Between 21-65 years	10 %	10a Competitive Employment	10b Homemaking	10c Homebound Employment	10d Extended Workshop Employment
1	50,000	Rehabilitation Center	60	40	50,000	10% of expenses	no records but did refer	20	70	--?	40-45	--	--	15-20	--	--
2	4,200	United Cerebral Palsy	91	8	Workshop 4,790	0	0	59	41	5	40	20	0	0	0	0
3	--	Greater Fall River Assoc. for Retarded Children Workshop	--	--	--	\$1 per day per client (\$19 per day)	0	21	79	0	0	0	0	0	0	0
4	United Cerebral Palsy	Clinic									--	--	--	--	--	--
5	10,654	Workshop for the Blind	--	100	9,703	NA	0	0	100	0	--	--	--	--	--	--

FALL RIVER REHABILITATION CENTER
263 STANLEY STREET
FALL RIVER, MASSACHUSETTS

Region VII
Fall River Area

The Rehabilitation Center at Fall River was established in 1948 as a cerebral palsy training center, however no disability is rejected. Services provided are on an outpatient basis only. These services include medical rehabilitation evaluation, physician supervision, occupational and physical therapy; intake evaluation and individual and family done by a psychiatrist and a social worker (both of whom are part-time personnel); speech evaluation and therapy, audiological evaluation and therapy, recreation programs, arts and crafts, pre-vocational training and elementary and secondary school curriculum.

The entire center is under the direct supervision of the medical director who is an orthopedic surgeon. Staff includes a group worker, an occupational therapist, a part-time prosthetist, psychiatrist, and social worker and a speech therapist. Also available are five volunteer pediatricians, three volunteer dentists and one volunteer ophthalmologist. There is no vocational rehabilitation counselor available. Limb and wheel chair prescriptions are available; as is training in the use of prosthesis. Periodical medical evaluation is the procedure used for follow-up.

The capacity of 60 patients served daily - 173 having been served during 1966, and 102 patients were men. In 1966, 71% of the patients were between the ages of 21-55. In 1966, 40 to 45% of the disabilities served were diseases of the nervous system, 45-50% were orthopedic deformities, 5% were amputations and another 5% were cardiac conditions.

Nearby public transportation consists of bus service. Parking areas are adequate.

The building in which the Center is housed was opened in January of 1965, therefore expansion in this area is not needed. Sufficient sources of income are needed in order to increase services and to make additions to the number of staff members.

Note: VRA Inventory Form No. 37, Line 1.

UNITED CEREBRAL PALSY ASSOCIATION WORKSHOP
263 STANLY STREET
FALL RIVER, MASSACHUSETTS

REGION VII
FALL RIVER AREA

Since 1950, the United Cerebral Palsy Workshop at Fall River has served Taunton, Somerset, Swansea, Attleboro, Freetown, Acushnet and Middleboro. The United Cerebral Palsy Association and the Massachusetts Cerebral Palsy Association list this workshop as a member.

The workshop is housed in a two story brick building with 450 square feet of training area, 1,150 square feet for physical and occupational therapy and 600 square feet of storage space. The Short Line Bus offers a means of public transportation. Parking facilities consist of private off street and street parking. Staff membership totals nine; the Director, a group worker, an instructor, an occupational therapist, a physical therapist, a physician, a social worker, a speech therapist and a volunteer assistant to the Director.

All medical, psychosocial and audiological services include medical evaluation, medical supervision, occupational and physical therapy, a social worker for intake evaluation and individual, group and family counseling and speech evaluation and therapy. Services provided at the workshop include vocational evaluation and training and a special program in arts and crafts.

Work activity includes ceramics, sewing and sorting and spreading. One hundred percent of the work is of the prime manufacturing type.

Seventeen clients received services during 1966. The workshop is capable of serving forty clients daily but is presently serving only seventeen. There were no MRC clients, and the workshop staff made no referrals to MRC. The average age level is sixteen to twenty with more women receiving services than men. Twelve clients have completed their education below the sixth grade level and have no work history. Cerebral palsy is the primary disability served with such secondary disabilities as blindness or mental retardation.

Future plans include enlarging facilities on hand to involve MRC; referral work and rehabilitating people for competitive employment; to expand all types of rehabilitation work; to apply for Federal funds to obtain the necessary equipment and people in order to establish a more smoothly run organization. An investigation is under way to determine where a workshop program may be started in the Attleboro area which will serve Taunton and Attleboro. This is to be a joint effort with the Association for Retarded Children.

Note: VRA 31 Inventory Form No. 37, Line 2.

GREATER FALL RIVER ASSOCIATION
FOR RETARDED CHILDREN
97 BELMONT STREET
FALL RIVER, MASS.

REGION VII
FALL RIVER AREA

In 1963, in a two story wood frame house, the Greater Fall River Association for Retarded Children workshop was established. The workshop is located on the second floor and can be reached only by a flight of stairs. There are no ramps or elevators. Training and sub-contract areas occupy 90,430 square feet of space. An attic and basement are used for storage. The workshop is certified as a Work Activity Center by the U. S. Department of Labor and is a member of the National Association of Sheltered Workshops and the Massachusetts Association for Retarded Children. Westport, Somerset and Swansea, as well as Fall River, are served by this workshop. Buses offer a means of public transportation. Street parking is available for those with cars.

There are seven staff members; the Director who works twenty five hours per week and six instructors. A psychologist is available when needed. Services of a recreation worker are provided during the summer.

Services provided are those of social service, on-the-job training, job placement, arts and crafts, a recreation program in the form of the Girl Scouts and occasional summer trips. Medical and psychological services are provided through referral.

Work activity consists of sorting, counting and packaging stamps, making dusters and packaging plastic products. Ninety nine percent of the work is of the industrial sub-contract type; one percent could be classified under crafts. The clients are paid on a piece rate basis, according to their production.

During the recent calendar year, nineteen clients were served, four of whom were MRC referrals. Twenty two clients can receive services daily; on the average of twenty do receive services. There is a one week waiting period.

Clients must be at least sixteen years of age. Because of present facilities, the physically disabled cannot be accepted. The clients working at this center are severely retarded. They are paid a fee of \$5.00 per week if they need transportation, \$2.00 per week if they are within walking distance. Wages are paid on a piece basis, the minimum wage being \$.15 per hour.

In general, the staff does not present itself as professional. Although this staff does not provide training or evaluation, they do provide basic work adjustment and work activity.

The setting for the workshop, in itself, does not seem adequate, since it is housed in an old residential two story building and is not industrially oriented. It would seem that they are in need of expansion or in securing a new building. The staff would like to expand, and they feel they would need additional staff. When funds are available, the workshop Director will consider expansion of his workshop.

Note: VRA 31 Inventory Form No. 37, Line 3.

Date 9-30-67

Number 38 of VRA 31

Year Covered: 1/66 to 12/66

mo./yr. mo./yr.

Region VII

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
1	Foxborough	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Foxborough	Foxborough	Foxborough	Foxborough State Hospital	d	a	5-- = 100% (Mental Disabilities)		Incomplete				

Date 9-30-67
Number 39 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

Region VII

Line Identification	Area	Location		Name of Facility	Sponsorship of Program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served	VR Referrals Last Yr.	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	i	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	New Bedford	New Bedford	Bristol	Opportunity Ctr. of Greater New Bedford	h	a	3-- = 10% (orthopedic) 532 = 48% (Mentally Retarded) 63-- = 36% (Nervous Sys)	i, j, n, q, m	31	10	22	30	0
2	New Bedford	New Bedford	Bristol	Cerebral Palsy Clinic	h	a	63-- = 100% (Cerebral Palsy)	Incomplete					

VRA 67-234

Facility Fiscal Information				Client Characteristics		Program Results: Clients Discharged Last Year									
Line Identification	Percent of Income from:				Estimated Dollar Value of Free Services	Clients referred by Facility to State VR and AFB	% Clients		Number of Clients Discharged	Percent Discharged to:					
	State VR and Agencies for the Blind	Community Support	Other Sources	Total Operating Expenditures			Under 21 years	Between 21-65 years		10a Competitive Employment	10b Homemaking	10c Homebound Employment	10d Extended Workshop	10e Further Training	10f Other Situations
1	33,812	28	17	55	33,866	0	5	36	64	9	44	22	0	22	22
2	Cerebral Palsy Clinic				Incomplete										

OPPORTUNITY CENTER OF GREATER NEW BEDFORD, INC.
418 SOUTH FRONT STREET
NEW BEDFORD. MASS. 02744

REGION VII
NEW BEDFORD AREA

The Opportunity Center of Greater New Bedford was established in 1960 to serve New Bedford and surrounding cities. It is a private, non-profit organization founded under the auspices of the Cerebral Palsy Clinic and New Bedford Association of Retarded Children. It obtains monetary support from the Community Fund. It is a certified work activities center and holds a Sheltered Workshop certificate and a tax exemption certificate.

The 4,362 square foot workshop is divided into two floors with 3,000 square feet used for work space. There is 6,800 square feet of unused land available for expansion. In the building, there are no ramps or elevators, making mobility difficult for clients in wheel chairs.

Staff membership totals four, the Director, two supervisors, and a workshop foreman. A rehabilitation counselor is available one hour a week. Volunteer members of the staff include a business consultant and a contract agent.

Services available are vocational evaluation, on-the-job training, personal adjustment training, job placement, transitional and extended employment. Medical evaluation and psychological testing are provided through referral. It is important to note that in calendar year 1966, 17 MRC clients were in extended evaluation. One hundred per cent of the work is sub-contracted, some of which are woodworking, small assembly, packaging, bulk mail sorting, envelope stuffing, drill press work and power press work. All evaluation and training is done on sub-contract work. The Director does find it difficult to ensure a steady flow of sub-contract work.

During 1966, the Opportunity Center served thirty one clients, twenty five having been referred by MRC. In this same time period the workshop referred five clients to MRC. Acceptable clients must be sixteen or over, and provide their own transportation. The majority of clients had cerebral palsy or were mentally retarded. Many are too severely disabled to be anything but extended sheltered workshop clients with no chance of entering competitive employment in the community. Of the 31 clients, 22 were males and 73% were between ages 16 and 30 years of age. Twelve of the 31 had been in the workshop for over two years and nine had been in the clinic between one and two years.

Future plans consist of applications for construction and improvement grants to improve the quality of rehabilitation services and increase the amount of clients served. The Center hopes to attain better cooperation among the school systems, the MRC and the rehabilitation workshops in order to obtain a more "thorough and continuous program to the handicapped."

Note: VRA 31 Inventory Form No. 39, Line 1.

Date 9-30-67
Number 40 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

Region VII

Line Identification	Area	Location		Name of Facility	Sponsorship of Program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
1	Plymouth	2a	2b	2c	g	a	530-Mentally Retarded (Educable) 100%	a, b, d, e, f, g, h, i, j, k, l, n, q	255	5	255	NA	NA
					3	4	5	6	7a	7b	7c	7d	7e

VRA 67-234

Facility Fiscal Information Client Characteristics Program Results: Clients Discharged Last Year

Line Identification	Percent of Income from:				Estimated Dollar Value of Free Services	Clients referred by Facility to State VR and ARB	% Clients		Number of Clients Discharged	Percent Discharged to:						
	Total Facility Income	State VR and Agencies for the Blind	Community Support	Other Sources			Total Operating Expenditures	Under 21 years		Between 21-65 years	Competitive Employment	Homemaking	Homebound Employment	Extended Workshop Employment	Further Training	Other Situations
	8a	8b	8c	8d	8e	8f	9a	9b		10	10a	10b	10c	10d	10e	10f
1	St. Coletta's School, Inc. NA	--	--	Inc. - --	Training Center NA	5	100	0	--	Not applicable for Training Center started operating 9/66						

ST. COLETTA'S SCHOOL, INC. AND TRAINING CENTER
WASHINGTON STREET
HANOVER, MASSACHUSETTS

REGION VII
PLYMOUTH AREA

St. Coletta's is a church affiliated, non-profit teaching facility where vocational rehabilitation is offered at its training center. The Training Center was established in September, 1966. Day or residential care is provided. Transportation is provided for patients who live within a fifteen mile radius. The major disability served is that of the educable mentally retarded.

The Plymouth Brockton bus line offers a means of public transportation. Private parking areas are available for visitors and staff. The lack of ramps is the only existing architectural barrier.

Seventy staff members provide services. The staff positions are chief executive, medical director, twelve group workers, seventeen teachers, three home economists, two rehabilitation counselors, one full-time and one part-time, a part-time orthopedic surgeon, part-time orthodontist and part-time physician and two part-time speech therapists.

Medical services consist of physician supervision, occupational therapy, nursing care, dental care (provided by staff members), medical rehabilitation evaluation, physical therapy and prosthetic fitting are available when needed. Psychological testing and guidance (family and group) are provided by staff and outside personnel. Vocational and educational services include personal adjustment training, vocational evaluation and counseling, prevocational training, job placement, pre-school and elementary and secondary school curriculums. Additional services provided are speech evaluation and therapy and audiological evaluation, recreation programs, arts and crafts and personal care and hygiene.

Two hundred and fifty five students were serviced during 1966; five of these were MRC clients. Sixty percent of the total group were male students. In the past calendar year the facility referred five students to MRC.

A building fund drive is now in progress for construction of a new Recreational and Physical Therapy Center which will provide much needed indoor recreational facilities for improved social and coordination training and additional medical facilities. It will also enable the facility to provide more detailed therapy for the mentally retarded student with additional physical handicaps. Other long range plans include the renovation and restyling of two cottages for actual independent living experience prior to return to the community and the completion of a specially equipped audio-speech therapy laboratory. The staff is now investigating possibilities of federal funding.

Note: VRA Inventory Form No. 40, Line 1.

Date 9-30-67
Number 41 of VRA 31

Year Covered: 1/66 to 12/66
mo./yr. mo./yr.

Region VII

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
	1	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Taunton	Taunton	Bristol	Taunton State Hospital Rehabilitation Unit	d	a	5--Mental psychoneurotic & personality disorders 100%	a,b,c,d,f, g,h,i,j,k, l,n,q	160	0	160	200	
									Total	Hospital Below		Statistics	
									2293	0			
									785				
2	Taunton	Taunton	Bristol	Paul A. Dever State School	d	a	53--100% Mental Retardation	a,b,c,d,e, f,g,h,i,j, k,l,n,q	1881	0	1758	1885	104
									255				
3	Taunton	Lakeville	Plymouth	Lakeville State Sanatorium	d	a	3-- = 77% (orthopedic) 63- = 8% (nervous system)	a,b,c,d,f, h,q	277	0	161	210	6
	All underscored - inpatient statistics if facility has both in and out-patient												

VRA 67-234

Facility Fiscal Information				Client Characteristics		Program Results: Clients Discharged Last Year											
Line Identification	Total Facility Income 8a \$	Percent of Income from:				Estimated Dollar Value of Free Services 8f %	Clients referred by Facility to State VR and AFB 9a	% Clients		Number of Clients Discharged 10 %	Percent Discharged to:						
		State VR and Agencies for the Blind 8b %	Community Support 8c %	Other Sources 8d %	Total Operating Expenditures 8e \$			Under 21 years 9b %	Between 21-65 years (1) (2) %		Competitive Employment 10a %	Homemaking 10b %	Homebound Employment 10c %	Extended Workshop Employment 10d %	Further Training 10e %	Other Situations 10f %	
1	Taunton State Hospital - Rehabilitation Unit 600,000	0	0	100	5,219,604	0	Unk	Only Total Hospital on Age Statistics 2% 50		123	50	34	0	0	0	0	16
2	Paul A. Dever State School NA	--	--	--	NA	Unk.	40	$\frac{48}{98}$	$\frac{48}{2}$	NA	--	--	--	--	--	--	--
3	Lakeville State Sanatorium NA	0	0	100	NA	NA	11	Unknown		NA	79	12	5	0	4		NA

TAUNTON STATE HOSPITAL
HODGES AVE. EXIT
TAUNTON, MASS. 02780

REGION VII
TAUNTON AREA

The Taunton State Hospital was established in 1854. It is a hospital for both in-patients and out-patients with psychiatric disabilities. No other disability is accepted.

Parking areas are located on the grounds and public transportation is located nearby.

The rehabilitation unit employs 51 personnel, which include the chief executive, the assistant superintendent, 45 rehabilitation nurses, a part-time occupational therapist, a physician, a part-time physical therapist, a psychiatrist, a part-time psychologist and the social worker.

Vocational rehabilitation counseling is not provided. Follow-up is done by a nurse and a social worker. Patients return to the hospital monthly to see their psychiatrist. The hospital is affiliated with the Fall River Mental Health Clinic and the Taunton Mental Clinic.

Medical services provided include medical rehabilitation evaluation, physician supervision, occupational and physical therapy, prosthetic fitting, and nursing care. Intake evaluation is done by a psychiatrist, psychological testing is done by a psychologist, individual, family and group therapy is also provided. Recreation, arts and crafts and social group work after work hours comprise the list of special programs.

Vocational services include personal adjustment training, vocational evaluation and counseling, prevocational training, vocational evaluation, job placement, and training for independent living. Bus transportation is provided for patients.

There were no MRC patients either referred to or referred from the hospital.

Total capacity is 200 patients in the rehabilitation unit. In the total hospital 2293 in-patients and 785 out-patients were served during 1966. One thousand three hundred twenty eight of the patients were women. Fifty one percent of all the patients were between the ages of 21-55.

Long range plans include a new occupational therapy building, the replacement of six buildings in the Center complex, a rehabilitation training unit, for which is needed federal monies, the addition of experienced rehabilitation counselors and other trained rehabilitation personnel. A closer affiliation is needed with the Massachusetts Rehabilitation Commission and the Massachusetts Commission for the Blind.

The main problems are a lack of experienced personnel and a lack of finances.

Note: VRA 31 Inventory Form No. 41, Line 1.

PAUL A. DEVER STATE SCHOOL
P.O. BOX 631
TAUNTON, MASS. 02780

REGION VII
TAUNTON AREA

The Paul A. Dever School is a State owned institution for the retarded which was established in 1946.

The staff is comprised of the chief executive, a medical Director, fifteen teachers, eight physicians, two physical therapists, five psychologists, two rehabilitation counselors, seven social workers and one speech therapist.

Services include psychological testing, individual therapy or counseling, family and group counseling, audiological services, medical and therapeutic, vocational and educational, and a recreation program.

During the recent calendar year, no MRC clients were served. The majority of people served were males under nineteen (1,122) with nine hundred and forty six between the ages of twenty one - fifty five, and sixty eight aged sixty five or over.

Adequate parking facilities are available, but there is no public transportation nearby. Ramps for wheel chair students are needed in the infirmary.

Federal money was obtained for an Extension and Improvement Project to build a community evaluation - rehabilitation center and a one hundred and fifty two bed infirmary which was scheduled for construction in the fall of 1966. Plans are being developed for a new school building.

Note: VRA 31 Inventory Form No. 41, Line 2.

LAKEVILLE HOSPITAL
MAIN STREET
LAKEVILLE, MASSACHUSETTS

REGION VII
TAUNTON AREA

Lakeville Hospital is primarily for the treatment of orthopedic conditions. Those who require custodial care or are suffering from a malignancy are not admitted to the hospital.

The hospital was established in 1907 and is owned by the Department of Public Health. Parking facilities are adequate; bus connections for Boston, Middleboro, and New Bedford are the only means of public transportation.

The total number of staff members is 320 - consisting of the chief executive, the medical director, four occupational therapists, three orthopedic surgeons, two physicians, five physical therapists, and a social worker plus nurses, aids, L.P.N.'s and office and maintenance personnel. A rehabilitation counselor from Massachusetts Rehabilitation Commission is called in when he is needed.

Services provided include medical rehabilitation evaluation, physician supervision, occupational and physical therapy, prosthetic fitting, nursing care, intake evaluation done by a social worker, psychological testing, arts and crafts, training for independent living, pre-school and elementary or secondary school, and brace making.

The number of patients served in the calendar year was 512 (277 in-patients, 235 out-patients). Seven patients were referred to Massachusetts Rehabilitation Commission from Lakeville Hospital. None were referred to the Hospital. The Hospital is able to serve 210 patients daily, and 161 are presently served daily. The referral waiting period varies with the disability and services needed.

This facility refers a small number of patients to Massachusetts Rehabilitation Commission yearly.

Services are confined to the inpatient population and to outpatients who are ex-patients. No outpatient services such as limb prescription, gait training, etc., are available to persons not previously hospitalized.

The hospital is affiliated with the Crippled Children's Clinic, Lahey Clinic, the V.A. Hospital, Jamaica Plain, and Carney Hospital.

Future plans include obtaining facilities for the rehabilitation of children with intractable asthma.

Note: VRA 31 Inventory Form No. 41, Line 3.

CUT OF STATE - Rhode Island

Line Identification	Area	Location		Name of Facility	Sponsorship of program	Sponsors Interest in Property	D Disability Groups Served	Services	No. of Clients Served Last Yr.	VR Referrals Last Year	Average Daily Caseload	Daily Caseload Capacity	No. Waiting Services
		City or Town	County										
1	Rhode Island	2a	2b	2c	3	4	5	6	7a	7b	7c	7d	7e
1	Rhode Island	Providence	Providence	State of Rhode Island Hearing	d	a	2-- ~100% (deafness)	e,q	20	10	NA	NA	10
2	Rhode Island	Providence	Community Work-shop of Rhode Island		h	b	NA	b,d,g,f,h,i,j,k,l,m,n,o,p,q	246	6	NA	NA	NA

VRA 67-234

Line Identification	Facility Fiscal Information				Client Characteristics		Program Results: Clients Discharged Last Year									
	Percent of Income from:				Clients referred by Facility to State VR and AFB	% Clients		Percent Discharged to:								
	Total Facility Income	State VR and Agencies for the Blind	Community Support	Other Sources		Total Operating Expenditures	Estimated Dollar Value of Free Services	Under 21 years	Between 21-65 years	Number of Clients Discharged	Competitive Employment	Homemaking	Homebound Employment	Extended Workshop Employment	Further Training	Other Situations
	8a \$	8b %	8c %	8d %	8e \$	8f %	9a	% (1) 9b (2)	25	NA	10a %	10b %	10c %	10d %	10e %	10f %
1	State of Rhode Island NA	--	--	--	Hearing Center NA	100	--	75	25	NA	--	--	--	--	--	--
2	347,814 Community Workshop of Rhode Island 1% MRC 42% R.I. VR	20	37	347,844	\$8 per service per diem per client	0-MRC	NA	NA	249	20	0	0	25	0	55	

STATE OF RHODE ISLAND HEARING CENTER
520 HOPE STREET
PROVIDENCE, RHODE ISLAND 02906

The State of Rhode Island Hearing Center has been part of the Rhode Island School for the Deaf since 1954. This agency serves the school population and the preschool age child. Age is the determining factor for acceptance. During 1966, ten patients referred by Massachusetts Rehabilitation Commission were served. An additional ten Massachusetts Rehabilitation Commission's clients were referred and are on the waiting list for services. The age range was from under sixteen to twenty years. Presently, this out-of-State facility is the only audiological facility serving the Southern Planning Region other than those facilities located in the Boston Area.

The Center is not equipped to serve the physically handicapped, and only those clients with a hearing disability are accepted. Services include speech reception, discrimination and evaluation, hearing evaluation (pure tone and air and bone conduction), hearing-aid evaluation and orientation, lip-reading evaluation and hearing-aid tryout. There are eight models of hearing-aids available for tryout. A hearing-aid check is made immediately following the purchase and every six months when need is indicated.

There are twelve members of staff; the Director, an audiologist, two hearing therapists, one physician, one psychologist, one rehabilitation counselor, one social worker and four audiometrists.

The Center is easily accessible by bus or train and offers adequate parking facilities.

There are no future plans anticipated at this time.

Note: VRA 31 Inventory Form No. 42, Line 1.

COMMUNITY WORKSHOPS OF RHODE ISLAND
77 WESTFIELD STREET
PROVIDENCE, RHODE ISLAND 02907

Community Workshops of Rhode Island is part of a comprehensive rehabilitation center. It is one of the oldest agencies in the United States having been established in Providence in 1863. For the past two years, they have been operating in a two story brick building with its own parking lot and is readily accessible to bus service. There is a total of 25,000 square feet in use in the workshop, with 5,000 square feet of space for expansion.

Towns and cities served in Massachusetts are Attleboro, Brockton, Taunton, Fall River and Seekonk. Community Workshops of Rhode Island holds certificates from the U. S. Department of Labor, Wage and Hour and Public Contracts Division, and for Evaluation and Training, Sheltered Workshops, Work Activities. It is accredited as a Proprietary School by the R. I. Department of Education and is a member of National Association of Sheltered Workshops and Homebound Program, National Rehabilitation Association, R. I. Council of Community Service and R. I. Conference of Social Workers.

The full-time staff numbers 26, which includes the executive Director, two group workers, one instructor, one nurse, four occupational therapists, one placement officer, one psychologist, four social workers, two supervisors, three work evaluators, six workshop foremen. There also are a part-time physician and psychiatrist. During 1966, Community Workshops has served 264 clients; the mentally, emotionally disturbed, aged and infirm, juvenile delinquent, the school dropout and the physically handicapped. Six of these clients were referred by MRC.

This Workshop provides a broad vocationally oriented rehabilitation program to individuals sixteen years of age and over.

Services provided at this facility include the following: medical services as nursing care and occupational therapy; psychosocial services as testing, individual and family counseling by the social worker; and vocational services as vocational evaluation, vocational testing, vocational counseling, personal adjustment training, prevocational and vocational training, training for homework, job analyses, on-the-job training, transitional employment, extended employment, homebound employment and job placement. In addition, follow-up was provided at intervals of one week, one month and six months.

This workshop is engaged in primarily sub-contract work. The space, staff and services seem to be very adequate, and, the atmosphere resembles one of productive industry.

Note: VRA 31 Inventory Form No. 42, Line 2.

H. SUMMARY OF WORKSHOPS FOR THE BLIND IN
CAMBRIDGE, FALL RIVER, LOWELL, PITTSFIELD, SPRINGFIELD AND WORCESTER

The Workshops for the Blind in Massachusetts are State owned and are extended employment workshops. Work activity consists of manufacturing, repair and sub-contracting. Clients receive wages for their work regardless of production. All of the Workshops for the Blind in Massachusetts are under the jurisdiction of the Massachusetts Commission for the Blind (MCB). There are six such workshops in Cambridge, Fall River, Lowell, Pittsfield, Springfield and Worcester.

These workshops offer long term or terminal sheltered employment. They are non-vocational oriented workshops. There is no active rehabilitation program. There is no formal evaluation program. The only service that is offered by the Workshops for the Blind is employment. Counseling and medical services are provided by the MCB.

The staff consists of usually no more than two or three people, usually a supervisor and/or workshop foreman. Either or both of these persons will fill several roles.

Clients must be sightless or legally blind and be over sixteen. They are usually referred to the workshops through the MCB.

CAMBRIDGE INDUSTRIES FOR THE BLIND
257 PUTNAM AVENUE
CAMBRIDGE, MASSACHUSETTS

REGION III
CAMBRIDGE-SOMERVILLE AREA

The Cambridge Industries for the Blind is the largest terminal workshop in Massachusetts, employing seventy three clients daily in calendar year 1966, and the daily capacity is eighty. The clients range in age from twenty one years to sixty five years, and seventy of the seventy three clients have worked in this facility for over two years.

There is a total of 18,560 square feet encompassing one floor and basement, and 7,334 square feet of this is devoted to production, and 4,000 square feet contain additional raw materials. This facility is maintained by a supervisor and four workshop foremen.

Cambridge Industries for the Blind can be easily reached by subway and bus lines. This Workshop is certified under the Waner - O'Day Act to provide products and is a member of the National Industries for the Blind and the American Association of Workers with the Blind. This Workshop's contact with the MCB counselor consists of an occasional visit or telephone call.

The manufacturing and selling of brooms and mops is the main work activity at the Cambridge Workshop. The women's division, Woolson House, produces pillow cases and hand woven articles.

Future plans involve a change in production activities. Cambridge Industries for the Blind hopes to add a new product to manufacture. They also need sub-contracts such as assembling, packaging and sorting.

Note: VRA 31 Inventory Form No. 14, Line 2.

FALL RIVER WORKSHOP FOR THE BLIND
1001. COUNTY STREET
FALL RIVER, MASSACHUSETTS

REGION VII
FALL RIVER AREA

Fall River and vicinity is served by a Workshop for the Blind located on one floor in a brick constructed building. 2,250 square feet are devoted to manufacturing brooms which is the only type of work activity at this workshop. 800 square feet of the total 3,500 square feet are used for storage.

The Short Line Bus offers a means of transportation to those employed at this workshop. Adequate street parking is available to staff and visitors.

One supervisor comprises the staff, and nine clients comprise the population of the workshop. The extended work program is broom manufacturing. The nine male clients ranged in age from forty one to sixty, and all nine have worked in the shop for over two years.

The Workshop for the Blind at Fall River is a member of the National Industries for the Blind and the American Association of Workers with the Blind.

Note: VRA 31 Inventory Form No. 37, Line 5.

LOWELL WORKSHOP FOR THE BLIND
323 MIDDLESEX STREET
LOWELL, MASSACHUSETTS 01852

REGION III
LOWELL AREA

The Lowell Workshop for the Blind accepts male clients only. Presently, there are six clients employed there. The clients may reach the workshop by bus or the Boston & Maine Railroad. They may come from any of the following areas: Lowell, Tewksbury, Dracut, Billerica, Wilmington, Andover, Lawrence, Burlington, Chelmsford, Westford, Groton, Acton, Littleton, Ayer and Tyngsboro. The Lowell Workshop has been in operation since 1908.

It is housed in a concrete and steel structure of nine floors, with 1200 square feet of space, 800 square feet of which are used as training area with 400 square feet used for storage.

The staff is comprised of one supervisor and one clerk. Chair caning and the manufacture of rubber mats and the sale of brooms are the work activity engaged in at this Workshop.

Note: VRA 31 Inventory Form No. 16, Line 4.

PITTSFIELD WORKSHOP FOR THE BLIND
109 EAGLE STREET
PITTSFIELD, MASSACHUSETTS 01201

REGION I
BERKSHIRE COUNTY AREA

The Workshop for the Blind in Pittsfield serves all of Berkshire County and may be reached by bus. One floor comprising 3,100 square feet is area of the workshop. The staff consists of a supervisor, workshop foreman and a clerk.

Work programs include sub-contract work (packaging for Warren Wire Co., Pownal, Vt.), broom manufacturing, reseating chairs and restringing tennis racquets and selling brooms.

Presently, there are six male clients involved in the above jobs, ranging in age from forty one to sixty five; all six clients have worked in this shop for over two years.

The Pittsfield Workshop would like to increase their personnel, enabling them to increase production and, hence, increase sales.

Note: VRA 31 Inventory Form No. 1, Line 5.

SPRINGFIELD WORKSHOP FOR THE BLIND
63 HOWARD STREET
SPRINGFIELD, MASSACHUSETTS

REGION I
SPRINGFIELD AREA

Wilbraham, East Longmeadow, Longmeadow, West Springfield, Agawam, Westfield, Holyoke, Easthampton, Northhampton, Palmer and Springfield have been served by the Springfield Workshop for the Blind since 1952.

A supervisor is in charge of all the sub-contract work done at this facility. The work consists of packaging, folding and assembling, and twenty male clients participate in these activities.

The workshop consists of 1,800 square feet located on two floors and a basement of a brick building accessible by bus.

Note: VRA 31 Inventory Form No. 4, Line 3.

WORCESTER WORKSHOP FOR THE BLIND
33 HIGHLAND STREET
WORCESTER, MASSACHUSETTS

REGION II
WORCESTER AREA

In 1905, a Workshop for the Blind was established in Worcester to serve Worcester County. It may be reached by Worcester, Greyhound or Trailways Bus Lines and is quartered in a one story stone building containing 924 square feet with 497 square feet used for work area and 72 square feet used for storage.

There are two staff members, a manager and a clerk. There are five clients who repair and cane chairs and sell brooms.

Note: VRA 31 Inventory Form No. 12, Line 4.

IV. UTILIZATION PATTERNS OF WORKSHOPS AND REHABILITATION FACILITIES

A. General MRC and MCB Utilization Patterns

The Utilization Survey was completed by fifty MRC counselors from all the MRC District Offices (except for the new Quincy Office which was just opened in July, 1967). These counselors reported on 8053 clients. The MCB also completed this Utilization Survey on workshops and rehabilitation facilities and this agency reported on 974 clients. Complete statistics on all MRC clients were not available for not all counselors were able to complete this survey due to new caseloads. The following discussion will present general trends in the counselors use of workshops and facilities and will indicate future needs for these facilities. (See the VRA Utilization Form and Table 2).

The VRA Utilization Inventory Form 32 provides statistics on utilization patterns in the present state agency caseloads at MRC and MCB. Reference to the utilization summary instructions on page 236 will provide an explanation of the categories appearing on VRA Utilization Form 32. The MRC District Office Areas are used for area description of the MRC statewide utilization patterns. (See Map 2.)

MRC Utilization Patterns:

The MRC counselors report a total of 312 clients receiving workshop services and 74 clients in extended employment in workshops; this is five percent of the total reported counselor caseload of 8053. In addition, the counselors report that eighty clients are waiting for workshop services and 23 clients are waiting for extended employment in workshops. In general six percent of the reported caseload are utilizing workshops or have the potential to be served by workshops.

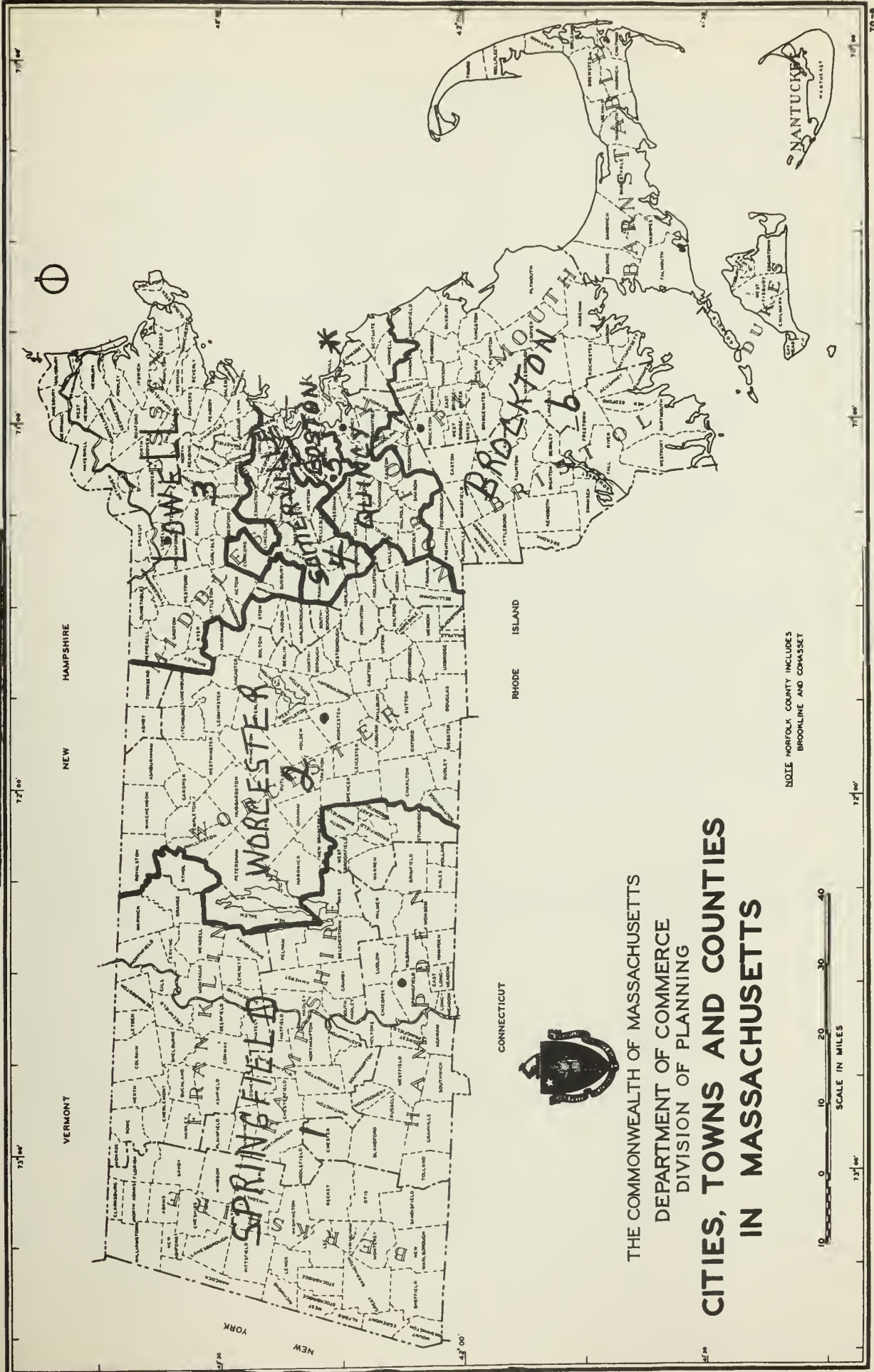
In the category of clients receiving workshop services the Somerville and the Boston District Office ranked first in having the largest percent of their caseload receiving services; the high degree of utilization in these two neighboring urban communities reflects the large number of workshops available to the counselors.

The lowest number of clients receiving workshop services is reported in the Brockton Area and the Worcester District Office; this is significant as these two areas lack multiple workshop services. Under the category of clients waiting for services the Brockton District Office (Area 6) indicates the largest waiting list and it is followed by the Boston and Lowell Districts. (See Utilization Form 32.)

In terms of extended employment, Boston reports the largest number of clients in workshop employment and this again is indicative of the number of available workshop resources in this area. The waiting list for extended employment facilities is the largest in Lowell District Office and Brockton District Office which indicates need for extended employment facilities.

The largest number of clients receiving workshop services are receiving work evaluation. The second largest service requested in workshops is pre-vocational evaluation. More workshop facilities for evaluating clients seem to be needed as there is a waiting list of 90 clients for such services.

MAP II MRC DISTRICT OFFICES



*Quincy office not used in Utilization Survey, as it just opened in July 1967.

INSTRUCTION FOR COMPLETING UTILIZATION SUMMARY
FORM II, VRA 32
STATE PLAN FOR WORKSHOPS AND REHABILITATION FACILITIES

1. Enter name or number of planning area.
2. Enter population for each planning area.
3. Enter total number of clients, referred and active status, who are being served by the State vocational rehabilitation agency or agencies within each planning area at time of survey.
4. Enter total number of clients, referred and active status within each planning area who are presently receiving workshop services.
5. Enter total number of clients, referred and active status within each planning area who are presently waiting to enter workshops for services.
6. Enter number of clients within each planning area who have been placed in employment in workshops during present fiscal year.
7. Enter number of clients within each planning area who are presently ready for placement in workshops but cannot be placed because of lack of openings.
8. Enter total of clients within each planning area who are presently receiving rehabilitation facility services.
9. Enter total number of clients within each planning area who are waiting to enter a rehabilitation facility for services.

Analysis of Utilization Data

Attach an analysis of the State agency's utilization of workshops and facilities by contrasting such factors as the utilization patterns of different planning areas and the listed caseloads.

State Agency MASSACHUSETTS REHABILITATION COMMISSION
MASSACHUSETTS COMMISSION FOR THE BLIND

Date 9-30-67
Page 1 of Utilization
Inventory

Planning Areas	Population 1965 Census	Total No. of Clients Presently	Receiving Workshop Services	Waiting for Workshop Services	Workshop Employment	Waiting Placement	Receiving RF Services	Waiting for RF Services
1	2	3	4	5	6	7	8	9
MASS. REHABILITATION COMMISSION								
Area 1 Springfield	788,499	1010	45	21	13	8	30	8
Area 2 Worcester	596,164	1298	13	5	2	4	56	11
Area 3 Lowell	1,026,561	1949	44	15	10	14	296	10
Area 4 Somerville	928,966	1241	102	15	2	6	29	5
Area 5 Boston	1,056,676	1440	99	25	40	5	25	7
Area 6 Brockton	784,163	1115	9	40	7	12	11	1
MRC TOTAL	5,181,029	8053	312	121	74	49	447	42
MASS. COMMISSION FOR THE BLIND								
		974			5		23	22
TOTAL	5,181,029	9027	312	121	79	49	470	64

In the total state fifty counselors reported the following workshops as being utilized most frequently; Jewish Vocational Services in Boston (65 clients); Goodwill Industries in Springfield (58); Community Workshops of Boston (54); North Shore Workshop at Danvers State Hospital (39); the Norfolk Mental Health Association Workshop at Medfield State Hospital (37); Vocational Adjustment Center in Boston (30); Morgan Memorial Goodwill Industries (24); Occupational Training Center in Squantum (23); and Morgan Memorial New England Rehabilitation for Work Center (12).

The MRC Counselors reported a total of 447 clients receiving services in 35 different rehabilitation facilities at the time of this inventory survey; this is six percent of the total reported caseload in this survey. In addition, the counselors reported a list of 42 (1%) clients waiting for rehabilitation facilities' services. The outstanding figure is that 66% of the clients utilizing rehabilitation facilities are in the Lowell District Office; this percent is the result of close cooperation with the Lowell Mental Health Center and the North Reading Rehabilitation Center.

These rehabilitation facilities provide personal adjustment training, work adjustment training, and medical services. The most frequent medical services include speech evaluations and therapy, hearing evaluations, physiotherapy, physical and occupational therapy, medical treatment and medical evaluations. These clients waiting for medical services totaled 22. The highest number of clients waiting for services from rehabilitation facilities are in the categories of personal adjustment training and work evaluation.

The rehabilitation facilities used most frequently are the following: North Reading Rehabilitation Center (184 clients); the Lowell Mental Health Center (81); the Rutland Heights Hospital (24); Rehabilitation Center of Worcester (18); Massachusetts General Rehabilitation Unit (16); North Bennet Street School in Boston (18); Northampton State Hospital (16); New England Medical Center Rehabilitation Institute (16); and Massachusetts General Physical Medicine Unit (12).

In general, 50 MRC counselors report that an average of 11% of their combined caseload are utilizing rehabilitation facilities and 2% of their caseloads are waiting for rehabilitation services. This percent fluctuates from a low of 7% in Worcester and Brockton Districts to the high of 14% in Boston and 20% in Lowell. Springfield and Somerville report that 12 to 13% of their caseloads are waiting for services or are utilizing workshop and rehabilitation facilities.

MCB Utilization Patterns:

The MRC reports five of their 974 clients in referral and active status to be in workshop employment at the Cambridge Workshop for the Blind. No other clients are utilizing workshop services at the time of this inventory. There are no clients waiting for workshop services.

In terms of rehabilitation facilities' services, the MCB reports 23 clients receiving services at the following facilities: eleven clients at the St. Paul's Rehabilitation Center in Newton for evaluation and adjustment and four clients at the St. Raphael's Hall in Newton for geriatric evaluation

and adjustment; eight clients were at the New England Rehabilitation for Work Center in Boston for evaluation and prevocational training. In addition, there are 22 clients waiting for rehabilitation services at the New England Rehabilitation for Work Center and at the Industrial Home for the Blind in New York. Thus, MCB seems to utilize the Catholic Guild for the Blind and the New England Rehabilitation Center services at the time of this inventory study. No other information on utilization patterns in the MCB was available.

Implications:

This general analysis of the counselor utilization of workshops suggests that MRC usage patterns are a function of availability of facilities as the district offices rank as follows in terms of percent of caseloads in each district office utilizing workshops: Brockton (1%), Worcester (2%), Lowell (3%), Springfield (5%), Boston (10%) and Somerville (10%). This availability pattern does not reflect the district office utilization of rehabilitation facilities as the areas rank from low to high utilization percentages as follows: Boston, Somerville, Springfield, Worcester, and Lowell. It seems that other factors affect usage patterns. There is evidence that counselors perceptions and quality and type of services available are important as counselors in both MRC and MCB utilize facilities over twenty or thirty miles from their district area. In addition, the location of MRC counselors on a full or part time basis certainly influence counselor utilization: this is exemplified at the Lowell Mental Health Center, the North Reading Rehabilitation Center, the Norfolk Mental Health Workshop at Medfield State, and the North Shore Workshop at the Danvers State Hospital. Further study of the variables affecting usage patterns will have to be completed before direct relationships are revealed. Information on specific MRC district office utilization patterns is available in Section B.

B. Specific Utilization Patterns in MRC District Offices

Area 1, Springfield District Office:

At the time of this Utilization Survey, Area 1 (Springfield) is exclusively using the workshop services of the Goodwill Industries in Springfield. Nine counselors referred 58 clients to this workshop: 25% of the 45 clients are receiving personal adjustment training; 19% are receiving on-the-job training; and another 19% are in extended employment. The majority of clients on the waiting list at Goodwill are there to be evaluated. This reflects a need for the expansion of evaluative facilities. There are also eight clients waiting for placement in extended employment. Thus, five percent of the caseload reported in this district are utilizing workshop services and two percent are waiting for services.

The rehabilitation facilities are providing services for three percent (30) of the total number of clients reported by the counselors completing this inventory. The majority of these clients are receiving comprehensive medical evaluations at the following four facilities: Berkshire Rehabilitation Center, Brockton V.A. Hospital, Northampton V.A. Hospital, and the Northampton State Hospital. Six of the eight clients waiting for services at rehabilitation facilities are waiting for evaluation and therapy at the Berkshire Rehabilitation Center. (See Table 2.)

Area 2, Worcester District Office:

Of the 1298 clients reported in Area 2, four percent are receiving rehabilitation facility services, one percent are receiving workshop services, and less than one percent are in extended employment. This area has one of lowest utilization percentages in the state. In total fourteen clients were receiving workshop services at the Worcester Area Occupational Center for

the Retarded in personal adjustment training and vocational training and one client was in extended employment at the Worcester State Hospital. Five clients were recorded as being on the waiting list for workshop services: three clients for evaluation at the Worcester Area Occupational Training Center and Work Center in Boston. This utilization of facilities in other area may reflect a need for workshop services in Area 2. Four clients were waiting for placement in extended employment.

Fifty-six clients in Area 2 were reported to be utilizing rehabilitation services from three medical facilities and one audiological facility within this District Office Area and from two medical facilities within the Boston Area. The counselors reported eleven clients on waiting lists in the following facilities: six in Rutland Heights Hospital for medical evaluation, four at the Worcester Speech and Hearing Center for hearing evaluations and speech therapy, and one client at the New England Medical Center for a physical and psychological evaluation.

Area 3, Lowell District Office:

Fifty-five clients or three percent of the caseload from the Lowell District Office are receiving workshop services at the time of this utilization study. The greatest (39) clients are receiving services at the North Shore Workshop at Danvers State Hospital with 51% of the 39 clients receiving work adjustment training, 33% doing community hospital work, and the remaining receiving work evaluation and extended employment. Other workshops used were the following: Morgan Memorial in Lynn for work adjustment training and extended employment; Heritage Training Center in Salem for personal adjustment training; the Merrimack Valley Goodwill Workshop for personal adjustment; workshop evaluation, and extended employment; Morgan Memorial in Boston for work adjustment training; and the New England Rehabilitation for Work Center in Boston for work evaluation. The Lowell Counselors reported ten clients in extended employment and 14 were awaiting placement; this waiting list may reflect a need for extended employment facilities. There were fourteen clients on the waiting lists for workshop services at the following facilities; two for work adjustment training at Morgan Memorial in Lynn; four for work adjustment training, two for evaluation, and one for diagnostic work evaluation at Morgan Memorial in Boston; five for evaluation and work adjustment training at the North Shore Workshop at Danvers State Hospital. There are four clients at the Lowell Office waiting for extended employment placement and this is the largest number of clients recorded in all the districts.

The counselors from the Lowell Office reported the largest number of clients utilizing rehabilitation facilities - 297 clients, and 265 of this 297 were utilizing diagnostic evaluation, work evaluation, and personal adjustment training, and work adjustment training at the Lowell Mental Health Center and the North Reading Rehabilitation Center. The remaining clients were all receiving services in facilities located in the Boston Area (See Table 2).

This Lowell Office also reported that 10 clients were waiting for rehabilitation services; this is the third largest waiting list of all the district offices. The ten clients were waiting for services at the following facilities: three clients at the Rehabilitation Institute at the New England Medical Center in Boston for dental work, physical therapy, and medical

evaluation services: two clients at the North Bennet Street Industrial School; one client at the Robbins Clinic at Emerson College in Boston for a hearing evaluation; two clients at the Speech and Hearing Clinic at the New England Medical Center in Boston; one client for work adjustment training at the North Reading Rehabilitation Center. It is important to note the clients waiting for audiological services in the Boston Area.

Area 4, Somerville District Office:

This district office was one of two areas to report the largest number of clients receiving workshop services in MRC; ten percent of the total caseload is utilizing workshop services at the time of this reporting. Utilization patterns are reported in seven workshops with the largest number of clients at the Norfolk Mental Health Center at the Medfield State Hospital for personal adjustment training, prevocational evaluation, and transitional employment. The second largest group of clients are receiving evaluation, personal adjustment training, and training at the Community Workshop in Boston. The remaining workshops utilized by this Somerville workshop are listed in Table 2.

The waiting list of clients for workshop services was 15 clients and this area ranked fourth in size of waiting list when compared with the other five district areas. The largest waiting list is for evaluation at the Community Workshops in Boston and the second largest group is at the Jewish Vocational Service in Boston for evaluation.

The Somerville counselors reported that two clients are presently in extended employment at Morgan Memorial, and currently there is a waiting list of six clients for placement in extended workshops. Again this area ranks fourth when compared with the other district areas for extended workshop waiting list.

This office reported 29 clients receiving services at rehabilitation facilities. The largest group of clients were at the Massachusetts General Hospital for evaluation, physical therapy, and prosthesis training. The waiting list for rehabilitation services total five clients with three clients waiting for evaluation and training at the North Bennet Industrial School, one client at the Department of Physical Medicine at Massachusetts General for pre-vocational evaluation and at the New England Rehabilitation Center Rehabilitation Institute.

Area 5, Boston District Office:

In this area ten percent of the caseload are utilizing workshop services. This Boston Office is one of two offices to report the largest number of MRC clients receiving workshop services. The largest numbers of clients were receiving evaluation, training, or personal adjustment at the BARC Vocational Adjustment Center, Jewish Vocational Center, and Morgan Memorial. This Boston Office did record the largest waiting list of clients for workshop services: 25 clients. The largest number of clients were waiting for evaluation at the Jewish Vocational Service and at the Community Workshops. This office reported the largest number of clients in extended employment and five clients are waiting for extended employment placements.

The Boston Counselors reported that 25 clients are receiving rehabilitation services ranging from prevocational training, prosthetic fitting and training, physical and occupational therapy to speech therapy, vocational training, and social adjustment. The largest group of clients are reported at the New England Medical Center Rehabilitation Institute. (See Table 2.) These Boston counselors reported seven clients on the waiting list for evaluation, prevocational and vocational training at three separate facilities.

Area 6, Brockton District Office:

The Brockton Office reported the smallest number of clients receiving workshop services and this is related to the lack of multiple workshop facilities in the area. The counselors reported one percent of their clients receiving workshop services. The clients receiving services are utilizing two workshops in the Boston Area. This area did report the largest waiting list for workshop services for vocational evaluation and personal adjustment. There are seven clients in extended workshop employment and twelve clients are waiting for placement in extended workshops. This is the second to the highest waiting list for extended employment in the state.

This office reported eleven clients utilizing rehabilitation facilities. The largest group of clients were at the St. Colleta's training facility. This office reported only one client on the waiting list at New England Medical Center Rehabilitation Institute. (See Table 2 and VRA Utilization Form.)

UTILIZATION OF WORKSHOPS AND REHABILITATION FACILITIES ACCORDING TO MRC DISTRICT OFFICES

Page 244

TABLE 2 (continued)

AREA	WORKSHOP			REHABILITATION FACILITY		
	Name	No. clients served	No. clients waiting list	Name	No. clients served	No. clients waiting list
Somerville	Norfolk Mental Health Assoc. (Medfield State Hosp)	37	3	Mass. General Hosp.-Rehab. Unit - Boston	11	
	Community Workshops-Boston	24	6	Mass. General: Physical Med. Cardinal Cushing Rehab. Ctr. (Holy Ghost Hosp.)	6	1
	Charles River Workshop	12		Morgan Memorial-Deaf Adult Proj.2	3	
	Jewish Vocational Service	11	4	North Bennet St. Industrial School - Boston	2	3
	Vocational Adjustment Ctr. (Boston)	9	1	New England Med. Ctr. Rehab. Institute	2	1
	Morgan Memorial Goodwill (Boston)	7	1	Waltham Hospital	2	
	East Middlesex ARC (Woburn)	3		Am. School for the Deaf	1	
	New Engl. Rehab. for Work Ctr. (Summer Program)	1		TOTAL	29	5
	TOTAL	104	15	New Engl. Med. Ctr. Rehab. Institute	7	4
	Jewish Vocational Service	50	10	Mass. General-Rehab. Unit	5	
Boston	Community Workshops	30	5	Mass. General-Physical Med.	3	
	Vocational Adjustment Ctr.	21	1	North Bennet St. Industrial Sch.	2	2
	Morgan Memorial Goodwill	14	1	YWCA (Adjustment)	2	
	New Engl. Rehab. for Work Center	10	4	University Hosp. Rehab. Dept.	1	
	Occup. Training Ctr. (Quincy)	9	2	Psycho-Social Service for the Deaf	1	
	Wrentham State Hosp.	2	1	New Engl. Center Hosp. (Pratt)	1	
	Charles River Workshop	1		Mass. General Hosp.	1	
	New Engl. Rehab. for Work Ctr. (Summer Program)	1	1	North Reading Rehab. Ctr.		1
	East Middlesex ARC (Woburn)	1		TOTAL	25	7
	TOTAL	139	25	St. Coletta's School	5	
Brockton	Occup. Training Ctr. (Quincy)	14	37	Morton Hospital	4	
	Morgan Memorial Goodwill	2		Jordan Hospital	1	
	Community Workshops (Rhode Island)		3	Paul A. Dever Sch. for the Retarded	1	
	TOTAL	16	40	New Engl. Med. Ctr. Rehab. Institute		1
				TOTAL	11	1

V. DETERMINATION OF NEEDS

A profile summary of each region and area in Massachusetts has been developed as the initial step in determining the need for workshops and rehabilitation facilities. This narrative description of each Planning Area will guide the planning staff in establishing a priority list for the program development and federal granting for workshops and rehabilitation facilities. These narrative statements were developed from population characteristics, service resources available, and the populations served by the available workshops and rehabilitation facilities. In developing these narrative profiles we first attempted to find what rehabilitation resources are currently serving the handicapped in each region and to what extent do these facilities offer a full range of services.

A full range of services was defined as all possible rehabilitation services available in the total Planning Area, and these rehabilitation services are limited to those sixteen services requested by VRA in their instructions for completing the VRA Inventory Form 31 on page 14 of this state plan. All the resource variables in these profiles were abstracted from the inventory information.

These narrative profiles will be refined and updated as more data becomes available and is analyzed.

A. Regional and Area Profiles

REGION I - WESTERN REGION:

BERKSHIRE COUNTY AREA

This planning area comprises all 32 communities in Berkshire County in Western Massachusetts. This area borders New York, Vermont, and Connecticut. This area covers 926.99 square miles with an average density of ^{258,411}153 persons. The two most populated communities are Pittsfield and North Adams. The total population is 258,411 with 67% of this total being between the ages of 14 and 65 years; 16% are sixty-five years and over.

There are five facilities in this area: one multiple workshop, two single disability workshops*, and one medical rehabilitation facility which served 1752 persons in 1966. In total there are 75 potential clients waiting to use the various facilities and this area ranks first in Region I in having the largest waiting list. This area ranks third in MRC utilization of facilities in Region I as 45 persons were MRC clients.

The only service not available in this area is transitional employment. This area is also one of the two areas in Region I to have available a multiple disability workshop. This area has no audiological facilities (other than speech and audiological services being rendered at the one large medical facility) and no state hospitals, state schools or training facilities.

* One single disability workshop, or more appropriately one activity center, is eliminated from analysis for it is opened only a morning a week during the academic year of September through June.

This Berkshire County Area is served by the MRC Sub-district office in Pittsfield and the DES Offices in North Adams and Pittsfield. The MCB Office serving this Berkshire County Area is in Springfield.

FRANKLIN-HAMPSHIRE AREA

This planning area comprises 36 communities in parts of Franklin and Hampshire Counties covering 915.41 square miles. The total population is only 93,526 with an average density of 102 persons per square mile. This area has the lowest density in the state. The two largest communities are Greenfield and Northampton.

In Region I this area has the largest percent (68%) of population between 14 and 65 years which probably reflects the college populations. In Region I, this area has the largest group of persons over 65 years of age.

There are seven facilities in the Franklin-Hampshire Area: one single disability workshop for the retarded, two medical facilities (a Veterans Hospital and a private hospital), three audiological facilities, and one state hospital. These facilities served a total of 8051 persons; this large service population reflects the state hospital. One hundred of those served were MRC clients; this area ranks second in number of persons served by MRC. There are no persons waiting to be served in this area. The staff to client ratio is 1 to 16 which may indicate a lack of full time professional staff in this area.

There are no multiple disability workshops, state schools or rehabilitation training facilities in this area. Services not available are job conditioning, transitional employment, and extended employment. Franklin County Mental Health Association presently is assessing the need for a workshop in this area through a Project Development Grant.

This area is served locally by the MRC Subdistrict Office in Greenfield, which recently opened in 1967. This area is covered by the MCB Offices in Springfield and Worcester. The DES Offices are located locally in Northampton, Greenfield, Athol, and North Adams.

HOLYOKE-CHICOPEE AREA

This planning area comprises eight communities, the largest of which are Chicopee and Holyoke. This area covers 211.37 square miles with an average density of 790 persons. This is the highest density in Region I. The total population is 166,929 of which 61% are between the ages of 14 to 65 years of age and 10% 65 years and over.

This area has only a state school for the retarded and therefore lacks workshops, medical rehabilitation facilities, audiological facilities, state hospitals, and training facilities. This area lacks the most amount of rehabilitation services in Region I: physical therapy, occupational therapy, vocational evaluation, vocational counseling, job conditioning, transitional employment, and extended employment.

In 1966, 1250 persons were served by the one facility in the area and ten of these persons had received MRC services. This is the lowest number of MRC clients in Region I.

This area is served by the MRC and MCB through their Springfield Offices and by DES through their offices in Ware, Chicopee, Northampton, Holyoke and Springfield.

SPRINGFIELD AREA

This populated area is comprised of five communities with a total population of 205,054 persons covering 95.62 square miles. The average density is 2214. The larger communities are Springfield, Longmeadow, and East Longmeadow. Sixty-one percent of the population are between 14 and 65 years of age and eleven percent are 65 years and over.

This area has three facilities serving 2299 persons; a multi-disability workshop, a single disability workshop for the blind, and a medical facility. This area is only one of two areas in Region I with a multi-disability workshop. Of all clients served, 114 were MRC clients and 5 were MCB clients in 1966. This area ranks first in number of MRC clients in Region I and is the only area to have MCB clients noted. This area indicates a total waiting list of 17 persons; it is one of two areas in Region I to have a waiting list.

All services are available by facilities in this area. The staff to client ratio is approximately 1 to 14 and this is the second to the highest number of persons served per professional staff member in Region I. This area lacks audiological facilities, a state hospital, a state school and rehabilitation training facilities.

The MRC, MCB and DES State Agencies all have offices located locally in Springfield.

WESTFIELD AREA

This area is comprised of eleven communities with the total population of 77,941. This is the lowest populated area in Region I. The two most populated communities are Westfield and West Springfield. The area covers 331.95 square miles with an average density of 325 persons. Sixty percent of the population are between the ages of 14 and 65 years and nine percent are 65 years and over.

This area has only two facilities; one medical facility which concentrates on respiratory diseases and one training facility for the educable retarded. There are no workshops, audiological facilities, state hospitals, state schools or medical facilities other than one for persons with respiratory disabilities. This area ranks second in Region I for services not available; they lack medical management, physical therapy, occupational therapy, speech and hearing services, transitional employment, and extended employment. Information on persons served is not currently available.

This planning area is served by the MRC District Office in Springfield, by the MCB Offices in Springfield and Worcester, and by the DES Office in Springfield. None of these state agency offices are located in this planning area.

SUMMARY OF REGION I

685638 In total, Region I comprises 92 communities with a total population of 801,161. The largest population is located in the Berkshire County and Springfield areas. The total region covers 2481.34 square miles with an average density of 325 persons. The low population density in many of these areas may prevent easy accessibility and utilization of existing facilities in many areas.

In total, 14,538 persons were served by 17 facilities in Region I. The largest groups were served in the Franklin-Hampshire and Springfield Areas. All services were available in Region I; the Springfield Area was the only area to have all services and Berkshire County Area was second, for it only lacked transitional employment. In terms of services not available the Holyoke-Chicopee Area ranked first. MRC clients were in general serviced in Franklin-Hampshire and Springfield areas. Only the Springfield Area noted MCB clients. Waiting lists were only noted in the Berkshire and Springfield areas. (See Tables 1 and 3 and Map I.)

T A B L E 3

RESOURCES AVAILABLE IN REGION I AND PLANNING AREAS

<u>RESOURCES</u>	<u>AREAS</u>					<u>TOTAL</u>
	Berkshire County	Franklin Hampshire	Holyoke Chicopee	Springfield	Westfield	<u>REGION I</u>
Number persons served in the facilities	1752	8051	1250	2299	-	14,538
No. clients on waiting lists	75	0	0	17	-	92
Number MRC clients	45	100	10	114	-	169
Number MCB clients	0	0	0	5	0	5
Number services not available	1	3	8	0	6	
Staff/client ratio	1:5	1:16	0	1:14	0	1:12
No. multi-disability workshops	1	0	0	1	0	2
Number single disability workshops	2	1	0	1	0	4
Number medical rehab- ilitation facilities	1	2	0	1	1	5
Number audiological facilities	0	3	0	0	0	3
Number state hospitals	0	1	0	0	0	1
Number state schools	0	0	1	0	0	1
Number rehabilitation training facilities	0	0	0	0	1	1
Total number of facilities	4	7	1	3	2	17

REGION II - WEST CENTRAL REGION

FITCHBURG AREA

This area is comprised of 14 communities covering a total land area of 312.66 square miles with an average density of 483 persons. This area has the highest density in Region II. Of the total population of 151,111, fifty-five percent are between the ages of 14 to 65 years and nine percent are 65 years and over. The largest communities are Fitchburg and Leominster.

This area has two facilities: one single disability workshop for the retarded and one rehabilitation training facility for the retarded. There are no multi-disability workshops, medical facilities, audiological facilities, state hospitals, or state schools. The two facilities in this area served 118 persons in 1966, none of whom were MRC or MCB clients. This area ranks last in number of persons being served by available facilities. These facilities had no waiting list and the client/staff ratio is one to seven in the two facilities.

This area has a definite lack of available services and it ranks second in Region II for services not available. The services lacking are physical and medical evaluation, medical management, physical therapy, occupational therapy, medical consultation, social services, vocational counseling, personal adjustment training, job placement, and transitional employment.

This area is served by MRC through the local sub-district office in Fitchburg and through the District Offices at Worcester and Lowell, by MCB in the Worcester Office, and by DES in the local office in Fitchburg, and the Marlboro and Worcester Offices.

GARDNER AREA

This area is comprised of 19 communities with the total population of 71,105. The largest communities in this area are Gardner and Athol. This area covers 674 square miles with an average density of 106 persons, which is the lowest average density in Region II. The percent of the population between 14 and 65 years is 59 and 13% of the population is 65 years and over.

This planning area has four facilities which served 208 persons in 1966; this area ranks second to the last in number of persons served by facilities during this time period in Region II. This area lacks multi-disability workshops, audiological facilities, and state schools. There is a single disability workshop and a training facility available for the mentally retarded; in addition there is a medical facility and a state hospital. In 1966 these facilities served 22 MRC clients and this area is only one of two areas in Region II to have facilities with MRC clients. The facilities in this area have a total waiting list of 33 persons. The staff to client ratio is one to six.

This area ranks second to last in services not available; this area only lacks the following service resources: job conditioning, transitional employment, and extended employment. These lacking services reflect workshop resources.

This area is not served locally by the MRC or MCB for their offices covering this area are in Worcester, Springfield, and Greenfield. The DES offices are locally situated in Gardner and Athol, but they are also served by Worcester and Ware offices.

GRAFTON AREA

This area is comprised of 15 communities with a total population of 99,136. The larger communities in this area are Milford, Grafton, Franklin, and Northbridge. This area covers 286.29 square miles with an average density of 346. Fifty-five percent of the population are between the ages of 14 to 65 years and 10% are 65 years and over.

This area ranks last in available resources as it has no facilities and thus is not able to render any services.

This area is served by the MRC local office in Milford, by the DES Offices in Milford, Webster, and Worcester, and by the MCB non-local offices in Springfield and Worcester.

SOUTHERIDGE AREA

This area is comprised of 18 communities covering 463.92 square miles with a total population of 100,679 and an average density of 217. Sixty-one percent of the population in this area are between 14 and 65 years of age and 10% are 65 years and over.

This area also lacks rehabilitation resources as the only facility available is a state hospital for epileptics who are 90% retarded. This one facility served 1560 patients in 1966 and has a waiting list of 64 persons. Services lacking in this area are speech and hearing services, medical consultation, social service, vocational evaluation, vocational counseling, job conditioning, job placement, extended employment and transitional employment. This area ranks with the Fitchburg area in number of services not available (10).

The MRC and MCB have no local offices in this area; these communities are served through the Springfield and Worcester offices. The DES offices are located in Ware and locally in Webster.

WORCESTER AREA

This area is comprised of eight communities with a total population of 245,842. These communities cover an area of 175.27 square miles with an average density of 1402. Sixty-two percent of the population are between 14 and 65 years and 12% are 65 years and older. All three state agencies are located in Worcester: MRC, MCB, and D.E.S.

This area ranks first in number of facilities available. In 1966, 10,306 persons were served by two single disability workshops - one for the retarded and the other for the blind, three medical rehabilitation facilities, one audiological facility, and one state hospital. This area does lack a multi-disability workshop, a state school for the retarded and a

rehabilitation training facility. This area ranks first in number of persons served in Region II, the number of persons on a waiting list, and the number of MRC and MCB clients served. There are no services lacking in this area. The staff to client ratio is one to seven.

Morgan Memorial has recently opened an extended employment facility in Worcester employing approximately ten persons; this organization anticipates opening a multi-disability workshop in Worcester with appropriate funds. This workshop will fill a definite gap in workshop services in Region II.

SUMMARY OF REGION II

This area is comprised of 74 communities with a total population of 667,873. This Region covers 1912.14 square miles with an average density of 349. Fifty-nine percent of the population are between 14 and 65 years and 11% are 65 years and over.

A total of 12,187 persons were served by the 13 facilities in this region and 323 of this total were MRC clients and 10 were MCB clients. The largest services area in this Region II was the Worcester area. It is worthwhile to note that in the total region there are no multi-disability workshops and no state schools. In addition two areas maintained no facilities except for a state school for the epileptics. The number of services not available in each area ranged from none in Worcester to 16 in the Gardner Area. (See Tables 1 and 4 and Map I.)

TABLE 4

Resources Available in Region II and Planning Areas

Resources	AREAS					Total Region II
	Fitchburg	Gardner	Grafton	Southbridge	Worcester	
Number of persons served in facilities	118	208	0	1560	10,306	12,187
Number of clients on waiting lists	0	33	0	64	96	193
Number of MRC clients	0	22	0	0	301	323
Number of MCB clients	0	0	0	0	10	10
Number of services not available	10	3	16	10	0	
Staff/client ratio	1:7	1:6	NA	NA	1:7	1:7
Number of multi-disability workshops	0	0	0	0	0	0
Number of single disability workshops	1	1	0	0	2	4
Number medical rehabilitation facilities	0	1	0	0	3	4
Number audiological facilities	0	0	0	0	1	0
Number state hospitals	0	1	0	1	1	3
Number state schools	0	0	0	0	0	0
Number rehabilitation training facilities	0	0	0	0	0	0
Total Number of facilities	1	4	0	1	7	12

REGION III - NORTH CENTRAL REGION

CAMBRIDGE-SOMERVILLE AREA

This area is comprised of two cities with a total population of 202,413. This urban area covers 10.18 square miles with an average density of 1998.3 persons. Sixty-six percent of the population in these two areas are between the ages of 14 to 65 years. These two cities are served locally by the MRC District Office in Somerville and the DES Offices in Cambridge and Somerville. The MCB coverage is from their Lowell Office.

This area has two facilities which served 494 persons in 1966: a single disability workshop for the blind and a comprehensive medical facility. These two facilities served 34 MRC Clients and 2 MCB clients. This area ranked second in Region III with a waiting list of 58 persons.

The staff to client ratio is one to nine. The number of services not available are 6 and these include the following: vocational counseling, personal adjustment training, job condition, job placement, and transitional employment. This area ranks first in number of services not available. There are no audiological facilities, multi-disability workshops, state schools or training facilities.

CONCORD AREA

This area comprises ten communities with a total population of 58,508 and a land area of 273.30. The density is 214 persons per square mile. This area is served by MRC through offices in Lowell, Somerville, and Worcester, by MCB offices in Lowell and Worcester, and DES Offices in Marlboro, Woburn, Fitchburg, and Waltham.

This area has two single disability workshops - one for the retarded and one for VA psychiatric disabled patients, and a medical facility. These facilities served a total of 1567 clients; this area ranks second in Region III with number of clients served. In 1966 this area's facilities served 100 MRC clients; again this area ranks second in Region III with the number of MRC clients served.

This area lacks no services and has a staff/client ratio of 1 to 17. The area lacks multi-disability workshops, audiological facilities, state hospitals, state schools and training facilities.

LOWELL AREA

The Lowell Area covers 184.1 square miles and is comprised of 12 communities with a total population of 180,110. The density is 978 persons per square mile; this is the highest density in Region III. Fifty-nine percent of the population are between ages 14 and 65 years. The area is covered by the local MRC and MCB Offices in Lowell. The DES Offices are located in Lowell and Woburn.

There are five facilities in this area which served 925 persons in 1966 and 99 of these persons were MRC clients. This is the only area in Region III that has a multiple disability workshop. Other facilities include a single disability workshop for the blind, two medical facilities, and a state mental health center.

The staff/client ratio is 1 to 17. The facilities have a total 20 persons on waiting lists. This area only lacks speech and hearing services. Information on the adequacy of the medical facilities is not currently available.

METROPOLITAN-BEAVERBROOK AREA

This area located northwest of Boston is comprised of three urban communities covering 21.07 square miles with an average density of 5858. The total population is 123,220 and 63% are between ages 14 and 65 years. This area is covered by the MRC Office in Somerville, by the MCB Office in Lowell, and by the DES Offices in Cambridge, Waltham and Newton.

This area has four facilities: one single disability workshop for mentally disabled, a medical facility which treats only respiratory disabilities, a state hospital, and a state school for the retarded. These facilities served a total of 6246 persons and 202 persons were MRC clients and 22 persons were MCB clients. This is one of two areas in Region III that has recorded MCB clients. These present facilities have a waiting list of 392 persons; this is the largest waiting list in Region III. This area lacks two services as transitional and extended employment.

MYSTIC VALLEY AREA

This area is comprised of five communities covering 52.92 square miles with a density of 2676persons. The total population is 141,086 and 60% are between ages 14 to 65 years. This area is served by the MRC Office in Somerville and Lowell, MCB Office in Lowell and the DES Office in Cambridge, Woburn, and Waltham.

There is only one facility in this area, which is a single disability workshop for the retarded serving 29 persons of whom 15 were MRC clients. This area lacks eight services as physical and medical evaluation, medical management, physical therapy, occupational therapy, speech and hearing services, medical consultation, psychological services, and job conditioning.

SUMMARY OF REGION III

This Region III has a total population of 705,337 and 62% are between ages 14 and 65 years. This North-Central Region covers 541.57 square miles with a density of 1302persons.

This total Region has 15 facilities serving 9261 persons in 1966 of whom 485 were MRC clients and 24 were MCB clients. Region III lacks audiological facilities and has only one multi-disability workshop. In total the Region lacks no services, although analyzed separately four of the five areas lack some rehabilitation services. (See Table 1 and Table 5 and Map I.)

TABLE 5

Resources Available in Region III and Planning Areas

Resources	AREAS					Total Region III
	Cambridge- Somerville	Concord	Lowell	Metropolitan Beaverbrook	Mystic Valley	
Number of persons served in facilities	494	1567	925	6246	29	9261
Number of clients on waiting lists	58	0	20	392	0	470
Number of MRC clients	34	100	99	202	15	450
Number of MCB clients	2	0	0	22	0	24
Number of services not available	6	0	1	2	8	0
Staff/client ratio	1:9	1:17	1:17	1:25	1:5	1:15
Number of multi-disability workshops	0	0	1	0	0	1
Number of single disability workshops	1	2	1	1	1	6
Number medical rehabilitation facilities	1	1	2	1	0	5
Number audiological facilities	0	0	0	0	0	0
Number state hospitals	0	0	0	1	0	2
Number state schools	0	0	1	1	0	1
Number rehabilitation training facilities	0	0	0	0	0	0
Total Number of facilities	2	3	5	4	1	15

REGION IV - NORTHERN REGION

DANVERS-SALEM AREA

This area north of Boston and bordering the ocean is comprised of fourteen communities covering 194.9 square miles with an average density of 108⁹ persons. The total population is 208,442 and 60% of the population are between 14 and 65 years. This area is served by the MRC and MCB offices in Lowell and the DES Offices in Salem, Gloucester and Newbury.

Four rehabilitation facilities served 134 persons and 58 of these persons were MRC clients. In Region IV this Danvers-Salem Area ranks first in number of persons served and number of MRC clients. This area has two single disability workshops (one for the mentally retarded and the other for the mentally disabled), an audiological facility and a state hospital. It is important to note the lack of medical facilities. In this area there are no services lacking and the staff and client ratio is one to four.

HAVERHILL AREA

This northern area bordering New Hampshire has a total population of 93,760 and is comprised of eleven communities covering 181.14 square miles. The density is 518 persons and this is second to the highest density in Region IV. This area has the largest percent of the population over 65 years in Region IV.

This area has no rehabilitation facilities and all sixteen services are needed. This is one of two areas in Region IV to lack resources.

The Haverhill Area is covered by the MRC and MCB offices in Lowell and the DES Offices in Salem, Gloucester and Newburyport.

LAWRENCE AREA

This area is comprised of four communities covering 86.75 square miles with an average density of 146⁵ persons. The total population is 127,087. This area is served by the MRC, MCB, and DES offices in Lowell.

This area has two facilities which served 20 persons in 1966; information is not available on the medical facility which has a physical medicine department. There were no MRC clients served in the one reported single disability workshop for the retarded. There were no multi-disability workshops or audiological facilities. Eleven services were not available in this area and these include: occupational therapy, speech and hearing services, psychological services, social services, vocational evaluation, vocational counseling, personal adjustment training, job conditioning, job placement, transitional employment, and extended employment.

LYNN AREA

This area bordering the North Shore is comprised of five communities covering 35.04 square miles with a density of 402 persons. The total population is 140,796 and 68% of this population are between the ages of 14 and 65 years; in general this is a larger percent of persons in this age category than found in other areas.

This area has one facility which is the only multi-disability workshop in Region IV. In 1966 this facility served 78 persons in extended and transitional employment. This area lacks eleven services which include: physical and medical evaluation, medical management, physical therapy, occupational therapy, speech and hearing services, medical consultation, psychological services, social services, vocational counseling, personal adjustment training and job placement. The workshop services available in the Lynn Area are currently being improved through a VRA grant.

MALDEN AREA

This area north of Boston is comprised of three industrial cities covering 16.66 square miles with the highest density in Region IV, ^{166,191} 998 persons. The total population is 166,191. This area is served by the MRC Office in Somerville, the MCB Office in Lowell, and the DES Offices in Medford and Malden.

This area is one of the two areas in Region IV to lack rehabilitation resources. There are no facilities or rehabilitation services available in this industrial area.

READING AREA

This area with a total population of 99,325 is comprised of five communities covering 41.16 square miles. The average density is 24³/₈ persons.

The only facility in this area is a state rehabilitation center for the retarded and complete information on this facility has not been collected. There are no workshops, medical rehabilitation facilities or audiological facilities. The services lacking are physical and medical evaluation, medical management, physical therapy, occupational therapy, speech and hearing services, extended employment, and transitional employment.

SUMMARY OF REGION IV

This region has a total population of 835,603 and it covers 555.65 square miles with an average density of 150⁴/₅. In the total region there is only the Danvers-Salem Area with all services available in two single disability workshops, an audiological facility and a mental hospital facility. The other five areas lack from seven to sixteen services. There are two areas without any facilities: the Haverhill Area and the Malden Area, and two areas with only one rehabilitation resource: the Lynn Area and the Reading Area.

In the total region only 232 persons were served in five facilities (the North Reading Rehabilitation Center is eliminated due to the lack of statistics). There were 66 MRC clients being served and this is 28% of the total clients served. One area noted a waiting list of thirteen clients. There was one multi-disability workshop in the Lynn Area. (See Table 6.)

TABLE 6

RESOURCES AVAILABLE IN REGION IV AND PLANNING AREAS

Resources	AREAS						Total REGION IV
	Danvers- Salem	Haverhill	Lawrence	Lynn	Malden	Reading	
Number of persons served in facilities	134	0	20	78	0	?	232
Number of clients on waiting lists	13	0	0	0	0	-	13
Number of MRC clients	58	0	0	8	0	-	66
Number of MCB clients	0	0	0	0	0	-	
Number of services not available	0	16	11	11	16	7	
Staff/client ratio	1:4	--	1:10	1:14	--	?	1:9
Number of multi-disability workshops	0	0	0	1	0	0	1
Number of single disability workshops	2	0	1	0	0	0	3
Number medical rehabilitation facilities	0	0	1	0	0	0	1
Number audiological facilities	1	0	0	0	0	0	1
Number state hospitals	1	0	0	0	0	0	1
Number state schools	0	0	0	0	0	1	1
Number rehabilitation training facilities	0	0	0	0	0	0	0
Total Number of facilities	4	0	2	1	0	1	8

REGION V - Central Region:

MEDFIELD-NORWOOD AREA

This area comprises eleven communities covering 171.85 square miles, with an average density of 825 persons. This area is covered by the MRC Offices in Quincy and Brockton by the MCB Office in Boston and Brockton, and by the DES Offices in Norwood, Newton, and Attleboro.

This area contains seven facilities which served 1833 persons in 1966. This area ranks first in number of facilities and number of MRC clients served in Region V. The staff/client ratio seems adequate at one to five. It is important to note there are no audiological facilities or multiple disability workshops in this area. The two medical facilities are a state hospital school limited to a younger population and a state medical hospital limited to treatment of disabilities to conditions resulting from neoplasms. In general, there are no specific services lacking in this area. There is a total waiting list of 123 persons which is the largest in Region V.

NEWTON-WELLESLEY AREA

This area is comprised of three suburban communities with a total population of 126,716. This area covering 44.75 square miles has the highest density average in Region V, 2832 persons per square mile. These communities are served by MRC through the Somerville Office, by MCB through their Worcester and Boston Offices and by DES in Newton. The only facility is the St. Paul's Rehabilitation Center under the Catholic Guild for All the Blind; this is the only special rehabilitation facility for the Blind in the state. To date information is incomplete on this facility.

QUINCY AREA

This area on the South Shore is comprised of nine communities with a total population of 244,362 and an average density of 202 persons per square mile. This area is served by MRC through the Quincy and Boston Offices, by MCB through the Boston and Brockton Offices and by DES in Quincy and Brockton.

There are four facilities in this area, which served 584 persons in 1966. There is a school for the deaf, two medical facilities (one which is limited to the treatment of cerebral palsy and the other which is limited to respiratory diseases), and a single disability workshop for the retarded. These facilities served 29 MRC clients in 1966 and have a waiting list of 29 persons.

WESTBOROUGH-FRAMINGHAM AREA

This central area is comprised of fifteen communities covering 266.32 square miles with an average density of 631. Framingham is the population center. The total area population is 167,973. This area is served by four different MRC Offices in Lowell, Somerville, Milford, and Quincy, by the MCB Offices in Worcester and Boston, and by DES Offices in Marlboro, Waltham, Framingham, Norwood and Milford.

The only facility available in this area is the Westborough State Hospital. Services lacking in general would be vocational evaluation, personal adjustment training, job conditioning, transitional employment and extended employment.

SUMMARY OF REGION V

The Total Region has twelve facilities but lacks multi-disability workshops and rehabilitation training facilities. There was one area with no facilities and another with only one facility.

This Region covers 603.92 square miles with a total population of 680,861. In 1966 the area's facilities served 4480 disabled individuals. (See Tables 1 and 7 and Map I.)

TABLE 7

RESOURCES AVAILABLE IN REGION V AND PLANNING AREAS

Resources	AREAS				Total Region V
	Medfield Norwood	Newton- Wellesley	Quincy	Westborough- Framingham	
Number of persons served in facilities	1833	--	584	2063	4480
Number of clients on waiting lists	123	--	29	0	152
Number of MRC clients	176	--	75	100	251
Number of MCB clients	0	--	0	0	0
Number of services not available	0	unknown	0	5	0
Staff/client ratio	1:5	--	1:4	1:65	1:21
Number of multi-disability workshops	0	0	0	0	0
Number of single disability workshops	3	0	1	0	4
Number medical rehabilitation facilities	2	0	2	0	4
Number audiological facilities	0	0	1	0	1
Number state hospitals	1	0	0	1	2
Number state schools	1	0	0	0	1
Number rehabilitation training facilities	0	1	0	0	1
Total Number of facilities	7	1	4	1	13

REGION VI - BOSTON PROPER:

BOSTON STATE HOSPITAL AREA

This urban area has a total population of 216,783 of whom 33% are 65 years or more - this is the largest percent of the older population group in the state.

Similarly to the other areas in Region VI, this area's facilities served the large population of 3546 and 121 were MRC clients. There are only five persons noted as being on the waiting list and this is the smallest waiting list in Region VI. The four facilities in this area only, do not provide speech and hearing services. There are two medical facilities, one of which is a Veterans Hospital and the other a chronic disease facility. There is a state mental hospital and one workshop affiliated with this state hospital.

BOSTON UNIVERSITY AREA

This Bostonian area contains a population of 148,691. The ten facilities in this area served 5309 persons in 1966 of whom 2477 were MRC clients and referrals to MRC. This was the largest group of MRC clients in the state. In addition, these facilities served 25 MCB clients and this again is the highest figure for MCB clients. This area also ranks first in Region VI in having the highest waiting list and the most facilities. This area lacks no services. It is remarkable to note that this is the only area in the state to have more than one multi-disability workshop; in this case, this area has four such workshops and no single disability workshops.

GOVERNMENT CENTER AREA

This area has a total population of 185,180. The five facilities in this area served 3976 persons in 1966 and have a waiting list of 130 persons. In 1966 they had 222 MRC clients. This area has no workshops and lacks extended and transitional employment services and vocational rehabilitation counseling.

MASSACHUSETTS MENTAL HEALTH CENTER AREA

This area is the most populated area in Region VI and served the most persons in this region in 1966. Its nine facilities served 12,499 persons in 1966 and 86 persons were MRC clients. This area's facilities have a waiting list of 65 persons. This area has no workshops and it lacks transitional and extended employment. There is a rehabilitation facility for alcoholics at the Salvation Army Men's Social Service Center.

TUFTS MENTAL HEALTH CENTER AREA

This area has a total population of 83,108, and has only three facilities, but no services are lacking. This area has an audiological facility, a comprehensive medical rehabilitation facility and a single-disability workshop for the retarded. These three facilities served 6184 persons in 1966 and 194 were clients of MRC. This area has the second to the highest waiting list in Region VI.

SUMMARY OF REGION VI

Due to the very large urban population of 839,754 persons, this relatively small land area of Boston Proper had to be divided into five areas. The total land area of Region VI is only 59.17 miles but it has an average land density of 14,207 persons. In terms of physical distance this total region can most properly be treated as one priority area as persons living within this entire Region VI can easily utilize facilities in all five areas.

In total, this large urban complex and medical center of Massachusetts served 31,513 persons in 31 facilities in 1966. These 31 facilities have a total waiting list of 567 persons, which is an average of 19 persons on the waiting list per rehabilitation facility or workshop. These facilities thus appear to be the more popular facilities in the state. The staff to client ratio in all these facilities seems very adequate at an average one to four.

All types of facilities except for state schools for the retarded are located within Region VI. Atypical of the other regions, this Region VI has four multi-disability workshops. (See Table 8.)

TABLE 8

RESOURCES AVAILABLE IN REGION VI AND PLANNING AREAS

Resources	AREAS					Total Region VI
	Boston State Hospital	Boston Univ.	Govern- ment Center	Mass.M.H. Center	Tufts M.H. Center	
Number of persons served in facilities	3546	5309	3976	12,498	6184	31,513
Number of clients on waiting lists	5	193	130	65	174	567
Number of MRC clients	121	2477	222	86	194	3300
Number of MCB clients	0	25	0	5	0	30
Number of services not available	1	0	3	2	0	--
Staff/client ratio	1:3	1:4	1:3	1:6	1:3	1:4
Number of multi-disability workshops	0	4	0	0	0	4
Number of single disability workshops	1	0	0	0	1	2
Number medical rehabilitation facilities	2	1	2	4	1	10
Number audiological facilities	0	3	2	3	1	9
Number state hospitals	1	0	0	1	0	2
Number state schools	0	0	0	0	0	0
Number rehabilitation training facilities	0	2	1	1	0	4
Total Number of facilities	4	10	5	9	3	31

REGION VII - SOUTHERN REGION:

BARNSTABLE COUNTY AREA

This resort area known as Cape Cod and the Islands has a total population of 89,135. This area covers 584.05 square miles and has a low average density of 153 persons. This area is served by the MRC Subdistrict Offices at Hyannis and New Bedford, by the MCB Office in Brockton and by the DES Offices in Hyannis and New Bedford. There are no workshops or rehabilitation facilities in this area.

BROCKTON AREA

This southeastern area is comprised of ten communities with a total population of 158,035. Fifty-nine percent of this population are between 14 and 65 years. This area covers 137.77 miles with a high average density of 1147 persons; this is the highest density in Region VII. This area is served by MRC, MCB, and DES in their local Brockton offices.

This area has four facilities serving 566 persons in 1966 of whom 45 were MRC clients. Two of these facilities limit their services to disabled Veterans. There is a waiting list of 65 persons in this area. There are no multi-disability workshops in this area and only one single disability workshop which only serves Veterans with mental disabilities. There are no audiological facilities. There is only one multi-disability medical facility and only one training facility limited to the educable mentally retarded public school students. In general, this area lacks no services.

FALL RIVER AREA

This industrial area is composed of five communities covering 149.71 square miles with an average density of 880 persons. This area has a total population of 131,734 of whom 63% are between the ages of 14 and 65 years. This area is served by the MRC through their New Bedford Sub-district Office, by MCB in Brockton, and by the DES in Fall River.

This area has four rehabilitation facilities serving 186 persons in 1966, of whom only four were MRC clients. There is no substantial waiting list. There are three single disability workshops for the blind, cerebral palsy and retarded; there are no multi-disability workshops, audiological facilities, state mental hospitals, or state schools for the retarded. The one medical facility is a comprehensive rehabilitation facility. This area lacks vocational counselor services and transitional employment in their four facilities.

FOXBOROUGH AREA

This area is comprised of five communities with a total population of 65,597 persons and an average density of 535 persons covering 122.50 square miles. The MRC and MCB offices covering this area are in Brockton and the DES Office is in Fall River.

There is one state mental hospital in this area, but its statistics and services are unknown. Presently, this area lacks all services.

NEW BEDFORD AREA

This is a coastal area including eight communities covering 188.50 square miles with an average density of 786 persons. The total population is 144,801. This area is served by the MRC and DES offices in New Bedford and by the MCB office in Brockton.

A total of 31 persons were served by two facilities, and comparing the areas that have rehabilitation resources, this area ranks the lowest in Region VII in number of persons served and number of clients on the waiting list. This area has a multi-disability workshop, but it only serves two disability groups: the mentally retarded and the cerebral palsy disabilities. A single disability medical facility is available for cerebral palsied clients.

This area lacks the following twelve services: physical and medical evaluation, medical management, physical therapy, occupational therapy, speech and hearing services, medical consultation, psychological services, social services, vocational counseling, personal adjustment training, transitional employment and extended employment.

PLYMOUTH AREA

This area comprises ³³⁹~~271~~ square miles with an average density of ¹⁸³~~289~~ persons. The total population of this coastal area is ~~46~~,286. This area is served by the MRC and MCB offices in Brockton and the DES Office in Taunton.

There is one training facility in this area serving 255 retarded persons of whom five were MRC clients. There is no waiting list and the staff/client ratio is one to seven. This area lacks workshops, medical and audiological facilities.

TAUNTON AREA

This area comprises eight communities with a total population of 78,286 and an average density of 239 persons living in 271 square miles. This area is served by the MRC and MCB offices in Brockton and by the DES Office in Taunton.

There are three single disability facilities in this area serving 2810 persons, of whom 51 were MRC clients. This area ranks first in total number of persons served, number of MRC clients, and number of persons on the waiting lists in Region VII. There are no multi-disability facilities in this area.

SUMMARY OF REGION VII

This region has a total population of 732,803, 50% of whom are between the ages of 14 to 65 years. This Region VII comprises 66 communities with an average density of 412 persons.

In total there are 15 facilities in this region serving 3848 persons of whom 120 were MRC clients. There are 12 single disability facilities and three multiple disability resources. There is one comprehensive medical facility in this Southern Region. In addition, there is one multi-disability workshop serving only the mentally retarded and cerebral palsied clients. It is important to note that there are no audiological facilities.

Agencies in this area also utilize two out-of-state facilities: an audio-logical facility and a multi-disability workshop in Rhode Island. (See Table 9).

TABLE 9

RESOURCES AVAILABLE IN REGION VII AND PLANNING AREAS

Resources	AREAS							Total Region VII
	Barn- stable County	Brock- ton	Fall River	Fox- borough	New Bedford	Plymouth	Taunton	
Number of persons served in facilities	0	566	186	unk	31	255	2810	3848
Number of clients on waiting lists	--	65	4	--	0	0	110	179
Number of MRC clients	0	45	4	0	15	5	51	120
Number of MCB clients	0	0	0	0	0	0	0	0
Number of services not available	16	0	2	16	13	3	3	0
Staff/client ratio	--	1:13	1:8	--	1:6	1:7	1:21	1:11
Number of multi-disability workshops	0	0	0	0	1	0	0	1
Number of single disability workshops	0	1	3	0	0	0	0	4
Number medical rehabilitation facilities	0	2	1	0	1	0	1	5
Number audiological facilities	0	0	0	0	0	0	0	0
Number state hospitals	0	0	0	1	0	0	1	2
Number state schools	0	0	0	0	0	0	1	1
Number rehabilitation training facilities	0	1	0	0	0	1	0	2
Total Number of facilities	0	4	4	1	2	1	3	15

B. Planning Recommendations

The following workshop and rehabilitation facility service recommendations are based only on a preliminary investigation of the regional and area profiles as outlined in Section B. of Part V on Determination of Needs. These recommendations will be refined and updated as more information on resources and needs is collected and analyzed.

TENTATIVE CONSIDERATION OF NEED FOR WORKSHOPS AND REHABILITATION FACILITIES

Statewide Recommendations to Consider the Following:

1. The improvement and expansion of existing workshops and facilities for vocational rehabilitation services to permit an increase in the number of persons vocationally rehabilitated.
2. The development of cooperative working relationships between the rehabilitation facilities and the district offices of the State Vocational Rehabilitation Agencies.
3. The further development of cooperative relationships between workshops and the state rehabilitation district offices to standardize utilization practices and enhance reciprocal referring patterns.
4. The expansion of the rehabilitation counselor in-service training programs on the role and availability, and use of workshops and rehabilitation facilities in Massachusetts and neighboring states.
5. All persons involved in the rehabilitation process have a good knowledge of the scope, function and quality of the various rehabilitation workshops and facilities available in any given area.
6. The expansion of the training opportunities for the workshops and rehabilitation facilities staffs.
7. The feasibility of more extended workshops in the state.
8. The expansion of vocational rehabilitation services in schools for the retarded, mental health centers, and mental health hospitals.

REGION I Recommendations to Consider the Following:

1. The improvement and expansion of existing vocational evaluation, personal adjustment, pre-vocational and vocational training services in workshops.
2. The expansion of hearing and speech services.
3. The improvement and expansion of existing medical rehabilitation services.
4. The improvement and expansion of existing transitional and extended employment facilities.

REGIONS II, III, IV, V, and VII Recommendations to Consider the Following:

1. The establishment of workshop programs, including vocational evaluation, personal adjustment training, pre-vocational training and vocational training services.
2. The improvement and expansion of existing vocational evaluation, personal adjustment training, pre-vocational and vocational training services in workshops.
3. The establishment of transitional and extended employment facilities.
4. The expansion of facilities for hearing and speech services.
5. The feasibility of more multi-disability workshops.
6. The improvement and expansion of existing medical rehabilitation services, as occupational therapy, physical therapy, and psycho-social services in rehabilitation services.

REGION VI Recommendations to Consider the Following:

1. The improvement and expansion of existing vocational evaluation, personal adjustment, and pre-vocational and vocational training services in workshops.
2. The improvement of existing transitional and extended employment facilities.
3. The improvement and expansion of existing medical rehabilitation facilities.

VI. CONTINUING PLANNING ACTIVITIES

A. District Area Planning Groups

In the second planning year the staff's Field Supervisors will organize planning groups in each of the seven MRC District Office Areas. (See Map II on page 235A). Each District Office Planning Group will consist of the MRC District Office Supervisor, his supervisory staff, and all vocational rehabilitation counselors working within the area from MRC and MCB. It is hoped that persons from the nearby workshops and rehabilitation facilities will be able to attend these meetings.

During the first meeting of each District Area Planning Group, the Project Director will present to the group all available information regarding the needs of the area for workshops and rehabilitation facilities and the area's resources. These District Area Planning Groups will serve a two-fold purpose:

1. To provide the opportunity for the Planning Field Supervisor of the Region to be acquainted by district office staff with the available workshops and facilities in the particular areas.
2. To acquaint the planning staff with local needs and problems within each area. These two-fold purposes provide the opportunity to coordinate local planning needs and problems with the overall State needs and problems.

The specific objectives of these District Area Planning Groups are outlined below:

1. Identify and create an awareness of client needs within each area.
2. Identify available services within each area.
3. Help coordinate the development of services and facilities in relation to specific area needs.
4. Determine the actual need of the area for workshops and rehabilitation facilities.
5. Promote support for this planning effort in the district offices.
6. Discuss problems of utilizing workshop and rehabilitation facilities in each planning area; e.g., imbalance of facilities or workshops in each region, obsolescence of services, shortage of services, and costs of services.

Through the completion of these objectives the Planning Staff's Field Supervisors will prepare a report on the discussions of the District Area Planning Group meetings. This report will be representative of attitudes,

experiences, and recommendations held by rehabilitation persons from all geographical areas of the state and thus be very helpful to the planning staff in the development of priorities for construction, improvement, expansion and establishment of workshops and rehabilitation facilities. This will provide the opportunity to coordinate local planning needs and problems with the overall State needs.

B. Completion of Planning Phases

In the next planning year the staff will fully complete planning Phase 2, Inventory and Utilization Survey, by completing the last stage of the inventory to general medical facilities in the state which render rehabilitation services or have the potential to do so.

In addition, further analysis will be done on the development of priorities for the determination of need in the different planning areas through the joint cooperation of both planning agencies, the Workshop and Rehabilitation Planning Section of the MRC and the Massachusetts Vocational Rehabilitation Planning Commission. This analysis will lead to the final completion of Phase 3.

C. Continued Development of a Massachusetts Workshop and Rehabilitation Facilities Plan

The Massachusetts Rehabilitation Commission will not request additional Federal subsidy to continue the State Planning for Workshops and Rehabilitation Facilities. The project year ends September 30, 1967, and the project will be absorbed into the regular program as of October 1, 1967.

APPENDIX

REGIONAL DIVISION OF CITIES AND TOWNS IN EACH AREA

REGION I

BERKSHIRE COUNTY AREA

Adams	Lanesborough	Richmond
Alford	Lee	Sandisfield
Becket	Lenox	Savoy
Cheshire	Monterey	Sheffield
Clarksburg	Mt. Washington	Stockbridge
Dalton	New Ashford	Tyringham
Egremont	New Marlborough	Washington
Florida	North Adams	West Stockbridge
Great Barrington	Otis	Williamstown
Hancock	Peru	Windsor
Hinsdale	Pittsfield	

FRANKLIN-HAMPSHIRE AREA

Amherst	Goshen	Northfield
Ashfield	Greenfield	Pelham
Bernardston	Hadley	Plainfield
Buckland	Hatfield	Rowe
Charlemont	Hawley	Shelburne
Chesterfield	Heath	Shutesbury
Colrain	Leverett	Sunderland
Conway	Leyden	Wendell
Cummington	Middlefield	Whately
Deerfield	Monroe	Williamsburg
Erving	Montague	Worthington
Gill	Northampton	Westhampton

HOLYOKE CHICOPEE AREA

Belchertown	Granby	South Hadley
Chicopee	Holyoke	Southampton
Easthampton	Ludlow	

SPRINGFIELD AREA

East Longmeadow	Longmeadow	Wilbraham
Hampden	Springfield	

WESTFIELD AREA

Agawam
Blandford
Chester
Granville

Huntington
Montgomery
Russell
Southwick

Tolland
Westfield
West Springfield

REGION II

FITCHBURG AREA

Ashby
Ayer
Berlin
Bolton
Clinton

Fitchburg
Groton
Lancaster
Leominster
Lunenburg

Pepperell
Shirley
Sterling
Townsend

GARDNER AREA

Ashburnham
Athol
Barre
Gardner
Hardwick
Hubbardston
New Braintree

New Salem
Oakham
Orange
Petersham
Phillipston
Princeton
Royalston

Rutland
Templeton
Warwick
Westminster
Winchendon

GRAFTON AREA

Bellingham
Blackstone
Douglas
Franklin
Grafton

Hopedale
Medway
Mendon
Milford
Millbury

Millville
Northbridge
Sutton
Uxbridge
Upton

SOUTHBRIDGE AREA

Brimfield
Brookfield
Charlton
Dudley
East Brookfield
Holland

Monson
North Brookfield
Oxford
Palmer
Southbridge
Spencer

Sturbridge
Wales
Ware
Warren
Webster
West Brookfield

WORCESTER AREA

Auburn
Boylston
Holden

Leicester
Paxton
Shrewsbury

West Boylston
Worcester

REGION III

CAMBRIDGE-SOMERVILLE AREA

Cambridge

Somerville

CONCORD AREA

Acton
Bedford
Boxboro
Carlisle

Concord
Harvard
Lincoln

Littleton
Maynard
Stow

LOWELL AREA

Billerica
Chelmsford
Dracut

Dunstable
Lowell
Tewksbury

Tyngsborough
Westford
Wilmington

METROPOLITAN-BEAVERBROOK AREA

Belmont

Waltham

Watertown

MYSTIC VALLEY AREA

Arlington
Burlington

Lexington
Winchester

Woburn

REGION IV

DANVERS-SALEM AREA

Beverly
Danvers
Essex
Gloucester
Hamilton

Ipswich
Manchester
Marblehead
Middleton
Peabody

Rockport
Salem
Topsfield
Wenham

HAVERHILL AREA

Amesbury
Boxford
Georgetown
Groveland

Haverhill
Merrimac
Newbury
Newburyport

Rowley
Salisbury
West Newbury

LAWRENCE AREA

Andover
Lawrence

Methuen

North Andover

LYNN AREA

Lynn
Lynnfield

Nahant
Saugus

Swampscott

MALDEN AREA

Everett

Malden

Medford

READING AREA

Melrose
North Reading

Reading
Stoneham

Wakefield

REGION V

MEDFIELD-NORWOOD AREA

Canton
Dedham
Medfield
Needham

Norfolk
Norwood
Plainville
Sharon

Walpole
Westwood
Wrentham

NEWTON WELLESLEY AREA

Newton

Wellesley

Weston

QUINCY AREA

Braintree
Cohasset
Hingham

Hull
Milton
Quincy

Randolph
Scituate
Weymouth

WESTBOROUGH-FRAMINGHAM AREA

Ashland	Hudson	Sherborn
Dover	Marlborough	Southborough
Framingham	Millis	Sudbury
Holliston	Natick	Wayland
Hopkinton	Northborough	Westborough

REGION VI

BOSTON STATE HOSPITAL AREA

Hyde Park	Dorchester South
Roslindale	Dorchester North (T5B, T7B, T8A, T8B,
West Roxbury	T9, T10, X1)

BOSTON UNIVERSITY AREA

South End (less Tracts G1, G2, G3, G4)
Back Bay (Tracts J3, J4, K3, K5)
Roxbury (less Tracts S2, S4, S5, S6, V2)
Dorchester North (P2, P3, P4, P5, P6, Q5, T3A, T3B, T6, T7A)

GOVERNMENT CENTER AREA

Charlestown	North End	West End
Chelsea	Revere	Winthrop
East Boston		

MASSACHUSETTS MENTAL HEALTH CENTER AREA

Brighton	Back Bay (Tracts K4A, K4B, J5, S1)
Brookline	Roxbury (Tracts S2, S4, S5, S6, V2)
Jamaica Plain	

TUFTS MENTAL HEALTH CENTER AREA

South End (Tracts G1, G2, G3, G4)
South Boston
Dorchester North (T1, T4A, T4B, T5A, P1C, T2, P1A, P1B)

REGION VII

BARNSTABLE COUNTY AREA

Barnstable	Falmouth	Provincetown
Bourne	Harwich	Sandwich
Brewster	Martha's Vineyard	Truro
Chatham	Mashpee	Wellfleet
Dennis	Nantucket	Wareham
Eastham	Orleans	Yarmouth

BROCKTON AREA

Avon	Easton	West Bridgewater
Abington	Holbrook	Whitman
Brockton	Rockland	
East Bridgewater	Stoughton	

FALL RIVER AREA

Fall River	Somerset	Westport
Freetown	Swansea	

FOXBOROUGH AREA

Attleboro	Mansfield	Norton
Foxborough	North Attleboro	

NEW BEDFORD AREA

Acushnet	Marion	Rochester
Dartmouth	Mattapoisett	Gosnold
Fairhaven	New Bedford	

PLYMOUTH AREA

Bridgewater	Hanson	Norwell
Carver	Hanover	Pembroke
Duxbury	Kingston	Plymouth
Halifax	Marshfield	Plympton

TAUNTON AREA

Berkley	Middleboro	Seekonk
Dighton	Raynham	Taunton
Lakeville	Rehoboth	

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